Help Manual for PBX

PBX:

PBX means Private Branch Exchange. It is a private telephone network used within an organization. When you use PBX phone system you can communicate within your company and also reach remote users with communication channels like Voice over IP, ISDN or analog.

SIP Url & SIP Port:

Omnichannel provides state-of -the-art PBX solution.

- Omnichannel will provide to each and every individual organisation a SIP Url and SIP Port.
- Using this the company can send and receive calls.
- But the dialler will work only when the Agent enters the SIP Url.

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