# **Chelsea Knight** Email: ctknight14@gmail.com

#### Education

North Carolina State University, BA Psychology, Minor Forensic Science

- > WGCA All-American Scholar
- Arthur Ashe Sports Scholar Nominee
- > Dean's List Recipient
- ACC Academic Honor Roll
- Caterpillar Scholar Athlete

### **Work Experience**

## **Prince George's County Department of Social Services**

Quality Assurance & Compliance Coordinator (Feb.22-Present)

Community Developer I—Data Analyst (Dec. 2019-Present)

Quality Assurance Data Specialist (Apr.2019-Dec.2019)

Quality Assurance & Compliance Intern (Mar.2019-Apr.2019)

- Conduct quantitative & qualitative data analysis
- Assist in implementation, testing, and validating data and data applications
- Audit data on a regular basis ensuring data integrity and guality of training materials for agency staff, agency presentations, and reports Research to facilitate agency development, analysis, SOPs, and compliance with COMAR policies and departmental regulations Perform extracting, importing, and exporting of data in various database applications

   ❖ Coordinate preparation of data reports, training materials, agency presentations
- Create comprehensive training for professional development of Quality Assurance and Compliance staff
- Engage in work group with the State of Maryland DSS to modify review processes for implementation of new Child, Juvenile and Adult Management Systems (CJAMS).
- Create Data Reports in a collaborative effort for change with The RAND Corporation
- Design and maintain spreadsheets used for CPS clearance tracking and reports using basic formulas and fundamental JavaScript programming language.
- Review Child Welfare Cases and coordinate interviews for CFSR between Maryland Social Services Administration. local jurisdiction caseworkers and Families served.
- Analyze data from Maryland CFSR to assist in creating a continuous improvement plan and implement best practices for quality assurance and compliance. Audit data for federally funded LGBTQ interventions in collaboration with University of Maryland's School of Social Work and Human Rights Campaign.

  Develop the architecture for records management systems
- Provide oversight & skills development to professional and paraprofessional staff Manage the workload of the CPS clearance processing unit.
- ❖ Audit internal productivity and processes to meet the needs of clients to meet compliance guidelines
- Analyze Agency performance measures and generate report for County and State budget.

#### **Research Experience**

NC State Undergraduate Research Assistant (2017-2018)

National Institute on Drug Abuse: The NIDA Project examines methods of intervention in parolees

- Analyzed trends in criminal behavior, specifically looking at recidivism rates among
- drug abusers and parolees North Carolina Police Training Project
   Conducted and coded police interviews regarding overall training and training specifically focusing on Domestic Violence or Intimate Partner Violence.
- Examined trends and outliers in types of police training across the different counties in North Carolina

Wake County Jail Database: examines mental health indicators for North Carolina prisoners and parolees in Wake County to assess appropriate rehabilitation and implementation of treatment

• Conducted a personal research project examining sexual violence recidivism rates in relation to the presence of mental health indicators for both juvenile and adult offenders. A regression analysis revealed that sexual offenders without mental health indicators recidivate more than those presence with of mental health indicators.