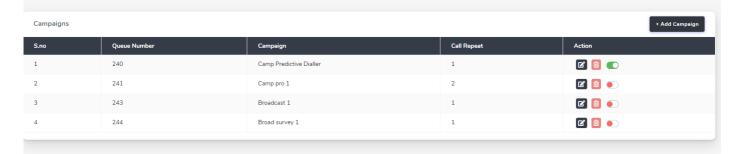


Help Manual for Campaign

How to add new Campaign?

- Go to Predictive Dialler and click on + Add Campaign.
- There will be a pop-up, Add Campaign.
- Select the type of the dialler from **Dialler Type** Drop-down List.
- Enter the dialler outbound prefix in **Dialler Outbound Prefix**.
- Enter the Queue number in Queue Number.
- Enter the Campaign Name in Campaign Name.
- Enter the call repeat times in Call Repeat Times.
- Enter the VAD extension number in **VAD Extension Number**.
- Set the Campaign in Active Status by enabling the Status button.
- Then click on Add Campaign button.
- The Campaign will be added, activated and get displayed in the Campaigns page.



How to Edit/Update Campaign?

- Click the **Edit** icon corresponding to the Campaign that you need to edit.
- There will be a pop-up, "Update Campaign".
- Make the required changes in Dialler Type, Dialler Outbound Prefix, Queue Number,
 Campaign Name, Call Repeat Times and VAD Extension Number.
- Then click on **Update** button.
- The Campaign will be updated and get displayed in the Campaigns page.



How to delete Campaign from the Campaign list?

- Click on the **Delete** icon corresponding to the specific Campaign.
- There will be a pop-up asking for confirmation. Click on "Yes, delete it!".
- The Campaign details will be deleted and it will not be in the list.

How to set the Campaign On/Off:

- In the Campaigns page (Predictive Dialler → Campaign) there will be a Toggle Button.
- Enable the Toggle Button to set the Campaign ON.
- Disable the Toggle Button to set the Campaign OFF.

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