

# Parents group

TO HITNER

January 13, 1975

## JOINT VISITATION TEAM VISIT AND LIAISON COMMITTEE MEETING (December 19/74)

The Parents Group members who were present at the Liaison Committee Meeting held to determine the apparent cause in the deterioration of the Food Service were appalled at some of the answers received and would like these questions to be considered with the Joint Visitation Team answer, since they were not answered at the Liaison Committee meeting.

- 1) Why are fresh fruits, vegetables, and salads not served on a more regular basis to the residents?

Answer: Doctors don't want residents to get fresh goods because it causes diarrhea.

There was no comment to this by the medical director who was present. May we please have an answer.

- 2) Who gave the orders re fresh fruits etc?

Answer: I refuse to say.  
Is there a communication problem here?

- 3) Mrs. Webb seemed hostile, defensive, angry. This is understandable because of the death of a resident due to strangulation. She was, however, hostile, defensive, and uncooperative at previous meetings when no death had occurred.

What does the administration feel is the reason for this employee's attitude?

- 4) Since the medical department is responsible for assigning the type of tray given, Dr. Bradley was asked if she ever visits the lodges. Since the answer was negative, we gather "the ivory tower" syndrome still exists at Western and we are wondering when, if ever, the day is going to come when the Superintendent and Medical Director can be released from the burden of their desk jobs to get out on the lodges, days, nights, weekends, and get a look at these problems firsthand. What is their opinion on this?

HLG:asg

CC: N&C IN ✓