CWE/CAPEC User Experience Working Group Meeting

April 5, 2023



Agenda

This meeting is being recorded :-)

- Purpose
- Housekeeping
- Primary topics
 - User Stories Updates
 - User Stories Timeline
 - Open Discussion
- Reminders and Adjourn



UEWG: Purpose

- Mission: Identifying areas where CWE/CAPEC content, rules, guidelines, and best practices must improve to better support stakeholder community, and work collaboratively to fix them
- Periodic reporting of activities to CWE/CAPEC Board
 - (next quarterly Board meeting TBD Q2-2023)
- Please solicit participations from your contacts
 - Contact: cwe@mitre.org & capec@mitre.org & <a hre



Housekeeping

We are working to identify further UEWG opportunities and priorities for **FY23**



Topic 1

User Stories Updates

Chris Coffin / Przemyslaw Roguski



User Story Development

User Stories now use a new format

- User Description (Who?)
- Story (What?)
- Benefit (Why?)

New User Story drafts have been submitted

- Technical Writer (Kirstin Gantenbein)
- Hardware Verification Engineer (Jason Oberg)



User Story Website Presentation

Similar to the FAQ page format

Questions

- Should the User Personas be folded into the User Description?
- Is there a particular order that should be used (e.g., order of importance)?
- Other thoughts?



Topic 2

User Stories Timelines Chris Coffin / Przemyslaw Roguski



Timelines for User Stories Release

User Stories review process

- The latest version of all user stories will be sent out after the call
- Are members ok with marking up document and mailing back?
- What date is reasonable for close of review

Final pre-release view of User Stories for UEWG

UEWG members will get a chance to see the user stories in their final form before release

The User Stories will ultimately be released on the CWE website

Current target is April 25



Topic 3

Open Discussion Chris Coffin / Przemyslaw Roguski



Miscellaneous Topics

- Community Engagement Strategy (continued)
 - Would there be interest in an in-person CWE meeting in the future?
- Other thoughts or topics?



Next Meeting – May 3 @ 12pm

PLEASE CONTACT WITH ANY QUESTIONS OR THOUGHTS

CWE@MITRE.ORG

CAPEC@MITRE.ORG



Backups



CWE User Pain Points

- Pain point topics that the group is aware of or would like to discuss
- For those on the call, what were your biggest questions or concerns when beginning to use CWE?
- Are there common questions that CWE users have that are not covered in the current FAQ?
- Other potential opportunities:
 - Features we could expand or improve to make CWE consumption easier?
 - Maybe engage the community in one or more ways to solicit this kind of feedback (see topic #3)
- Other thoughts?



Community Engagement Strategy

- Develop a strategy for engaging the CWE user community for feedback
- What are the best methods to query the community on topics such as the pain points covered in topic #2
- What communication methods should be employed?
 - E.g., polls, emails, web, social media
- Should we target specific user types?

Other thoughts?

