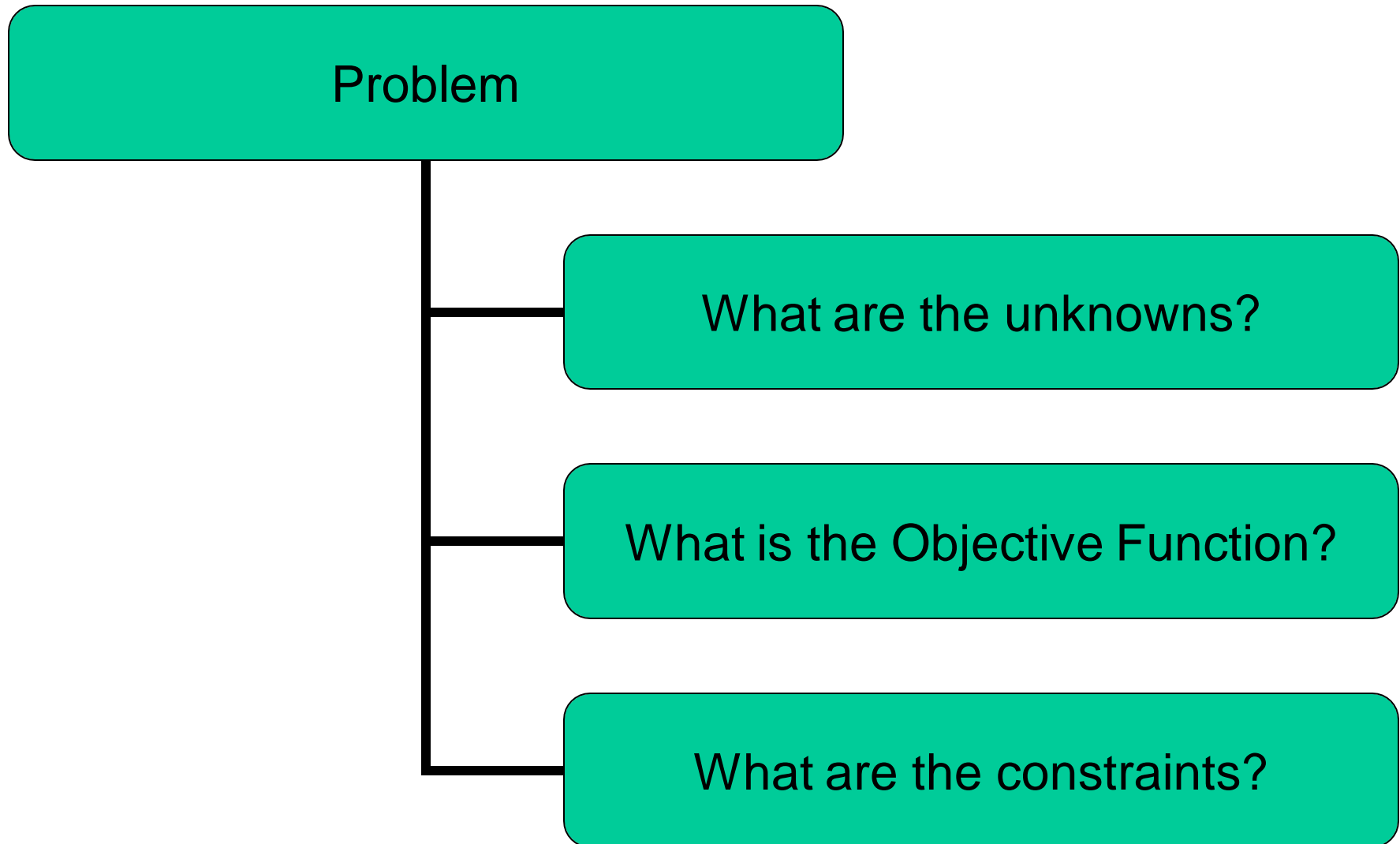


Model Building



Defining Objectives

- Often there are more than one possible objectives:
 - Max profit
 - Min cost
 - Max customer satisfaction
 - Max robustness of operating plan
 - Min redundancy
 - Etc...

Possibly some of these objectives will conflict



Defining Constraints

Some common constraints:

- Productive capacity constraints
- Raw material availabilities
- Market demands and limitations
- Material balance
- Hard and soft constraints



Modeling Techniques



LP: Financial Planning

- A bank makes four kinds of loans to its personal customers and these loans yield the following annual interest rates to the bank:
 - First mortgage 14%
 - Second mortgage 20%
 - Home improvement 20%
 - Personal overdraft 10%
- The bank has a maximum foreseeable lending capability of £250 million and is further constrained by the policies:
 1. first mortgages must be at least 55% of all mortgages issued and at least 25% of all loans issued (in £ terms)
 2. second mortgages cannot exceed 25% of all loans issued (in £ terms)
 3. to avoid public displeasure and the introduction of a new windfall tax the average interest rate on all loans must not exceed 15%.
- Formulate the bank's loan problem as an LP so as to maximize interest income whilst satisfying the policy limitations.



LP: Financial Planning

- x_i = amount loaned in area i in £m (where $i=1$ corresponds to first mortgages, $i=2$ to second mortgages etc)
- limit on amount lent:

$$x_1 + x_2 + x_3 + x_4 \leq 250$$

- policy condition 1:

$$x_1 \geq 0.55(x_1 + x_2)$$

$$x_1 \geq 0.25(x_1 + x_2 + x_3 + x_4)$$

- policy condition 2:

$$x_2 \leq 0.25(x_1 + x_2 + x_3 + x_4)$$

- policy condition 3:

$$0.14x_1 + 0.20x_2 + 0.20x_3 + 0.10x_4 \leq 0.15(x_1 + x_2 + x_3 + x_4)$$

- **Objective:** To maximize interest income:

$$\text{Maximize } 0.14x_1 + 0.20x_2 + 0.20x_3 + 0.10x_4$$



Scheduling Postal Workers

- Each postal worker works for 5 consecutive days, followed by 2 days off, repeated weekly.

Day	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Demand	17	13	15	19	14	16	11

- Minimize the number of postal workers (for the time being, we will permit fractional workers on each day.)



Formulating as an LP

- Select the decision variables
 - Let x_1 be the number of workers who start working on Monday, and work till Friday
 - Let x_2 be the number of workers who start on Tuesday ...
 - Let x_3, x_4, \dots, x_7 be defined similarly.



The linear program

Day	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Demand	17	13	15	19	14	16	11

Minimize $z = x_1 + x_2 + x_3 + x_4 + x_5 + x_6 + x_7$

subject to

$$x_1 + x_4 + x_5 + x_6 + x_7 \geq 17$$

$$x_1 + x_2 + x_5 + x_6 + x_7 \geq 13$$

$$x_1 + x_2 + x_3 + x_6 + x_7 \geq 15$$

$$x_1 + x_2 + x_3 + x_4 + x_7 \geq 19$$

$$x_1 + x_2 + x_3 + x_4 + x_5 \geq 14$$

$$x_2 + x_3 + x_4 + x_5 + x_6 \geq 16$$

$$x_3 + x_4 + x_5 + x_6 + x_7 \geq 11$$

$x_j \geq 0$ for $j = 1$ to 7

Solve it



Some Enhancements of the Model

- Suppose that there was a pay differential. The cost of workers who start work on day j is c_j per worker.

Minimize $z = c_1 x_1 + c_2 x_2 + c_3 x_3 + \dots + c_7 x_7$



Some Enhancements of the Model

- Suppose that one can hire part time workers (one day at a time), and that the cost of a part time worker on day j is PT_j .
- Let y_j = number of part time workers on day j



What is the Revised Linear Program?

Minimize $z = x_1 + x_2 + x_3 + x_4 + x_5 + x_6 + x_7$

subject to

$$\begin{array}{rcll}
 x_1 + & & x_4 + x_5 + x_6 + x_7 & \geq 17 \\
 x_1 + x_2 + & & x_5 + x_6 + x_7 & \geq 13 \\
 x_1 + x_2 + x_3 + & & x_6 + x_7 & \geq 15 \\
 x_1 + x_2 + x_3 + x_4 + & & x_7 & \geq 19 \\
 x_1 + x_2 + x_3 + x_4 + x_5 & & & \geq 14 \\
 & x_2 + x_3 + x_4 + x_5 + x_6 & & \geq 16 \\
 & & x_3 + x_4 + x_5 + x_6 + x_7 & \geq 11 \\
 x_j \geq 0 \text{ for } j = 1 \text{ to } 7
 \end{array}$$



$$\begin{aligned} \text{Minimize } z = & \mathbf{x}_1 + \mathbf{x}_2 + \mathbf{x}_3 + \mathbf{x}_4 + \mathbf{x}_5 + \mathbf{x}_6 + \mathbf{x}_7 \\ & + \mathbf{PT}_1 \mathbf{y}_1 + \mathbf{PT}_2 \mathbf{y}_2 + \dots + \mathbf{PT}_7 \mathbf{y}_7 \end{aligned}$$

$$\begin{aligned} \text{subject to } & \mathbf{x}_1 + \mathbf{x}_4 + \mathbf{x}_5 + \mathbf{x}_6 + \mathbf{x}_7 + \mathbf{y}_1 \geq 17 \\ & \mathbf{x}_1 + \mathbf{x}_2 + \mathbf{x}_5 + \mathbf{x}_6 + \mathbf{x}_7 + \mathbf{y}_2 \geq 13 \\ & \mathbf{x}_1 + \mathbf{x}_2 + \mathbf{x}_3 + \mathbf{x}_6 + \mathbf{x}_7 + \mathbf{y}_3 \geq 15 \\ & \mathbf{x}_1 + \mathbf{x}_2 + \mathbf{x}_3 + \mathbf{x}_4 + \mathbf{x}_7 + \mathbf{y}_4 \geq 19 \\ & \mathbf{x}_1 + \mathbf{x}_2 + \mathbf{x}_3 + \mathbf{x}_4 + \mathbf{x}_5 + \mathbf{y}_5 \geq 14 \\ & \mathbf{x}_2 + \mathbf{x}_3 + \mathbf{x}_4 + \mathbf{x}_5 + \mathbf{x}_6 + \mathbf{y}_6 \geq 16 \\ & \mathbf{x}_3 + \mathbf{x}_4 + \mathbf{x}_5 + \mathbf{x}_6 + \mathbf{x}_7 + \mathbf{y}_7 \geq 11 \\ & \mathbf{x}_j \geq 0, \mathbf{y}_j \geq 0 \quad \text{for } j = 1 \text{ to } 7 \end{aligned}$$



Another Enhancement

- Suppose that the number of workers required on day j is d_j . Let y_j be the number of workers on day j .
- The “cost” of having too many workers on day j is: $f_j(y_j - d_j)$, which is a non-linear function (e.g. if $y_j \leq d_j$ is zero otherwise positive)
- What is the minimum cost schedule?
- NOTE: this will lead to a non-linear program, not a linear program.
- We will let $s_j = y_j - d_j$ be the excess number of workers on day j .



What is the Revised Linear Program?

Minimize $z = x_1 + x_2 + x_3 + x_4 + x_5 + x_6 + x_7$

subject to

$$\begin{array}{rcll}
 x_1 + & & x_4 + x_5 + x_6 + x_7 & \geq 17 \\
 x_1 + x_2 + & & x_5 + x_6 + x_7 & \geq 13 \\
 x_1 + x_2 + x_3 + & & x_6 + x_7 & \geq 15 \\
 x_1 + x_2 + x_3 + x_4 + & & x_7 & \geq 19 \\
 x_1 + x_2 + x_3 + x_4 + x_5 & & & \geq 14 \\
 & x_2 + x_3 + x_4 + x_5 + x_6 & & \geq 16 \\
 & & x_3 + x_4 + x_5 + x_6 + x_7 & \geq 11 \\
 x_j \geq 0 \text{ for } j = 1 \text{ to } 7
 \end{array}$$



Minimize

$$z = f_1(s_1) + f_2(s_2) + f_3(s_3) + f_4(s_4) + f_5(s_5) + f_6(s_6) + f_7(s_7)$$

subject to

$$\begin{aligned} x_1 + x_4 + x_5 + x_6 + x_7 - s_1 &= 17 \\ x_1 + x_2 + x_5 + x_6 + x_7 - s_2 &= 13 \\ x_1 + x_2 + x_3 + x_6 + x_7 - s_3 &= 15 \\ x_1 + x_2 + x_3 + x_4 + x_7 - s_4 &= 19 \\ x_1 + x_2 + x_3 + x_4 + x_5 - s_5 &= 14 \\ x_2 + x_3 + x_4 + x_5 + x_6 - s_6 &= 16 \\ x_3 + x_4 + x_5 + x_6 + x_7 - s_7 &= 11 \\ x_j \geq 0, s_j \geq 0 &\text{ for } j = 1 \text{ to } 7 \end{aligned}$$



A non-linear objective made linear

Suppose that one wants to minimize the maximum of the slacks, that is

$$\text{minimize } z = \max (s_1, s_2, \dots, s_7).$$

This is a non-linear objective.

But we can transform it, so the problem becomes an LP.



The objective ensures that $z = s_j$ for some j .

Minimize z

subject to $z \geq s_j$ for $j = 1$ to 7 . **The new constraint ensures that $z \geq \max(s_1, \dots, s_7)$**

$$x_1 + x_4 + x_5 + x_6 + x_7 - s_1 = 17$$

$$x_1 + x_2 + x_5 + x_6 + x_7 - s_2 = 13$$

$$x_1 + x_2 + x_3 + x_6 + x_7 - s_3 = 15$$

$$x_1 + x_2 + x_3 + x_4 + x_7 - s_4 = 19$$

$$x_1 + x_2 + x_3 + x_4 + x_5 - s_5 = 14$$

$$x_2 + x_3 + x_4 + x_5 + x_6 - s_6 = 16$$

$$x_3 + x_4 + x_5 + x_6 + x_7 - s_7 = 11$$

$$x_j \geq 0, s_j \geq 0 \quad \text{for } j = 1 \text{ to } 7$$



Another non-linear objective made linear

Suppose that the “goal” is to have d_j workers on day j . Let y_j be the number of workers on day j .

Suppose that the objective is

$$\text{minimize } \sum_j |y_j - d_j|$$

This is a non-linear objective.

But we can transform it, so the problem becomes an LP.



The objective ensures that $z_j = |y_j - d_j|$ for each j .

Minimize $\sum_j z_j$
 $z_j \geq d_j - y_j$ for $j = 1$ to 7 .
 $z_j \geq y_j - d_j$ for $j = 1$ to 7 .

The new constraints ensure that $z_j \geq |y_j - d_j|$ for each j .

subject to

$$x_1 + x_4 + x_5 + x_6 + x_7 = y_1$$

$$x_1 + x_2 + x_5 + x_6 + x_7 = y_2$$

$$x_1 + x_2 + x_3 + x_6 + x_7 = y_3$$

$$x_1 + x_2 + x_3 + x_4 + x_7 = y_4$$

$$x_1 + x_2 + x_3 + x_4 + x_5 = y_5$$

$$x_2 + x_3 + x_4 + x_5 + x_6 = y_6$$

$$x_3 + x_4 + x_5 + x_6 + x_7 = y_7$$

$$x_j \geq 0, y_j \geq 0 \quad \text{for } j = 1 \text{ to } 7$$

Solve it



A ratio constraint:

Suppose that we need to ensure that at least 30% of the workers have Sunday off.

How do we model this?

$$(x_1 + x_2) / (x_1 + x_2 + x_3 + x_4 + x_5 + x_6 + x_7) \geq .3$$

$$(x_1 + x_2) \geq .3 x_1 + .3 x_2 + .3 x_3 + .3 x_4 + .3 x_5 + .3 x_6 + .3 x_7$$

$$-.7 x_1 - .7 x_2 + .3 x_3 + .3 x_4 + .3 x_5 + .3 x_6 + .3 x_7 \leq 0$$



Overview

- scheduling problem
 - The model
 - Practical enhancements or modifications
 - Two non-linear objectives that can be made linear
 - A non-linear constraint that can be made linear



Other enhancements

- Require that each shift has an integral number of workers
 - integer program
- Consider longer term scheduling
 - model 6 weeks at a time
- Consider shorter term scheduling
 - model lunch breaks
- Model individual workers
 - permit worker preferences

