Client Requirements

Client has had many IT people come in and work on their infrastructure over the years, and now the business is outgrowing it. There are some critical issues that have come up:

## IT support

* Out of warranty machines
* Need ongoing IT support

## Network

* Network wide performance hit when transferring large files
* Cables are up to standard (Cat6)

## Storage

* NAS consists of a server with 2 hot-swap HDDs in RAID1 (1.2TB)
* Storage is full and client has had to archive data to network connected HDD and another stored in fireproof safe.
* +10% p.a.

# Questions:

- IT System Documentation

- What is causing the problems

- What are the solutions