Silent Library Website Testing Feedback Form

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Please fill out this form as you test the Silent Library website. Your feedback is crucial for improving the user experience.

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1. User Satisfaction Rate
How satisfied are you with the overall website experience?

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Unsatisfied
- ☐ Very Unsatisfied

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2. Net Promoter Score (NPS)
How likely are you to recommend this website to a friend or colleague?

- ☐ 0 (Not at all likely)
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 (Extremely likely)

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3. Time on Task
How long did it take to complete the following tasks?

Task Description	Time Taken (Minutes)	Task Completed (Yes/No)
Search for a book	_____	[ ] Yes [ ] No
Navigate to Event Details	_____	[ ] Yes [ ] No
Submit the Contact Form	_____	[ ] Yes [ ] No

4. Task Success Rate
Were you able to successfully complete the tasks listed above?

☐ Yes
☐ No
    If "No," please describe the issue:

5. Page Load Time
How would you rate the page loading speed?

☐ Excellent (Under 2 seconds)
☐ Good (2-3 seconds)
☐ Average (3-4 seconds)
☐ Slow (4-5 seconds)
☐ Very Slow (Over 5 seconds)

6. Bounce Rate
Did you leave the website immediately after viewing the first page?

☐ Yes
☐ No

7. Error Rate

Did you encounter any broken links, form errors, or other issues?

☐ Yes

☐ No

    If "Yes," please describe the issue:

_____

_____

8. Accessibility Score

Did you encounter any difficulties accessing features due to disabilities or other limitations?

☐ Yes

☐ No

    If "Yes," please describe the issue:

_____

_____

9. Feedback on UI/UX

How would you rate the overall design and usability of the website?

☐ Excellent

☐ Good

☐ Fair

☐ Poor

_____

Additional Comments/Suggestions

Please share any additional feedback or suggestions for improvement:

_____

_____

_____

Thank you for your time and valuable feedback!

_____