

CONTACT

SKILLS

FRONT END DEVELOPMENT: HTML, CSS, SASS/SCSS, JavaScript, jQuery, Bootstrap, Semantic-UI, Responsive Design, AJAX

BACK END DEVELOPMENT: NodeJS, ExpressJS, MongoDB, Mongoose

VERSION CONTROL: Git, GitHub

TECHNICAL SUPPORT: Computer Maintenance, Software Support, Home Networking

SOFTWARE: Photoshop, After Effects, Microsoft Office

 $\textbf{OPERATING SYSTEMS:} \ \textbf{Windows XP, Windows Vista, Windows 7, Windows 8 \& 8.1,}$

Windows 10. Ubuntu 16.04. Linux Minut 18. MacOS

PROJECTS

Domain Monitor Nov 2017 to Current

Domain Monitor is a work in progress open-source application for easy monitoring of Domain Whois data for developers. This will allow you to create an account, login and add domains for monitoring on your account. The at a glance data includes the domain name itself, date created, date modified, date of expiration and if the domain has a registered SSL certification. In the future, this application will also allow you to setup reminders or alerts based via email or text for any of the monitored fields (IE: Domain expires in 2 months, etc.) for easy hands-off monitoring.

GitVote

Nov 2017 to Dec 2017

GitVote was built as a project for FreeCodeCamp's Back-End certification which I am currently still in the process of earning. This full-stack application utilizes NodeJS, MongoDB/Mongoose, and PassportJS for the back-end and the client-side was built with HTML, CSS and Javascript. The client-side poll display uses ChartJS which parses the database to retrieve poll stats and data. PassportJS allows for easy and quick authentication via GitHub.

View the source code here: https://github.com/CalebCox/VotingApp

Transition Technician for SunTrust May 2015 to Current

Assisted the SunTrust Treasury Implementations teams with the technical aspects of moving their clients from their Legacy Connect:Enterprise systems to a system based off of Sterling Integrator and Sterling Filegateway.

Handled the processing of clients assigned to me to get their transition started through to completion. This included detailing out their traffic/involvement in full within the legacy environment to ensure we did not miss any of the clients lines of business when moving to the new environment. I'd work with the client to get them on the new platform as seamlessly as possible. This includes setup's utilizing SFTP with both key and password authentication, or manual access via the Web interface/HTTPS. Some connections would utilize PGP encryption for file transmittals, both inbound and outbound.

This also included troubleshooting file routing and authentication errors, as well as post-production support.

I was also tasked with writing Regular Expressions for unique client transfers for regex based routing.

Implementations Ambassador for PNC

Sep 2014 to May 2015

Assisted PNC and it's technical team in migrating data/files between internal and external partners using SFTP, FTP, and other secure connection options.

EDUCATION

FreeCodeCamp

Front End Development Certification 2017

John Tyler Community College Career Studies Certificate Web Design 2012

Matoaca High School 2009

EMPLOYMENT

ComResource

Columbus OH

Integration Consultant · Sep 2014 to Current

- As part of the Business Integration team I assist clients in migrating to different file transfer or business to business platforms such as Sterling Integrator and Sterling File Gateway.
- During down time I assisted in bug fixes and updates to ComResource's website when necessary. This included but wasn't limited to new page content, styling, and User functionality.
- Worked with the Graphic Designer to create and test cross-platform compatibility for ComResource's email signature using HTML and CSS.
- Gave input to other development teams on how to best integrate multiple user dashboards onto one accessible page. Including how to link a Unity 3D application to the web utilizing Unity's WebGL compatibility.

Best Buy

Columbus, Ol

Geek Squad Consultation Agent · Aug 2014 to Sep 2014

- As part of the Geek Squad team I assisted in resolving client issues with a wide range of devices including PC's, Mac's, tablets, TV's, networking, printers, and software.
- Performed setup services for clients new purchases
- Performed device intake for all new client drop-offs.

Sales Consultant · Oct 2013 to Aug 2014

- Assist customers in finding the best solution for their home computing needs, this includes PC's, Printers, Networking, Security, and Backup solutions

Staples

Columbus, Ol

Easy Tech Expert · Feb 2013 to Oct 2013

- Managed the Easy Tech department for store #603
- Kept track of and updated status of all client PC's and signed off on completed repairs, up to 20+ machines at any one time.
- Assisted other regional stores in department management when necessary
- Assisted other regional stores in meeting client work order completion times when necessary
- Assisted other regional stores in more complex maintenance issues that location wasn't trained to handle when necessary
- Ensure that client PC's are properly repaired and returned to the client in a timely manner.
- Performed On Site setups of PC's, Printers, and networking equipment for homes and businesses.
- Performed PC Diagnostics on client PC's.
- Performed Break/Fix maintenance on Desktop/Laptop PC's and Windows systems.
- Ordered PC Part's based on diagnoses to repair client PC's
- Provided software solutions to resolve client issues (Virus removals, system restores, etc)
- Assisted clients on the sales floor
- Set weekly advertisements and planograms for the electronics department.
- Worked with the Electronics/Easy Tech team and management to meet weekly performance goals.
- Maintained #1 client intake, completion and performance (sales and tech services) goals in the region.

Colonial Heights, VA

Easy Tech Associate · Feb 2011 to Feb 2013

- Performed PC Diagnostics on client PC's.
- Performed Break/Fix maintenance on Desktop PC's and Windows systems.
- Ordered PC Part's based on diagnoses to repair client PC's
- Provided software solutions to resolve client issues (Virus removals, system restores, etc)
- Assisted clients on the sales floor
- Set weekly advertisements and planograms for the electronics department.
- Worked with the Electronics/Easy Tech team and management to meet weekly performance goals.

Ektron

chmond, VA

QA Tester · Jan 2011 to Feb 2011

- Quality checked clients website in comparison to the Ektron CMS version to ensure the pages were pixel perfect
- Reported design flaws with detailed description of discrepancy between clients current live site and the Ektronized version.
- Confirmed that previously reported flaws were remedied appropriately without breaking other page assets
- Reported and documented errors in HTML and CSS as well as page layout issues.