





# KEVIN MARTEL

## IT DIRECTOR

### CONTACT

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(123) 456-7890   
Boston, MA   
[LinkedIn](#) 

### EDUCATION

Bachelor of Science  
**Computer Science**  
Tufts University  
2001 - 2005  
Medford, MA

### SKILLS

Python  
Network Security  
Jira  
Network Infrastructure  
Software Development Life  
Cycle (SDLC)  
Data Analysis  
Written Communication  
Conflict Resolution

### WORK EXPERIENCE

#### IT Director

Datadog

2017 - current / Boston, MA

- Directed 46 IT staff members, evaluating staff performance & efficiency through monthly check-ins with managers
- Oversaw technical infrastructure with a concentration in network security by performing tests and drafting reports
- Collaborated with vendors for installations and upgrades, reducing installation time by 8% and decreasing costs by 11%
- Upgraded IT equipment, including laptops, monitors, chairs, chargers, and printers, increasing efficiency by 16%
- Evaluated and developed department budget of \$10.4M, remaining under budget by 4% or more each year

#### IT Manager

Persistent Systems

2008 - 2017 / Boston, MA

- Trained 17 techs in installations, upgrades, and maintenance for telecommunication channels, online networks, and security systems, reducing time-to-productivity by 36%
- Created an in-house network for locating digital tools & resources, cutting costs by 21% and saving \$5.2K a year
- Partnered with IT director to design software to expedite ticketing automation, saving \$9K in labor costs
- Overhauled IT procedures to reflect modern practices, decreasing maintenance errors by 19%
- Established training sessions regarding network infrastructure and security, reducing the chance of data loss by 24%

#### Systems Engineer

Blackrock

2001 - 2008 / Boston, MA

- Presented status and deliverables of SDLC for the development of cloud-based software geared toward financial institutions
- Collaborated with 8 engineering team members to develop software by utilizing Angular, Spring, Java 11, and Azure Dev Ops
- Expanded knowledge base concerning investing and financial management, increasing the number of successful investments by 29% and saving \$12K a year