

Ca'Sandra Smith

FULL-STACK SOFTWARE DEVELOPER | SOFTWARE ENGINEER

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Motivated former corporate travel agent with a strong desire to transition into the field of software development. Equipped with a solid foundation in customer-centric methodologies, analytical thinking, and attention to detail gained from time spent providing exceptional travel services to corporate clients and government employees. Committed to leveraging my transferable skills and passion for technology to contribute effectively to software development projects.

TECHNICAL SKILLS • JavaScript • Python • Flask • React • Structured Query Language (SQL) • Redux • HyperText Markup Language (HTML) • Cascading Style Sheets (CSS) • Node • Express • PostgreSQL • SQLite3 • SQLAlchemy • Sequelize • REST APIs • Object Oriented Programming

RELEVANT SKILLS • Client Management • Customer Service • Canva • Git • Travel Management Systems • Database Analysis • Database Design and Schema Development

PROJECTS

LOFY | [Github](#) | [Live](#) AWS • React • Redux • Python • Flask • Alembic • HTML • CSS • PostgreSQL • SQLAlchemy
Lofy is a Spotify clone for listening to lofi music.

- Leveraged expertise in HTML and CSS to design and develop a dynamic and visually appealing user interface (UI), enhancing the overall user experience.
- Integrated Boto3 and Amazon Web Services (AWS) Simple Storage Service (S3) to store and serve all songs, enabling users to contribute their own photographs to be used in their playlists.
- Created API using Python, Flask, SQLAlchemy, and PostgreSQL to serve all data and respond to requests from clients
- Implemented React context and hooks to ensure continuous music playback while users navigate throughout the application, delivering a seamless and uninterrupted user experience.
- Utilized WTForms to validate all form data, from playlist updates to user interactions with playlist reviews, ensuring data integrity and user input validation.

THREADTEREST | [Github](#) | [Live](#) AWS • React • Redux • Python • Flask • Alembic • HTML • CSS • SQLAlchemy
Threadterest, a Pinterest clone, is a social media site where users share photos of clothes and interact with other user's clothing pins.

- Actively collaborated on the development of an engaging and interactive feed page by analyzing user data. Implemented the npm package "react-responsive-masonry" to replicate wireframes inspired by the Pinterest feed layout.
- Played a pivotal role in the development of a full-stack application in a remote environment. Worked alongside a group of peers, utilizing Python/Flask for the backend and React and Redux for the frontend.
- Employed Git for version control, ensuring efficient collaboration and effective communication throughout the project.

CHARACTERBNB | [Github](#) | [Live](#) React • Redux • JavaScript • Express • Node • Sequelize • HTML • CSS
Characterbnb is an Airbnb clone where all the hosts are characters from popular media.

- Leveraged Asynchronous JavaScript and XML (AJAX) calls, dispatched actions, and interacted with the virtual Document Object Model (DOM) to achieve seamless functionality.
- Constructed a robust Express backend, utilizing object-relational mapping and Sequelize to handle user HTTP requests and effectively communicate responses with data stored in the database.
- Actively engaged in daily meetings with the Scrum master, adhering to agile methodologies. Collaborated on project progress, current status, and projected deadline completion, optimizing productivity through the utilization of Kanban cards.

EXPERIENCE

TRAVEL CONSULTANT • National Travel • Charleston, WV

05/2021 – 10/2022

- Applied excellent customer service and time-management skills to effectively communicate with over 60 travelers daily, facilitating busy and fast-paced operations. Successfully booked flights, hotels, and rental cars based on individual business and personal requirements, while fostering a positive team environment.
- Effectively resolved complex travel issues with rapid timelines, ranging from assisting stranded passengers at airports to finding optimal flight schedules that aligned with travelers' needs and budgetary constraints.
- Specialized in booking reservations for the company's United States Courts account, while also stepping in to handle reservations for their other clients as needed.

CONCIERGE • *National Travel* • Charleston, WV

11/2021 – 05/2022

- Coordinated the handling of more than 300 calls per day, by listening to incoming calls to address client inquiries or concerns promptly and efficiently and assessing their priority level.
- Demonstrated ability to manage multiple tasks at once by independently managing high call volumes while collaborating with a team of five concierge staff.
- Surpassed performance expectations by picking up new skills quickly and consistently delivering outstanding performance, resulting in a promotion within 6 months.

EDUCATION

APP ACADEMY • Full Stack Web Development

Completed 07/2023

BEREA COLLEGE • *B.S in Business Administration focus on Marketing and International Business* • Berea, KY

2021