

API Document

1. Click2Call

Request:

URI	Method
http://<ipaddress>:5010/api/values?fromno=6501&tono=0502557231&action=makecall	GET

Parameter:

fromno = agent extension number (**e.g:** 6501)

tono = external/customer number (**e.g:** 0502557231)

action = Predefined name (**e.g:** makecall)

Response:

Format	On Success	On Failure
JSON	{ "status": 200, "message": "success" }	{ "status": 400, "message": "failed" }

2. Agent Queue Login/Logout

Request:

URI	Method
http://<ipaddress>:5010/api/values?extension=6501&status=0&action=queuestatus	GET

Parameter:

extension = agent extension number (**e.g:** 6501)

status = if "0" means Queue Logout, if "1" means Queue Login

action = Predefined name (**e.g:** queuestatus)

Response:

Format	On Success	On Failure
JSON	{ "status": 200, "message": "success" }	{ "status": 400, "message": "failed" }