













## Help Manual for Campaign

### How to add new Campaign?

- Go to Predictive Dialler and click on **+ Add Campaign**.
- There will be a pop-up, **Add Campaign**.
- Select the type of the dialler from **Dialler Type** Drop-down List.
- Enter the dialler outbound prefix in **Dialler Outbound Prefix**.
- Enter the Queue number in **Queue Number**.
- Enter the Campaign Name in **Campaign Name**.
- Enter the call repeat times in **Call Repeat Times**.
- Enter the VAD extension number in **VAD Extension Number**.
- Set the Campaign in Active Status by enabling the **Status button**.
- Then click on **Add Campaign** button.
- The Campaign will be added, activated and get displayed in the Campaigns page.

S.no	Queue Number	Campaign	Call Repeat	Action
1	240	Camp Predictive Dialler	1	  
2	241	Camp pro 1	2	  
3	243	Broadcast 1	1	  
4	244	Broad survey 1	1	  

### How to Edit/Update Campaign?

- Click the **Edit** icon corresponding to the Campaign that you need to edit.
- There will be a pop-up, **"Update Campaign"**.
- Make the required changes in **Dialler Type**, **Dialler Outbound Prefix**, **Queue Number**, **Campaign Name**, **Call Repeat Times** and **VAD Extension Number**.
- Then click on **Update** button.
- The Campaign will be updated and get displayed in the Campaigns page.

### How to delete Campaign from the Campaign list?

- Click on the **Delete** icon corresponding to the specific Campaign.
- There will be a pop-up asking for confirmation. Click on **“Yes, delete it!”**.
- The Campaign details will be deleted and it will not be in the list.

### How to set the Campaign On/Off:

- In the Campaigns page (Predictive Dialler → Campaign) there will be a **Toggle Button**.
- Enable the **Toggle Button** to set the Campaign **ON**.
- Disable the **Toggle Button** to set the Campaign **OFF**.