

# SYSTEMS THINKING

## Systems Analysis & Design

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UNIVERSIDAD DISTRITAL  
FRANCISCO JOSÉ DE CALDAS

# Outline

- 1 Introduction to Systems Thinking
- 2 Systems Properties
- 3 Systems Classification



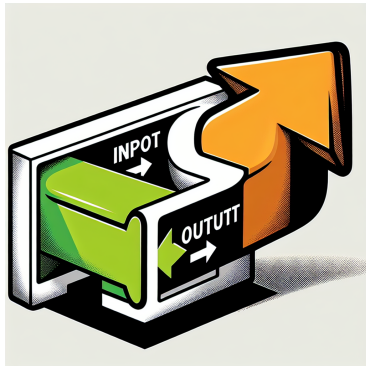
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# Introduction to Systems Thinking I

- A **system** is a set of **interconnected elements** with a **common purpose**.
- Not all elements need to be connected to each other, but every **connection** should be **meaningful**.
- The more **connections** there are, the more **complex** the system becomes. The representation must be **feasible**.
- Each element must have at **least one connection**. **Isolated elements make no sense in a system**.

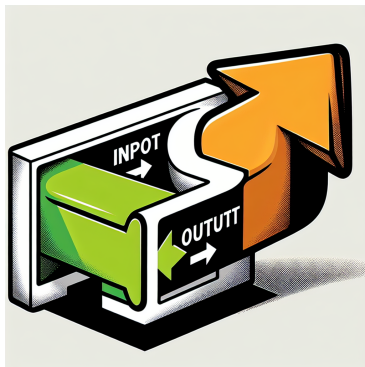


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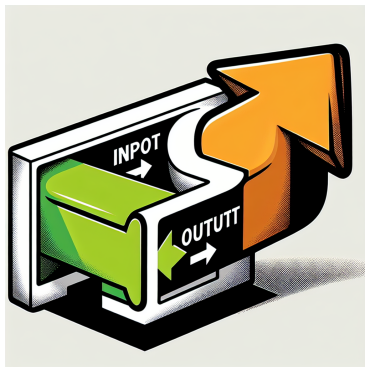


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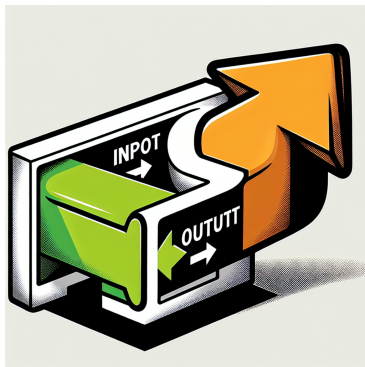


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# Complexity in Systems

**System complexity** could be defined as the **number of elements** and **connections** in a system.





# Introduction to Systems Thinking II

- In **systems thinking**, if you just **split** parts and forget relationships, you will **lost the full picture**.
- It is called **holistic** approach, try to see **all the picture** with all the **meaning details**.
- Define the **box boundaries** is sometimes tricky, as we said, not too complex, not too simple. It is like the desired universe **balance** of Thanos.



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# Introduction to Systems Thinking III

- Another important concept is the **homeostasis**, it means to put a system in an **equilibrium state**. That is hard, **systems** are both **not in equilibrium** and **resilient to change**. **Chaotic attractors** study is useful here.
- A **system** is more than the **sum of the parts**. It means, relationships, behaviors, recovery capacity, are **forgotten** when you see the system just as **its parts**.



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- **Systems thinking** is a way to **understand** and **represent** problems in order to find the best possible **solution**.
- Think in a **problem** as a **system** lets you understand **details**, involved **elements**, relevant **information**.
- **Systems** should be **viable**, **auto-sostenible**, provides internal **feedback loops**, and also looks like a **whole live-entity**.



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# Introduction to Systems Thinking V

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- **Top-Down** approach is useful when you want to **see the full picture**, and then split it into parts.
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# Introduction to Systems Thinking VI

- It is important to understand the **sensitivity** of the problem because it leads to making better decisions.
- The simplest **system definition** is: given some **inputs**, after applying a designed **process** to them, you will obtain some **outputs**.
- In a **deterministic** world, the same **inputs** produce the same **outputs**. However, real life is not deterministic.



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# Introduction to Systems Thinking VII

- Since **randomness** is normal in the real world, relying solely on deterministic processes is **dangerous**. Using **stochastic processes** is a better approach.
- **Stochastic processes** make use of **probability**, which leads to a better representation of real-world behavior.
- Here, **Chaos Theory** becomes a useful **tool**. To put it simply, chaos can be defined as a harmonious **balance** between **rules** and **randomness**.



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# Systems Structure Draw



# Case of Study: Transportation System





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# Systems Properties I

- **Emergence** is a property of systems that means that the **whole system** is more than the **sum of its parts**.
- **Interconnectedness** is a property of systems that means that all the **elements** are **connected** in a **meaningful** way.
- **Feedback** is a property of systems that means that the system has **internal loops** that **control** the system behavior.
- **Hierarchy** is a property of systems that means that the system has levels of **organization**.



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- **Permeability** is a property of systems that means that the system can **interact** with the **environment**.
- **Dissipative** is a property of systems that means that the system can **lose energy** and **information** to the environment.
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# Basic Concepts

A **system** can be **classified** according to different **criteria** like **openness**, **adaptability**, **determinism**, and **linearity**.



# Systems Classification I

- **Open systems** are systems that can **interact** with the **environment**.
- **Closed systems** are systems that **cannot interact** with the **environment**.
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# Thanks!

## Questions?



Repo: <https://github.com/EngAndres/ud-public/tree/main/courses/systems-analysis>

