CHRISTELLE AGNORO

SKILLS

TECHNICAL SKILLS

- PROGRAMMING LANGUAGES: SQL (SQL Server, MySQL), Python (Pandas, NumPy, SciPy, MatPlotLib), JAVA, C++, HTML, CSS
- SOFTWARE: Excel (VLookup, Conditional Formatting, Pivot Tables), PowerPoint, MS 365, MS Teams, SaaS
- TOOLS: Data visualization (Tableau), Figma, Wireframes, Mixpanel, SaaS

SOFT SKILLS

- Problem Solving, Critical Thinking, Attention to Detail
- Communication, Presentation skills, Networking
- Time Management , Analytical and statistical technique
- Adaptability , Time Management
- Statistical knowledge, number crunching

- Solutions development, Efficiency optimization
- Collaborate and influence cross-functionally, Creativity
- Ethical awareness, Curiosity, fast paced, dynamic
- Attention to Business Context, Analytical tools
- Spoken Languages (English, French, Spanish)

PROJECTS

BIKE STORE DASHBOARD- SQL, Excel, Tableau -

May 2024

- Utilized Microsoft SQL server to connect to the company's database to analyze 50,000 bike sales data
- . Conducted data cleaning, formatting, and aggregation using SQL, Excel, and Tableau to produce comprehensive dashboard
- Imported SQL-generated datasets into Excel, leveraged pivot tables, charts, graphs to create a dynamic dashboard creation
- Integrated analytics dashboard to provide insights into costumers' behavior using Tableau for visualization

SUPERSTORE SALES ANALYSIS AND DASHBOARD - Excel, SQL, Tableau

April 2023

- Analyzed Superstore sales to identify key performance indicators (KPIs) and recommended revenue optimization strategies
- Cleaned and prepared data in Microsoft Excel, ensuring accuracy and consistency
- Leveraged Microsoft SQL Server for data extraction, manipulation, and analysis.; developed actionable insights on product performance, profitability, and customer behavior
- Created interactive Tableau dashboards to visualize key findings

WAREHOUSE DATABASE STRUCTURE AND ORGANISATION - MySQL, Excel -

February 2022

- Optimized and modeled SQL queries to enhance database performance, including indexing and query rewriting
- Designed and implemented an efficient database schema, ensuring data storage, retrieval, and normalization
- Established **primary** and **foreign key** relationships to maintain data integrity
- · Provided technical insights on how the client can fully utilize their data by introducing different technologies

PROFESIONAL EXPERIENCE

UI/UX DESIGNER - Treehouse - Remote

June 2022 - December 2022

- Conducted user research, with interviews, survey, and data analytics, to refine journey maps resulting to the optimization of user engagement
- Created wireframes prototypes, mockups, and design specifications for web and mobile applications; improved UX by 40 %
- Analyzed domestic and international reinsurance agreement contracts wording to issue/update policies accordingly

IT PROJECT MANAGER | INTERN - Digital Factory Inc. - Remote

August 2022 - November 2022

- Defined project goals and directed platform migration; increasing project efficiency by 15%
- Managed scope, schedule, and cost; maintained project alignment and reduced budget overruns by 20%
- Facelifted communication and collaboration among cross-functional teams to ensure project success
- Identified and migrated project risks to minimize potential disruptions and delays

EDUCATION

BACHELOR OF BUSINESS ADMINISTRATION – Howard University – Washington, DC

Majors: Computer Information Systems