

CHRISTOPHER PETHERICK

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Professional Summary

Experienced Crew Trainer with two and a half years of experience. Focused on maximizing team success by providing new members with great training and support. Extensive knowledge of food safety, cleaning and sanitizing procedures.

Skills

- Training Method Development
- Survey Management
- Crew Assistance
- Team Leadership
- Payment Processing
- POS Systems
- Customer Service
- Safe Food Handling Practices
- Food Safety
- Workplace Safety
- Suggestive Selling

Work History

Crew Trainer

11/2017 to 04/2022

McDonald's – ORILLIA, ON

- Taught new team members correct procedures for all areas of operations.
- Trained other employees in customer service, food safety and performance requirements.
- Set positive examples for team members by providing high-quality, efficient service.
- Greeted customers with a smile and provided friendly service to professionally handle every need.
- Delivered in-depth training to workers in food preparation and customer-facing roles to promote strong team performance.
- Applied knowledge of previous supply needs and forecasted business levels to estimate required supplies.

Education

Advanced Diploma: Computer Programming & Analysis

Expected in 04/2023

Seneca College of Applied Arts And Technology - North York, ON