

Webex Calling Call Control API

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Agenda

- Webex Calling Call Control API
- Demo


Call Control API

- API to perform call control actions for Webex Calling enabled users
- Available in Webex for Developers (<https://developers.webex.com>)
- Endpoint: <https://webexapis.com/v1/telephony/calls/>
- Enables adding call control to end-user centric applications
 - Click to Call, Directory Click to Dial, Receptionist Apps etc.
 - Supports dialing of feature codes, SIP URI in addition to extension and PSTN number dialing
 - Allows diverting calls to other user or even to Voicemail
 - Support for Video calls when endpoints support video

API Set

Cisco Webex
for Developers

[Documentation](#) [Blog](#) [Support](#)



Call Controls

POST [Dial](#)

POST [Answer](#)

POST [Reject](#)

POST [Hangup](#)

POST [Hold](#)

POST [Resume](#)

POST [Divert](#)

POST [Transfer](#)

POST [Park](#)

POST [Retrieve](#)

GET [List Calls](#)

GET [Get Call Details](#)

GET [List Call History](#)

Dial

Initiate an outbound call to a specified destination. This is also commonly referred to as Click to Call or Click to Dial. Alerts on all the devices belonging to the user. When the user answers on one of these alerting devices, an outbound call is placed from that device to the destination.

POST `/v1/telephony/calls/dial`

Body Parameters

destination
string Required

The destination to be dialed. The destination can be digits or a URI. Some examples for destination include: 1234, 2223334444, +12223334444, *73, tel:+12223334444, user@company.domain, sip:user@company.domain

Response Properties

callId
string

A unique identifier for the call which is used in all subsequent commands for this call.

callSessionId
string

Try it

Example

POST `/v1/telephony/calls/dial`

Header

Content-Type

`application/json`

Authorization

☒ Use personal access token

Bearer

.....

This limited-duration personal access token is hidden for your security.

Body

destination
Required

`e.g. +12223334444`

Run

Demo

Thank you



Possibilities

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