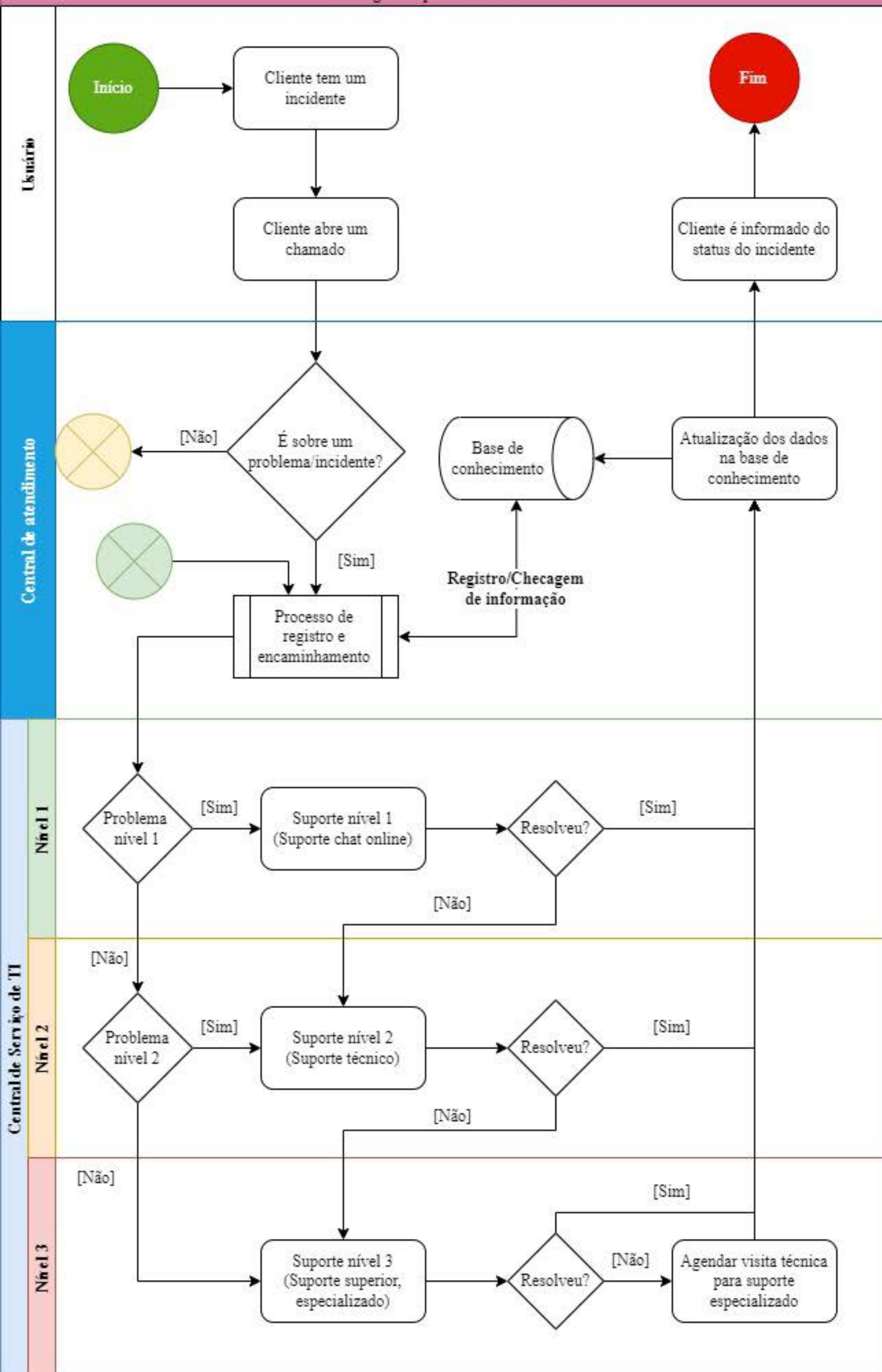


Fluxograma problema/incidente



Fluxograma de requisição

