

SMS Widget

Sms is the quickest way to reach a customer. This is the digital trend of marketing. The secret of the success of sms solution is that you can reach the customer even when the phone is switched off and the customer would not decline a sms as he would do to an inbound call. Our Sms costs are very low when compared to our competitors. With mConnect Omnichannel's sms solutions you can send individual and bulk Sms.

Reach your customer at his convenience:

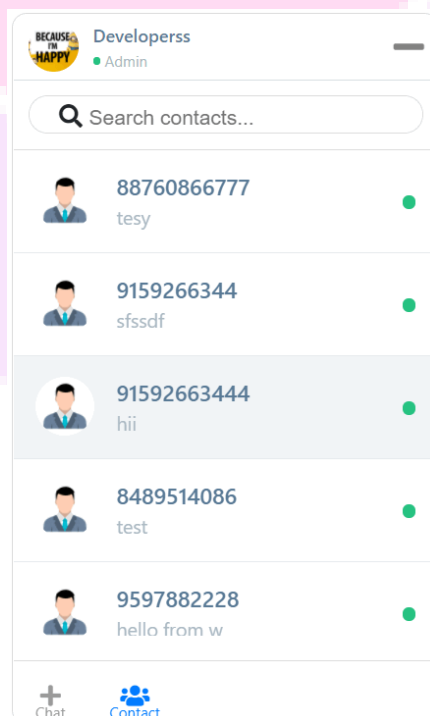
It is very likely that your customer would open a sms after his busy chores. So, definitely there would be more calm compared to attending a call. He will also read it at his ease and the message that you send would reach him definitely.

Use the service, Pay after:

You can create as many Sms you want with mConnect Omnichannel. Omnichannel offers both postpaid and prepaid Sms service solutions. There are no hidden charges and you can check out the balance before and after sending messages.

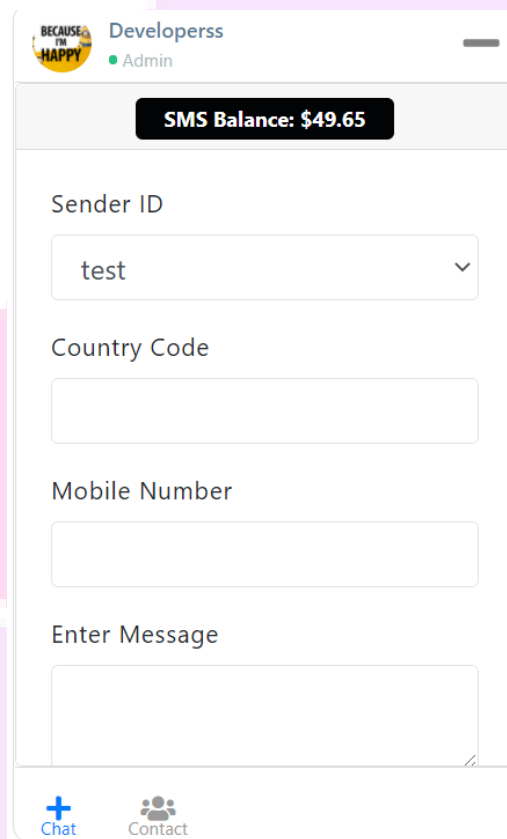
Post complete Campaigns:

mConnect Omnichannel offers sms solutions that run up to 160 characters. You can also continue beyond the 160 prescribed characters and complete the magic of your promotional campaign instead of getting cut abruptly.



The feature and the process:

1. Just click on the sms widget.
2. It will display all the contacts that you have already messaged to.
3. To compose a new sms, click on + **Chat** and go to **Compose New**.
4. In the page that opens select **Sender ID**. (Sender ID is the ID given to your organisation. To create the Sender ID, go to **Settings** and click on **App Settings** and scroll down to **Sms Management**. Now click on **+Sender ID button**. In the pop-up that appears create a Sender ID and click on **Submit**. A new Sender ID will be created.)
5. Provide the **country code**, **mobile number**, enter the message and send.



BECAUSE I'M HAPPY

Developerps
Admin

SMS Balance: \$49.65

Sender ID
test

Country Code

Mobile Number

Enter Message

+ Chat Contact

If you have opted for prepaid mConnect Omnichannel Sms solution, the balance will be always on display for you to check with before and after sending the sms.

Guidelines for integrating SMS Solution with your site

1. mConnect Omnichannel will provide a **Code Format** as given below:

```
<script>

function receiveMessage(e){var
t=JSON.parse(e.data),i=t.status_style;"openChat"!=t.operation_type?document.getElementById("ChatFrame").setAttribute("style","position: fixed; right: 0px; bottom: 0px; border: none; height: 200px; width: 200px;"):document.getElementById("ChatFrame").setAttribute("style",i)}$(document).ready(function(){$("body").append("<iframe src= 'Widget-URL' id='ChatFrame' style='position: fixed; right: 0px; bottom: 0px; border: none; height: 200px; width: 200px;'></iframe>"));window.addEventListener("message",receiveMessage,!1);

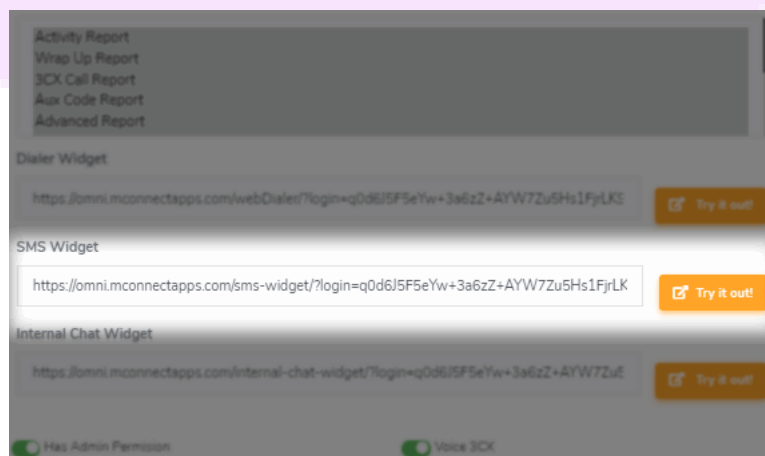
</script>
```

2. Insert the above **Code Format** in the **Script Tag** of the **Index Page** of your website.
You can also customise the Code Format as per your desire.

3. Enter the **Widget-URL** of either the **Admin** or the **Agent** who will deal the Chat-widget of your website in the space provided for entering the Chat-widget URL.

To enter the Agent's URL: [Manage---> Agent--->Update--->Sms Widget]

- Go to **Manage** and click on **Agent**.
- Click the **UPDATE** icon.
- In the space provided corresponding to **SMS Widget**, enter the Agent's URL.



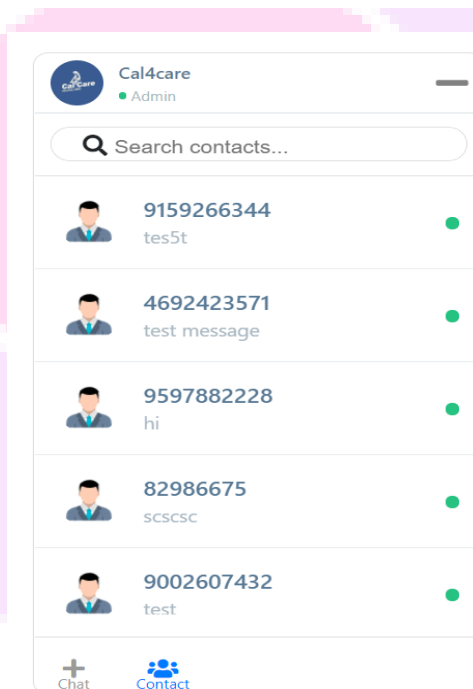
To enter the Admin's URL: [Settings-->App Settings-->SMS Widget].

- Go to **Settings** and click on **App Settings**.
- A Code Format will be provided under **SMS Widget**.
- Copy this Code Format in the Index Page of your website.

SMS Chat Widget Code

Implement the following code to start chat

```
<script>
function receiveMessage(e){var t=JSON.parse(e.data),i=t.status_style;"openChat"!=t.op
</script>
```



After this process, you will be able to find the **SMS chat-widget** in the Right Bottom Corner of your website. You can click on this and start the chat.

