

Zachary Sykes

FullStack Developer

Asheville, NC 28806

zsykes21@gmail.com | (919) 475-6606 | [LinkedIn](#) | [GitHub](#)

Summary: Resourceful and exceedingly organized culinary manager with 10+ years of experience working in high stress environments. Expert in customer service and communication. Goal oriented and highly adaptable.

Education:

Asheville-Buncombe Technical Community College | Asheville, NC
Associate in Arts with High Honors
GPA: 3.84/4.00

May 2020

Management Experience

Asheville Pizza and Brewing Co. | Head Chef / Kitchen Manager | Asheville, NC
Present

Aug 2011 –

- Coordinated day-to-day operations: scheduling, hiring and dismissals & personnel management.
- Oversaw staff of 40 employees.
- Programmed Revel POS system from start to finish.
- Built and implemented employee training systems.
- Coordinated employee onboarding and hiring procedures.
- Restructured the entirety of the business model for the company during COVID-19 pandemic.
- Organized plans for proper par management between multiple storefronts throughout our franchise.
- Facilitated the resolution of any employee conflicts
- Developed and maintained a company standard of practice.
- Ensured sales growth year over year.
- Handled all customer issues in a kind and thorough manner.

Skills

- Project Management
- Problem Solving
- ServSafe Certified
- Familiar with Revention and Revel POS
- Onboard Skills Training
- Interpersonal Skills
- Microsoft Office Suite