

Culture-driven Project Manager with over 10 years of experience leading cross-functional teams and delivering successful projects across diverse industries. Known for strong leadership, promoting collaboration, a high level work ethic, purposeful organization, exceptional emotional intelligence, and strategic relationship development. Proven track record in leading remote teams in multiple time zones, launching successful products from inception to completion, and implementing effective solutions to enhance communications and organization.

Technical Skills

· Microsoft Office · Google Suite · Slack · Zoom · Asana · Jira
· Trello · Notion · Monday · Agile · Waterfall · Kanban · Gantt
· Cost-benefit · Procurement · Smartsheet · Basecamp · Risk
· Management · Budgeting · SaaS · Salesforce · Zendesk
· Hubspot · GitHub · Figma · Python · SQL · Blockchain

Personal Attributes

· Goal setting · Strategic thinking · Business development
· Collaboration · Time management · Networking
· Communication · Flexibility · Integrity · Problem-solving
· Stakeholder management · Empathy · Adaptability
· Mentoring · Active listening · Delegation · Reliability

Work Experience

Zunkz, Web3 Blockchain Member Rewards Program | Team Leader & Project Manager | Remote | Nov 2021 - Current

- Lead a remote team of 9 that focus on networking, marketing, strategy, analysis, support, and developments
- Oversee the projects financials, including treasury, budgets, payrolls, ensuring optimal resource allocation
- Successfully strategized, developed, and delivered 5 new product releases on time and within budget
- Led the development and implementation of a members investment DAO, increasing stakeholder engagement
- Orchestrated the launch of a new interactive website and rewards program, resulting in an increase in member satisfaction
- Implemented multiple customer support channels, improving member inquiry response times and team efficiency
- Strategized and implemented online social campaigns, increasing the projects public interest and engagement prior to specific product releases

HealthEgo, Health & Fitness Social Platform | Founder & Project Manager | Remote | Mar 2016 - Dec 2022

- Spearheaded the creation, development, and release of a health & fitness social media app
- Managed a team of outsourced developers through multiple product releases
- Ensured that development milestones and releases were met on time and within budget
- Cultivated and engaged an online social community through Discord, X, and Instagram
- Successfully launched iOS and Android apps

GreatLyfe, Marketplace for Wellness Services | Technical Project Manager | San Jose, CA | Sep 2015 - Mar 2016

- Led and managed a remote web development team of 3 responsible for design, developments, and product releases
- Developed and maintained detailed project plans, ensuring on-time and on-budget delivery of key milestones
- Personally sourced the initial angel investment through pitching local investment firms and known investors

Equinox, Health & Fitness Club | Personal Training Department Manager | Palo Alto, CA | Dec 2012 - Sep 2015

- Led a team of 3 managers to oversee the 45 personal trainers schedules, training, events, and performance
- Managed multiple concurrent projects to improve department production, efficiency, and client satisfaction
- Conducted daily, weekly, and monthly meetings with managers and staff to strategize goals, performance, and KPIs
- Led the hiring process, conducted employee strategic meetings, and developed necessary action plans
- Conducted regular project status meetings and department analysis reports for multiple levels of corporate management

Education

Project Management: Professional Certificate | Google | Online | Aug 2024 - Oct 2024

- Project Management foundations, initiation, planning, execution, agile & waterfall methodologies, real world applications

Data Science & Computer Engineering | Bloom Institute of Technology | Online | Jul 2019 - Feb 2021

- Data analysis, engineering, modeling, machine learning, computer science, Python

BS Environmental Science | University of Redlands | Redlands, CA | Sep 2003 - May 2007

- Bachelor of Science in Environmental Science with a focus in Sustainable Architecture

Interests

Technology

- Intrigued in the latest technologies, trending products, and technological advancements

People

- Keen on continuing to learn and understand more about people from all backgrounds and different cultures

Environment

- Interested in understanding the many ways of living and producing sustainably