

# ▶ Caine J. Nielsen

*Damn dedicated, Radically Resilient, Courage Over Comfort*

*“It’s almost like he wants us to hire him.”*

*“Well, would he be a good fit?”*

*“Hold on, I’ll check...”*

*“...He says, yes?”*

*“Perfect, he can start tomorrow!”*

Thank you for reading!

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## ► EMPLOYMENT & EXPERIENCE:

### Product Support Engineer & Onboarding Specialist

**Banyan, LLC (Orem)** | September 2017 - Current

*Banyan, being a startup company, comes with its challenges, but my time spent there was spent well. Not only did Banyan take me farther in my skills as a developer, but working with multiple teams, and key business members helped me find the people-person in me, and there is always more I can do to help.*

### Technical Support Specialist and Support Administrator

**ROI Solutions (Lindon)** | February 2017 - September 2017

*While working at ROI Solutions, I was able to ramp up my technical experience, and because the focus was on call center systems, I learned how small changes can make big differences. I'm hoping the experience working with software that brings peoples jobs to them, brings a job to me.*

### Financial and Insurance Advisor

**Primera (Draper)** | February 2017 - June 2017

*Being a licensed Life Insurance and financial advisor was more a journey than a position. With the experience gained, I feel more confident with myself, my money, and my future, but more so, I got the chance to be the hungry wall street wolf my inner salesman craved. I am honored to have worked with such a benevolent provider and team.*

### Technical and Product Support Representative

**GoPro, Moduslink (Orem)** | November 2016 - January 2017

*Besides working with the coolest product line, client base, and corporate team, GoPro was the home to my helpful nature, it brought out what true customer service was for me, and that went past any call script, handle time, or phone system. I explored GoPro in an out, learning more about each amazing product, and the stark mid-life company itself.*

### Inbound Sales Representative

**Clearlink (Orem)** | October 2015 - July 2016

*I did myself the pleasure of taking myself out of the retail world, past customer service, and straight to the belly of the beast. Clearlink was the start of my career in sales, and never before had I been in such a fast paced and high stakes environment. While striving to earn the Prime Club status only six months in, I found how motivation really changes the game.*

## ► EDUCATION & COURSES:

### Lehi High School Diploma

**Class of 2015**

*Graduating from Lehi High School was a great experience, and many of my high school friends have grown to become my teammates and co-workers. It is fun to see how far we have all come.*

### Financial and Life Insurance Licencing Course

**Primera | 2017**

*While training in the field as a Financial and Insurance Advisor, I also studied to ace my Financial and Life Insurance Licencing Course. Audio and written studies filled multiple weeks and weekends.*

### Camera and Digital Photography Course

**GoPro, Moduslink | 2017**

*When I received my first camera while working at GoPro, I elected to learn more about the science and technology behind those cameras and many more, including taking part in many multimedia projects.*

## ► AWARDS & TRIBAL:

### Banyan Beast

**Banyan | 2017**

*After exceeding in assisting other teams and key members of the company, and with the election from our CEO Carine Clark, Banyan awarded me with my Banyan Beast, the Moosehound. A creature I shall never forget.*

### Prime Club Victor

**Clearlink | 2015**

*During my time working at Clearlink, I earned Clearlink Prime. During my hottest months, I found my way to the top 5% of the company, in revenue, and won some excellent prizes.*

**Thank you for reading!**

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## ► Environments:

### Front-End

HTML, XML, CSS, JavaScript, JQuery

*I am increasingly confident in my front-end development skill set. I am able to create, and can comfortably **modularize most web components including associated scripts and styling**. I also have a good understanding of most common libraries and frameworks, though I have never focused on any specific one. I am very interested in mobile-first web applications and native desktop web applications.*

**Note:** *I am super OCD with markup, which plays to my benefit.*

### Back-End

Node.js, Google Apps Script, AutoHotkey

*Everything I learn in software development comes from wanting to be able to do something, and not being able to, then about 45 minutes of W3Schools, MDN, and whatever set of documentation I need for the platform I am using. I realized quickly that the DOM wasn't enough. Since then, I have **learned enough node to process the data I want and integrate with the services I love**. I am still learning, and more will come.*

### Server

Windows, Ubuntu, WordPress, Serverless, Plex Media

*I am a modern Windows user, though I have had a few Linux virtual machines and operated a few droplets from digital ocean with Ubuntu, I would say I am comfortable developing on both, I have also dipped into Wordpress, which I do not currently use for any of my projects, and I have **worked with serverless infrastructures like AWS Lambda and Google Firebase**. As a hobby, I also manage a few different media servers, including Plex and Kodi.*

**Note:** *I am comfortable running basic SQL queries, but have no knowledge of SQL database management, so I didn't want to include it above.*

### Database and CRM

SQL, Salesforce, Netsuite, Infusionsoft, Atlassian, Zendesk

*Though I want to express how new I am with database development, I wanted to **mention a few of the platforms I have worked in** or up against both in the technical parts of my career and the other boring parts.*

## ► Platforms:

### Hosts

Digital Ocean, Firebase, Google Cloud, CodePen, Github

*Before taking root using the Google Cloud Platform and Google Firebase, I got the chance to explore many platforms and hosts, where I was able to serve my projects, learn, and study. I am comfortable coding using any host or platform, and am **familiar with FTP transfer and using SSH keys for secure connections**.*

### Project Management

Microsoft Azure(VSTS), Jira, Monday.com, Trello

*I have worked using multiple project management tools, I have had little team development experience, but I **worked with development teams to manage product timeline, product feedback and bug submissions**, and make detailed requests for specific development functions.*

### More...

Applets, Libraries, Native Utilities, Version Control

*I wanted to mention some other platforms, applications, and technologies that I use often as a developer.*

- G Suite
- Google XML Sitemaps
- Google My Business API
- Google Fonts
- Font Awesome
- FB Business Console
- Github Desktop
- VS Code
- Visual Studio
- Git
- Google Sites
- node-windows
- Express.js
- Zoho Corporate Email
- Stripe
- DNS Config
- Router Configuration
- SSL Certs
- FileZilla
- GIMP
- WinDirStat
- Domain Management

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