

# amazon Cell Phone Reviews

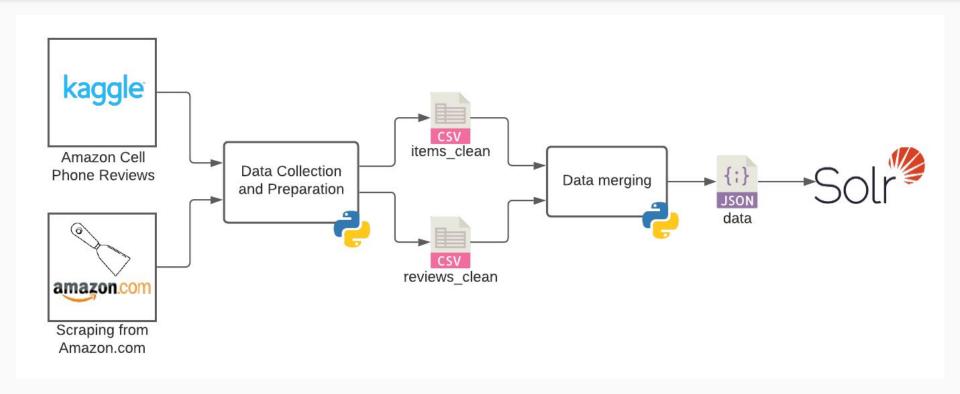
## PRI · Information Processing and Retrieval, 2021/22

M.EIC · Master in Informatics and Computing Engineering

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## Pipeline





#### Collection and Documents



- Solr core with a single collection;
- Items and Reviews documents, where the Reviews are child documents of the respective Item;
- Relevant fields:
  - brand
  - ratings
  - titles
  - body
  - date
  - country

```
"brand": "Motorola",
"title_item": "Motorola O Black Phone (Verizon Wireless, Phone Only, No Service)",
"rating_item": 3.0,
"totalRatings": 14,
"price":0.0,
"originalPrice": 0.0,
"id": "B000MOFG02".
"image": "https://m.media-amazon.com/images/I/81dPV5oyW8S. AC UL320 .jpg",
"content_type": "item",
" version ":1719034631149322240,
"reviewUrl": "https://www.amazon.com/product-reviews/B000MOFG02",
"asin": "B000MOFG02",
"url": "https://www.amazon.com/Motorola-Black-Verizon-Wireless-Service/dp/B000MQFG02",
"reviews":[
    "name": "Kim",
    "rating review":3,
    "date": "2008-03-14T00:00:00Z",
    "verified":false,
    "title review": "An OK smartphone with some nice features and poor battery life",
    "body": "After owning a Motorola Razr V3c for two years on the Verizon network I was ready to
    "helpfulVotes":1,
    "country": "United States",
    "id": "B000MQFG02-r0",
    "content_type": "review",
    "_version_":1719034631149322240,
    "asin": "B000MQFG02"},
    "name": "Amazon Customer",
    "rating_review":4,
```

## Indexing: Schema



#### Solr's default types:

- pint
- pfloat
- boolean
- string

#### Custom types:

- title
- text\_body
- text\_standard

Indexing fields relevant to textual queries and filtering

Туре	Field	Indexed
	totalRatings	true
pint	rating_review	true
	helpfulVotes	true
	rating_item	true
pfloat	price	true
	originalPrice	true
boolean	verified	false
	asin	false
	content_type	true
string	url	false
	image	false
	reviewUrl	false
title	title_item	true
title	title_review	true
text_body body		true
(e	brand	true
text_standard	name	true
	country	true

## Indexing: Custom field types



**Class:** TextField

**Tokenizer:** StandardTokenizerFactory

Туре	Filter	Index	Query
	EdgeNGramFilterFactory	true	false
title	ASCIIFoldingFilterFactory	true	true
	EnglishMinimalStemFilterFactory	true	true
	LowerCaseFilterFactory	true	true
	StopFilterFactory	true	true
text_body	ASCIIFoldingFilterFactory	true	true
	EnglishMinimalStemFilterFactory	true	true
	LowerCaseFilterFactory	true	true
tout standard	ASCIIFoldingFilterFactory	true	true
text_standard	LowerCaseFilterFactory	true	true

#### Retrieval Process



- eDisMax Parser
- 5 information needs
- 3 different system configurations:
  - S1 a baseline, filterless system, where all the documents have either Solr's default types, or our custom types but without any filters;
  - S2 a system with our complete specified custom schema;
  - S3 a system with the schema, and also with weights where the relevant fields are boosted in the retrieval process;

Field	Weight
title_item	1.5
title_review	1.7
body	1.3

## IN: Mexican Reviews

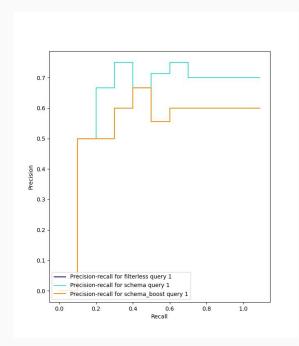


Reviews made in Mexico or reference that country

q: Mexico

qf: country title\_review body

fq: content\_type:review



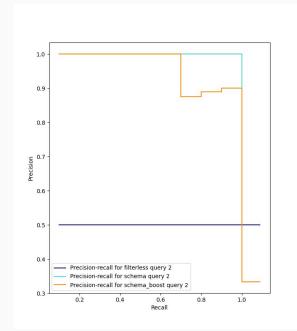
	AvP	P@10
S1	0.70839	0.7
<b>S2</b>	0.70839	0.7
<b>S</b> 3	0.624603	0.6

#### **IN: Christmas Gifts**



See several opinions on phones in the 2020 Christmas season, so we can choose a good gift for this Christmas.

q: Gift qf: body title\_review fq: content\_type:review date:[2020-11-01T00:00:00Z TO 2021-01-31T00:00:00Z]



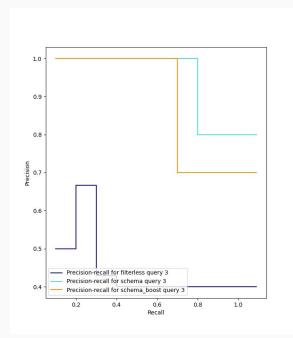
	AvP	P@10
S1	1.0	0.1
S2	1	1
<b>S</b> 3	0.969798	0.9

#### IN: Relevant 5-star reviews



Positive and relevant 5-star reviews to the community.

q: Great Good
qf: title\_review body
fq: content\_type:review
 verified:true
 rating\_review:5
 helpfulVotes:[10 TO \*]



	AvP	P@10
<b>S</b> 1	0.729167	0.4
<b>S2</b>	1	0.8
<b>S</b> 3	1	0.7

## IN: Google or Apple Phones

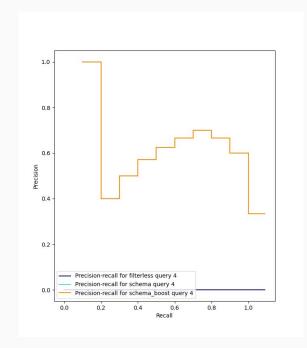


Search Google phones with 4g connectivity or refurbished iPhones

**q**: (Google AND 4g) OR (iphone AND refurbished)

**qf**: brand title\_item

fq: content\_type:item



	AvP	P@10
<b>S</b> 1	0	0
<b>S2</b>	0.710768	0.7
<b>S</b> 3	0.710768	0.7

## IN: Samsung discounts

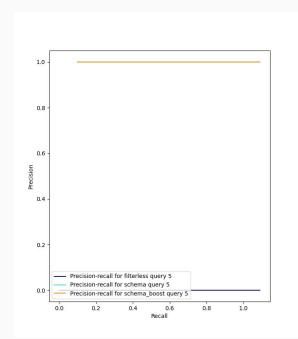


Samsung phones, in discount, ordered by highest absolute discount

q: samsung
qf: title\_review body
fq: content\_type:item
 -originalPrice:0.0

sort: dist(2, originalPrice, 0, price, 0)

desc



	AvP	P@10
S1	0	0
S2	1	1
S3	1	1



# Conclusions and Questions

