

Subject: MPIA Request — UI Benefit Hold Explanation (March 2024–October 2025)

Date: November 10, 2025

To: Maryland Department of Labor – Division of Unemployment Insurance

Attn: Public Information Act Officer

[Insert PIA email if known; otherwise use DUI general contact]

Re: Maryland Public Information Act Request (GP §4-101 et seq.) — UI Benefit Hold Explanation

Dear PIA Officer,

I request records under the Maryland Public Information Act explaining why my Unemployment Insurance benefits were held or delayed for approximately 12 months despite documented eligibility.

#### REQUESTER INFORMATION

- Name: Marvin D. Tutt
- Address: 5407 Brinkley Road, Temple Hills, MD 20748
- Email: marvindtutt@gmail.com
- Claim Number(s): [Insert UI claim number(s)]
- SSN (last 4 for verification): [XXXX]
- Time Period: March 2024 – October 2025

#### RECORDS REQUESTED

1. Hold/Flag Documentation
  - All hold/flag codes placed on my claim during March 2024–October 2025.
  - Reason descriptions for each hold (e.g., identity verification pending, earnings discrepancy, fraud review).
  - Who placed each hold (user ID/role — not personal names).
  - Who removed each hold (user ID/role + date/time).
  - Duration of each hold (days between placement and resolution).
2. Income/Earnings Discrepancy Records
  - All earnings/income data in BEACON or successor system for my claim during the hold period.
  - Source of each income entry (employer name, IWO, SWICA, manual entry, estimated/imputed).
  - Any “income verification pending” flags and the triggering event(s).
  - Communications with employers attempting to verify wages (if any).
  - Communications with the Maryland Child Support Administration regarding

income/withholding orders affecting my claim.

3. Adjudication/Issue Resolution Records
  - All “issues” created on my claim (issue type, open date, close date, resolution).
  - Adjudicator notes explaining why benefits were not released.
  - Any determinations related to the hold (even if later rescinded).
  - Monetary determinations showing base period wages and weekly benefit amount.
4. System Event Logs (Claim-Level)
  - Audit trail of claim actions during the hold period (status changes, manual interventions, batch processing flags).
  - User activity on my claim (login timestamps, fields modified) — user role only, not personal names.
  - Any “stop payment” or “do not pay” flags and their triggering events.
5. Communications (Internal & External)
  - Emails/notes among DUI staff discussing my claim or the hold.
  - Communications with the Maryland Child Support Administration regarding my claim (including any income data exchanges).
  - Communications with me (letters, emails, portal messages) explaining — or failing to explain — the hold.
6. Explanation of Extended Delay
  - Any written policy/procedure governing benefit holds exceeding 30/60/90 days.
  - Supervisory review records (if holds exceeding a defined period require management approval).
  - Any root-cause analysis or case summary explaining the approximate 12-month delay (if one exists).

#### CUSTODIANS/UNITS (to narrow search)

- Claims Operations/Adjudication assigned to my claim
- Fraud/Integrity Unit (if my claim was flagged for review)
- IT/BEACON Support (for system logs)
- Liaison with Child Support Enforcement (if applicable)

#### REQUESTED FORMAT & STAGING

- Electronic delivery: PDF for notices/letters; CSV/Excel for logs/ledgers; .eml/.msg for emails with full headers.
- Staged production is acceptable. For the first installment (within 10 business days), please prioritize:

1. Hold/flag list with dates, reasons, and resolution status.

2. Income data entries for the hold period (with sources).
3. List of open/closed issues on my claim.
4. Any determination letters sent to me.

#### FEE WAIVER & COST CONTROL

- I request a fee waiver under GP §4-206(e): I am indigent (IFP status in federal court, Case No. 8:25-cv-02006) and disclosure serves the public interest (UI program integrity).
- The first two hours are free under GP §4-206(c).
- Do not exceed \$50 in costs without providing an itemized estimate so I can further narrow the request.

#### RECORDS PRESERVATION

Please preserve all potentially responsive records (including emails, system logs, and vendor-hosted data) while this request is pending.

#### CONTACT

Marvin D. Tutt  
5407 Brinkley Road  
Temple Hills, MD 20748  
Email: marvindtutt@gmail.com  
(Communications by email/mail only)

Please acknowledge receipt within 10 business days and provide an estimated timeline for production, per GP §4-201(b).

Thank you for your attention.

Respectfully submitted,  
Marvin D. Tutt