

# Want a self-driving Data Center Network? Try Cisco ACI & NAE with ServiceNow

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@hegde



#CiscoLive | #DevNetDay



# Data Centers Are Undergoing Rapid Transformation

Digitization, Cloud, Mobile Creating New Demands of IT

## Scale

10Ks VMs, 100s of Apps, distributed apps, 1M+ policies

## Complexity

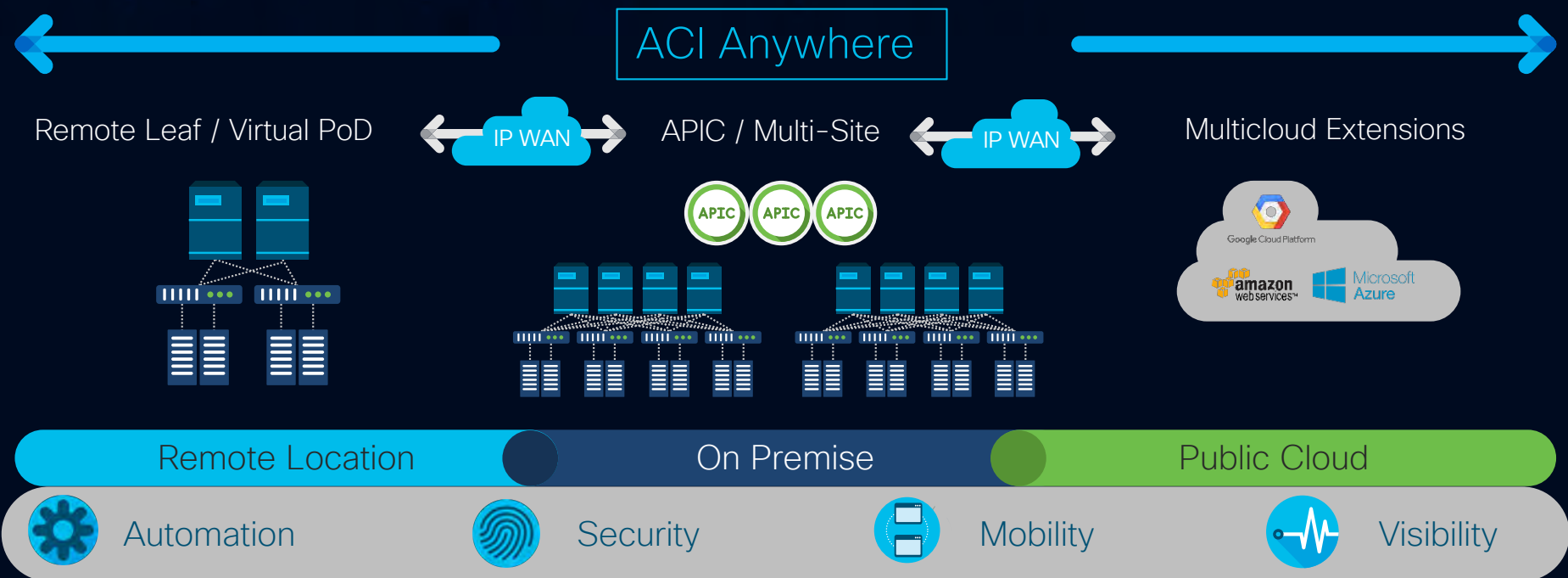
Multi-DC, multi-tenant, hybrid, virtualized, heterogeneous

## Rate of Change

VM mobility, app migration, dynamic scaling, self service portals

# Application Centric Infrastructure (ACI)

Any Cloud, Any Application, Any Platform, Anywhere



# But, Operational Paradigms are still Rudimentary

Intent Frequently  
Breaks...

Operational

Security

Compliance

Change



We Always React...

Troubleshoot

Scramble to fix it

Fail audits

Undo changes

Leaving Us With...



An Inability to Assure  
Intent Proactively

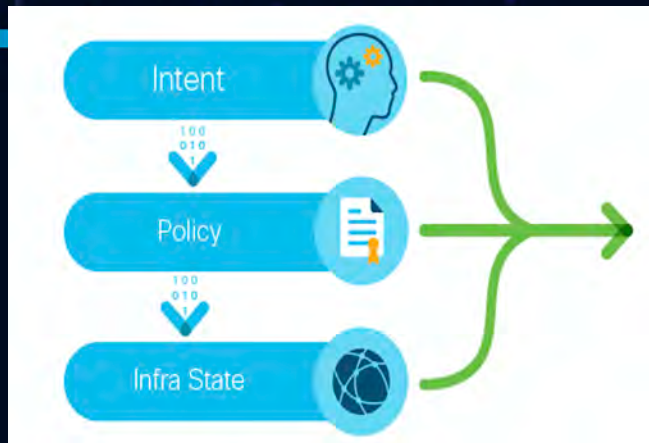
# The confidence that the infrastructure is doing what you intended it to do

Intent Encompasses Data Center Operations

Configs, Changes, Routing, VMs, Security, ... Compliance, Audits



# Network Assurance Engine: How it Works



## Data Collection

Capture DC Wide Intent, Policy, Control/State across Forwarding & Security



## Formal Modeling of Network

Precise Mathematical Models that codify Cisco's 30+ Years of Networking and Cross Customer Domain Knowledge



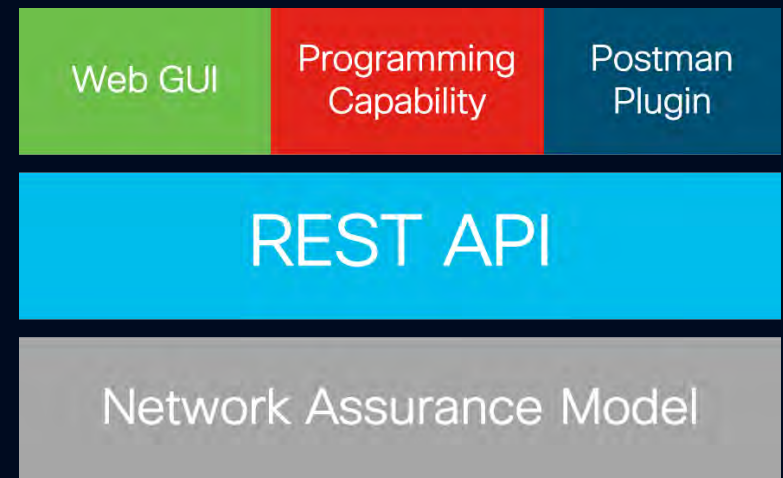
## Continuous Analysis

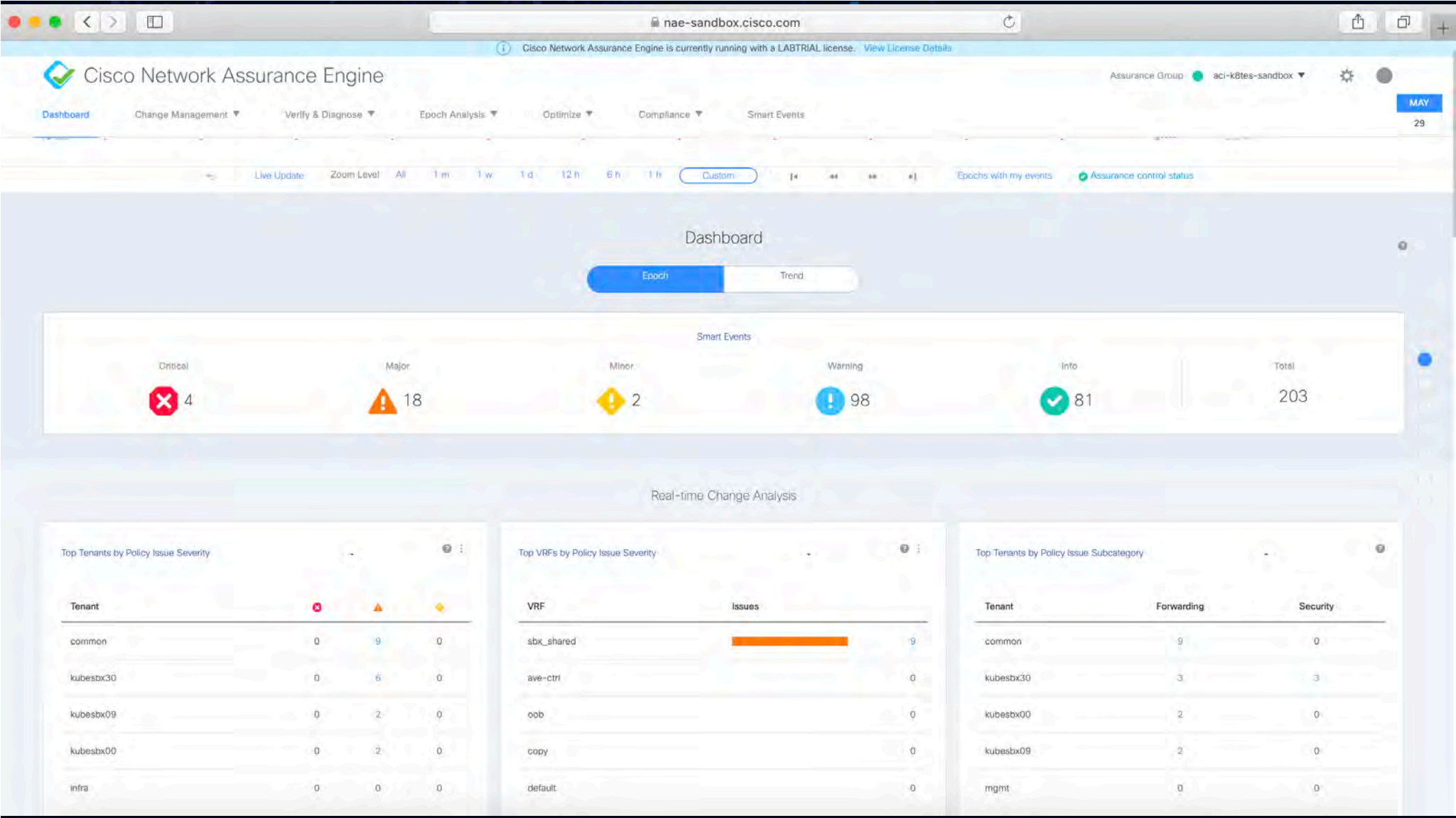
Models verify that **Network operates per Intent** and accurately tell what is wrong, where, why, impact and how to fix

*Reactive Troubleshooting to Proactive Operations – continuously, network wide*

# Network Assurance Engine – Data Model & REST APIs

- Same objects irrespective of interface
- Smart Event Data Model
  - Severity, Category, SubCategory, Mnemonic
  - Description
  - Impact
  - Affected Objects
  - Checks
  - Remediation Suggestion







nae-sandbox.cisco.com

Cisco Network Assurance Engine

Assurance Groupaci-k8tes-sandbox

MAY29

Dashboard

Change Management

Verify & Diagnose

Epoch Analysis

Optimize

Compliance

Smart Events

Add Filters

Reset

All Smart Events (4)

Aggregated (2)

Individual

2 rows

Severity 1	Event Category	Event Subcategory	Event Name 2	Count	Event Description
	Filter	Filter	Filter		
	TENANT_FORWARDING	SUBNET_ROUTE	BD_SUBNET_MISSING_ON_BORDER_LEAF	2	Bridge domain subnets in a VRF should be present on both the border leaf and the remaining switches on which the bridge domain is deployed. In some cases, the bridge domain may not be deployed on the border leaf switch.
	TENANT_ENDPOINT	ENDPOINT_LEARNING	CONNECTED_EP_LEARNING_ERROR	2	Endpoint information is not consistent across the fabric leafs and spines.

Rows

10

25

50

100

All Smart Events (4)

Aggregated

Individual (4)

Severity 1	Event Category	Event Subcategory	Event Name 2	Event Description	Action
Filter	Filter	Filter	Filter		
	TENANT_FORWARDING	SUBNET_ROUTE	BD_SUBNET_MISSING_ON_BORDER_LEAF	Bridge domain subnets in a VRF should be present on both the border leaf and the remaining switches on which the bridge domain is deployed. In some cases, the bridge domain may not be deployed on the border leaf switch.	
	TENANT_FORWARDING	SUBNET_ROUTE	BD_SUBNET_MISSING_ON_BORDER_LEAF	Bridge domain subnets in a VRF should be present on both the border leaf and the remaining switches on which the bridge domain is deployed. In some cases, the bridge domain may not be deployed on the border leaf switch.	
	TENANT_ENDPOINT	ENDPOINT_LEARNING	CONNECTED_EP_LEARNING_ERROR	Endpoint information is not consistent across the fabric leafs and spines.	
	TENANT_ENDPOINT	ENDPOINT_LEARNING	CONNECTED_EP_LEARNING_ERROR	Endpoint information is not consistent across the fabric leafs and spines.	

4 rows

102550100

nae-sandbox.cisco.com

Severities: 1

Event Categories: 1

Event Subcategories: 1

Event Names: 2

Event Descriptions: 1

Filter

TENANT\_FORWARDING

SUBNET\_ROUTE

=BD\_SUBNET\_MISSING\_ON\_BORDER\_LEAF

BD\_SUBNET\_MISSING\_ON\_BORDER\_LEAF

Bridge domain subnets in a VRF should be present on both the border leaf and the remaining switches on which the bridge domain is deployed. In some cases, the bridge domain may not be deployed on the border leaf switch.

Description

Bridge domain subnets in a VRF should be present on both the border leaf and the remaining switches on which the bridge domain is deployed. In some cases, the bridge domain may not be deployed on the border leaf switch.

Impact

Traffic from external IP addresses that are allowed to communicate via a policy with endpoints in this subnet range will be affected.

Affected Objects Details

Subnet	Tenant	BD	BD's VRF	EPG	Border Leaf
[172.20.30.1/26]	kubesbx30	kube-node-bd	sbx_shared	-	leaf101

Checks

Check Code	Failing Condition	Suggested Next Steps
50	The subnet associated with bridge domains has L3Outs configured but is missing on the border leaf	<ol style="list-style-type: none"><li>Determine if this subnet is to be advertised externally. If not, change the subnet scope to private. If a contract is not associated, determine the correct contract to be used and associate it with the correct EPGs and external EPGs. If yes, determine if one or more EPGs belonging to this Bridge Domain have a contract associated with the L3Out external EPG.</li><li>Collect a techsupport from this leaf switch and contact Cisco TAC for assistance with the root cause of the issue before any potential corrective action is performed.<ul style="list-style-type: none"><li>Disassociate the BD with the affected L3Out's and attempt to reassociate it to see if the problem clears. Tenant—&gt;Networking—&gt;Bridge Domains—&gt;BD Name—&gt;L3 Configurations—&gt;Associated L3Outs.</li></ul></li><li>If the corrective action above did not resolve, and if the current impact on connectivity is severe, a clean reload of the switch may clear the issue. Use caution when performing this step as this is a border leaf and other EPGs may be affected. Ensure all documentation has been collected beforehand in order for the RCA to be performed.</li></ol>

Name of L3Out

List of External EPGs

sbx\_shared\_L3Out

any\_ip

Event ID/Code

Event ID

d9e15b75-8fbc9ab6-5cbd-3b52-8205-cc3991e9d70b-377480037c4a71f5a6495278a12d4f9c

Code

6003

The background of the slide is a dark blue field filled with numerous small, semi-transparent squares and dots in various colors including light blue, green, yellow, orange, and red. These elements are scattered across the slide, with a higher concentration of orange and red squares forming a diagonal streak on the right side.

# Auto Remediation Use case with NAE and ServiceNow



servicenow

Store

Search


Log In

Apps and Solutions

ServiceNow Products

Integrations

Events



# Cisco Network Assurance Engine Application

Network Assurance, Smart Events, Smart Events Mapping, Incident Management and Reporting

Cisco Systems Inc

Compatibility: New York, Madrid | [Other App Versions](#)



Pricing

Free

now

Certified App

☆ ☆ ☆ ☆ ☆ No Reviews

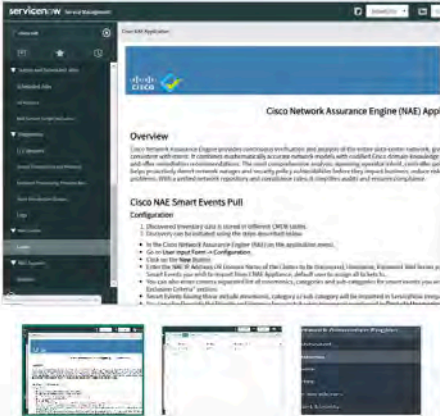
Share With  

Product Details

Ratings and Reviews

## Summary

Cisco Network Assurance Engine provides continuous verification and analysis of the entire data-center network, giving operators confidence that their network is operating consistent with intent. It combines mathematically accurate network models with codified Cisco domain knowledge to generate SmartEvents that pinpoint deviations from intent and offer remediation recommendations. The most comprehensive analysis, spanning operator intent, controller policy, as well as switch configurations and data-plane state, helps proactively detect network outages and security policy vulnerabilities before they impact business, reduce risk by predicting change impact, and rapidly root-cause problems. With a unified network repository and compliance rules, it simplifies audits and ensures compliance.



Get

Contact Seller →

Type

Integration

Version

1.2.0

[Other App Versions](#)

Dependencies and Licensing

[View Dependencies and Licensing Requirements](#)

Compatibility

New York

Madrid

Supporting Links and Docs

[ServiceNow Store Terms Of Use](#)

[Vendor App Subscription Terms and Conditions](#)

[Installation Guide](#)

[Support Contact](#)

Show more ▾

Support Contacts

Technical Support

+1 408 526 7209

[tac@cisco.com](mailto:tac@cisco.com)

Industry

All

FEEDBACK



servicenowService Management

ven01512.service-now.com

Default 10 GGlobalSystem Administrator

NAE

Events

Tables

NAE Incidents

Smart Events

Smart Events Occurrences

User Input Form

Configuration

APIC Configuration

Notifications

Webex Teams

Slack

Reporting

Reports

Reports Schedule

Scripts and Scheduled Jobs

Scheduled Jobs

UI Actions

Mid Server Script Includes

Diagnostics

ECC Request

Smart Events Process Monitor

Cisco NAE IP Sets

nae-sandbox.cisco.com

StartSaveTest-SlackDelete

\* NAE Server

nae-sandbox.cisco.com

\* Username

developer

\* Password

\*\*\*\*\*

APIC

Re-Open Threshold

1

Auto-Close Threshold

1

\* Default User

mid user

\* Mid Server

NAE1512

Severity Level

EVENT\_SEVERITY\_MAJOR  
EVENT\_SEVERITY\_MINOR  
EVENT\_SEVERITY\_WARNING  
EVENT\_SEVERITY\_CRITICAL

Number of older Epochs to fetch

3

Inclusion and Exclusion Criteria

External Credentials Config

Notifications

Latest Smart Events Status

Include Mnemonics

Override Priority

-- None --

Override Urgency

-- None --

Include Categories

Include Sub Categories

Exclude Mnemonics

Exclude Categories

Exclude Sub Categories

StartSaveTest-SlackDelete

Cisco NAE Incident Assignees

New

Search

Categories

Search

IP set = nae-sandbox.cisco.com

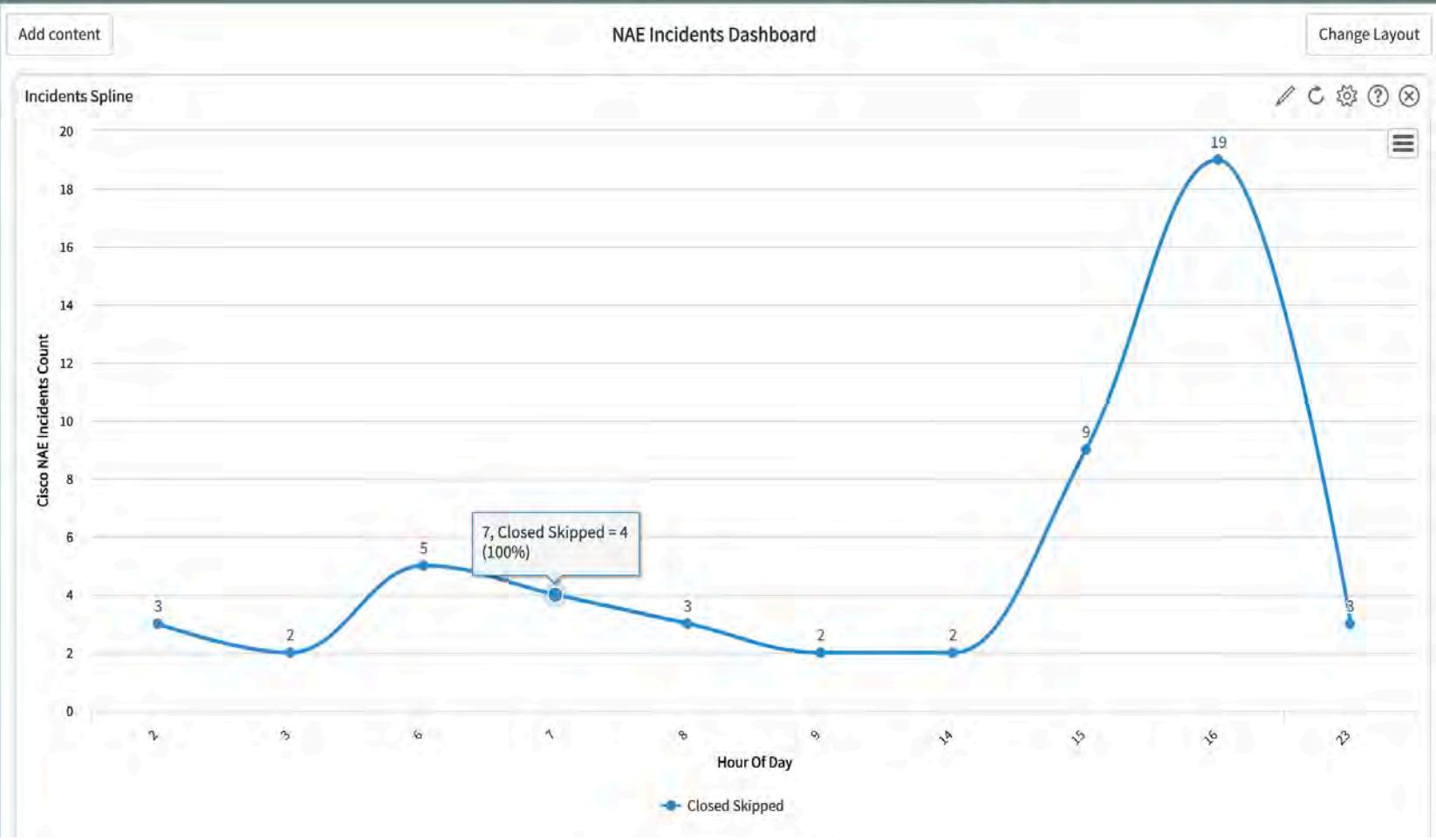
Categories

Assign To

nae user

RESOURCE UTILIZATION

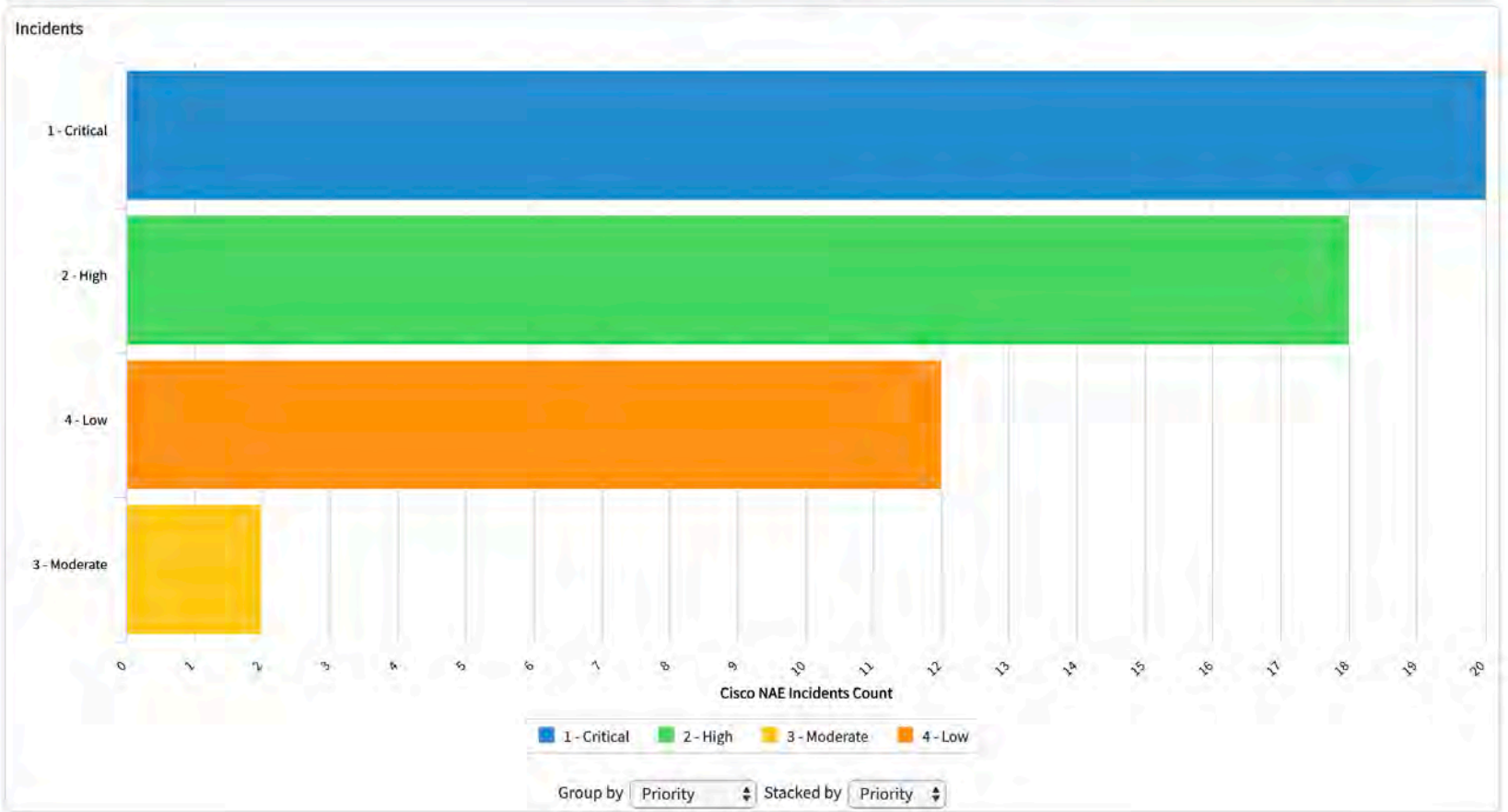
- NAE
- Cisco Network Assurance Engine (NAE)
  - Dashboard
    - Incidents
    - Events
  - Tables
    - NAE Incidents
    - Smart Events
    - Smart Events Occurrences
  - User Input Form
    - Configuration
    - APIC Configuration
  - Notifications
    - Webex Teams

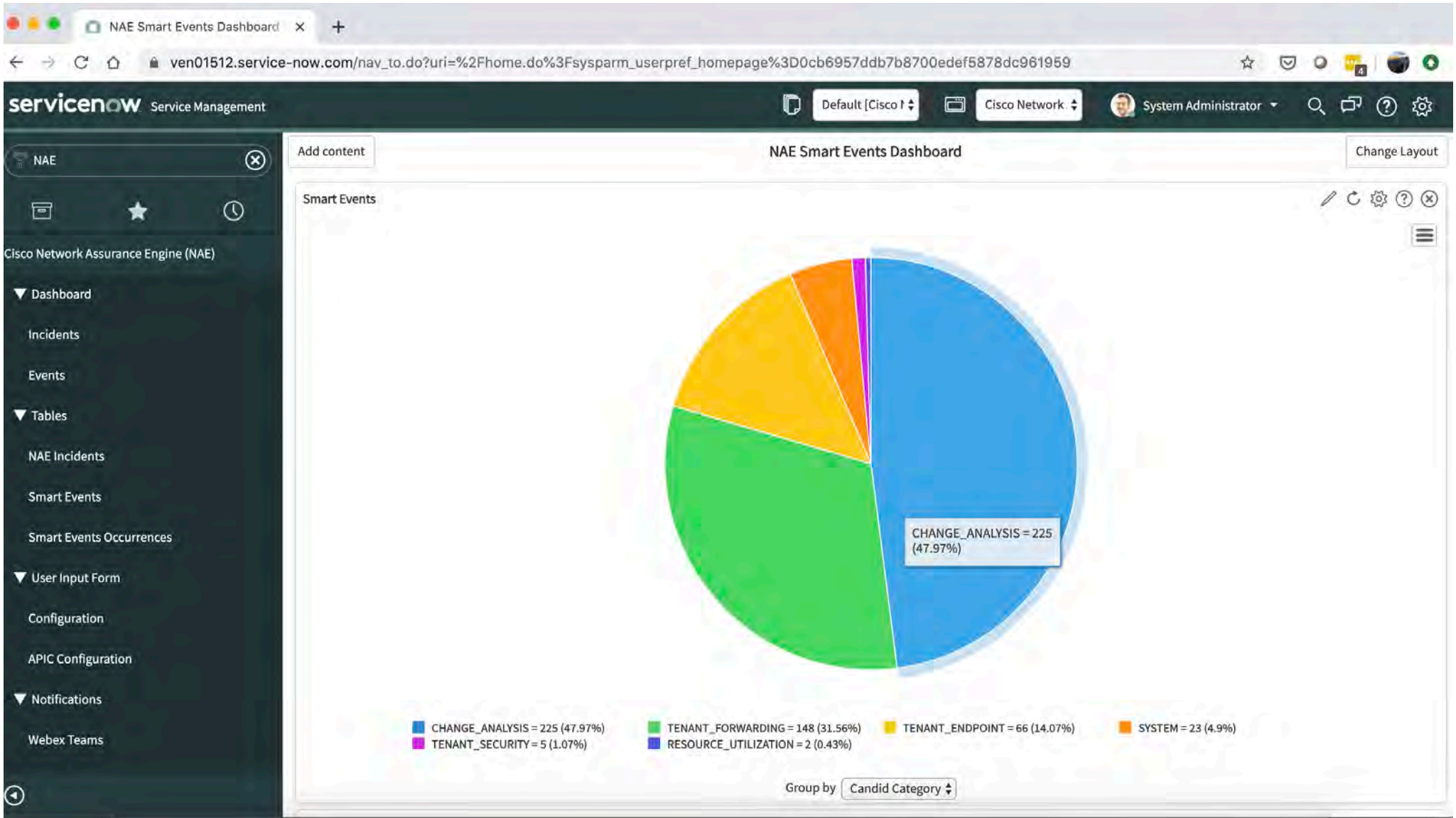


NAE

Cisco Network Assurance Engine (NAE)

- Dashboard
  - Incidents
  - Events
- Tables
  - NAE Incidents
  - Smart Events
  - Smart Events Occurrences
- User Input Form
  - Configuration
  - APIC Configuration
- Notifications
  - Webex Teams







Service Management

NAE

Dashboard

Incidents

Events

Tables

NAE incidents

Smart Events

Smart Events Occur...

User Input Form

Configuration

APIC Configuration

Notifications

Webex Teams

Slack

Reporting

Reports

Reports Schedule

Scripts and Scheduled Jobs

Scheduled Jobs

UI Actions

Mid Server Script Incl...

Diagnostics

ECC Request

Smart Events Process...

Incident Processing Pr...

Auto-Resolution Status

Logs

NAE Guide

Guide

NAE Support

Cisco NAE Incidents

New

Search

Updated

Search

to 100 of 384

All

Number

Mnemonic

Category

Sub Category

Severity

Priority

Urgency

State

Assigned to

Auto-Resolved

Re-Appeared

NAE Smart Event URL

Search

Search

Search

Search

Search

Search

Search

Search

Search

Search

Search

Search

CNAE0011999

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-bb77b8eb5c7012b6e4ca168a1751546b&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-bb77b8eb5c7012b6e4ca168a1751546b&category=TENANT_FORWARDING_INTERFACE)

CNAE0011942

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-4a38a83955d87e7eb48729124d21b7aeb&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-4a38a83955d87e7eb48729124d21b7aeb&category=TENANT_FORWARDING_INTERFACE)

CNAE0011955

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-fe45a0cadd269ccf8240e83a1f385ef&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-fe45a0cadd269ccf8240e83a1f385ef&category=TENANT_FORWARDING_INTERFACE)

CNAE0012030

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-c56f90d41ce790b971f8db69ae2074ac&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-c56f90d41ce790b971f8db69ae2074ac&category=TENANT_FORWARDING_INTERFACE)

CNAE0012019

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-59a0aad62bf33e23018299caaa3bc38c&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-59a0aad62bf33e23018299caaa3bc38c&category=TENANT_FORWARDING_INTERFACE)

CNAE0011940

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-1fd2d838dd28ca13c0740bb7bd30a74&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-1fd2d838dd28ca13c0740bb7bd30a74&category=TENANT_FORWARDING_INTERFACE)

CNAE0011948

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-17ad2ccf47c1053e8c1659d2488da0e3&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-17ad2ccf47c1053e8c1659d2488da0e3&category=TENANT_FORWARDING_INTERFACE)

CNAE0011911

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-273c7e9bdec96200eeefabed1be6d9b8&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-273c7e9bdec96200eeefabed1be6d9b8&category=TENANT_FORWARDING_INTERFACE)

CNAE0011954

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-c657930ab2090d57654d0ac87245c282&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-c657930ab2090d57654d0ac87245c282&category=TENANT_FORWARDING_INTERFACE)

CNAE0012002

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD...

TENANT\_FORWARDING INTERFACE

EVENT\_SEVERITY\_WARNING

4 - Low

3 - Low

Open

mid user

true

false

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-b52e0e99c6bd070154f436d5651827f11&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-b52e0e99c6bd070154f436d5651827f11&category=TENANT_FORWARDING_INTERFACE)

[https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric\\_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event\\_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-59a0aad62bf33e23018299caaa3bc38c&category=TENANT\\_FORWARDING\\_INTERFACE](https://nae-sandbox.cisco.com/#/ui-event-details-viewer?fabric_id=d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96&event_uuid=d9e15b75-ab2d9603-2fd2-3f36-a1949dbe0abd-59a0aad62bf33e23018299caaa3bc38c&category=TENANT_FORWARDING_INTERFACE)



servicenowService Management

NAE

Cisco Network Assurance Engine (NAE)

Dashboard

Incidents

Events

Tables

NAE Incidents

Smart Events

Smart Events Occurrences

User Input Form

Configuration

APIC Configuration

Notifications

Webex Teams

Slack

Reporting

Reports

Reports Schedule

Scripts and Scheduled Jobs

Scheduled Jobs

UI Actions

Mid Server Script Includes

ven01512.service-now.com

Default 10 | G

Global

System Administrator

Follow

Update

Resolve

Delete

Cisco NAE Incidents

CNAE0011999

Number

CNAE0011999

Assigned to

mid user

Task type

Cisco NAE Incidents

State

Open

Category

TENANT\_FORWARDING

Sub Category

INTERFACE

Fabric ID

d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96

Candid

nae-sandbox.cisco.com

First Seen

2020-04-23T09:55:57Z

Last Seen

2020-05-19T01:55:59Z

Mnemonic

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD

Priority

4 - Low

Urgency

3 - Low

Severity

EVENT\_SEVERITY\_WARNING

Smart Event

bbf7b8eb5e7012b6e4ca168a1751546b

Description

Remediation

Activity

Occurrence

Details

Description : It is recommended that unconfigured interfaces on leaf switches be administratively shut after initial fabric discovery is done and/or additional leaf switches are added to the fabric. Unconfigured interfaces are interfaces that are not allocated by Fabric Access Policy and where no EPGs are expected to be deployed. As a result these ports should be administratively shut as a best practice

Impact : Having all ports active may lead to conditions where undesirable traffic is received / transmitted on an interface. Loops may also result as a result of devices that are attached to these interfaces.

Affected Objects

```
{
  "name": "INTERFACE",
  "object_type": "CNAE:eventSubcategory"
},
{
  "severity": {
    "code": 200,
    "name": "EVENT_SEVERITY_WARNING",
    "object_type": "CNAE:eventSeverity"
  },
  "impact": "Having all ports active may lead to conditions where undesirable traffic is received / transmitted on an interface. Loops may also result as a result of devices that are attached to these interfaces.",
  "description": "It is recommended that unconfigured interfaces on leaf switches be administratively shut after initial fabric discovery is done and/or additional leaf switches are added to the fabric. Unconfigured interfaces are interfaces that are not allocated by Fabric Access Policy and where no EPGs are expected to be deployed. As a result these ports should be administratively shut as a best practice",
  "aci_fabric_settings_dto": {
    "uuid": "d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96",
    "application_id": "application_1587632805503_0001",
    "interval": 900,
    "analysis_timeout_in_secs": 1500,
    "status": "STOPPED",
    "apic_configuration_export_policy": {
```

servicenow Service Management

Default 10 | Global | System Administrator

NAE

Cisco NAE Incidents

CNAE0011999

Follow

Update

Resolve

Delete

Number

CNAE0011999

Assigned to

mid user

Task type

Cisco NAE Incidents

State

Open

Category

TENANT\_FORWARDING

Sub Category

INTERFACE

Fabric ID

d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96

Candid

nae-sandbox.cisco.com

First Seen

2020-04-23T09:55:57Z

Last Seen

2020-05-19T01:55:59Z

Mnemonic

LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD

Priority

4 - Low

Urgency

3 - Low

Severity

EVENT\_SEVERITY\_WARNING

Smart Event

bbf7b8eb5e7012b6e4ca168a1751546b

Description

Remediation

Activity

Occurrence

Description

Re-Opened by Cisco NAE App after the event has re-appeared 1 times.  
Issue seen again :-  
\*Epoch - d9e15b75-d36b09e2-1169-30de-b18f-cc1ec03907b5  
\*Time - 2020-05-15T15:35:52Z  
\*\*\*\*\*  
Closed by Cisco NAE App after monitoring for 1 times.  
Issue no longer seen in latest Epoch.  
Epoch - d9e15b75-03c06056-9b11-3a2a-a85c-b39e6919fea0  
Time - 2020-05-15T15:04:21Z  
\*\*\*\*\*  
Re-Opened by Cisco NAE App after the event has re-appeared 1 times.  
Issue seen again :-  
\*Epoch - d9e15b75-d18f5c3-a644-3a7e-a237-9b05d98a7d5c  
\*Time - 2020-04-30T11:34:39Z  
\*\*\*\*\*  
Closed by Cisco NAE App after monitoring for 1 times.  
Issue no longer seen in latest Epoch.  
Epoch - d9e15b75-fe00a093-0f38-31ea-a728-f45ede315307  
Time - 2020-04-30T11:04:11Z  
\*\*\*\*\*  
Re-Opened by Cisco NAE App after the event has re-appeared 1 times.  
Issue seen again :-  
\*Epoch - d9e15b75-dba0d89a-ffc7-39c1-988f-95e482e1ad29

Update

Delete

NAE

Cisco Network Assurance Engine (NAE)

- Dashboard
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- Events
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  - Smart Events
  - Smart Events Occurrences
- User Input Form
  - Configuration
  - APIC Configuration
- Notifications
  - Webex Teams
  - Slack
- Reporting
  - Reports
  - Reports Schedule
- Scripts and Scheduled Jobs
  - Scheduled Jobs
  - UI Actions
  - Mid Server Script Includes

Cisco NAE Incidents CNAE0011999

Follow Update Resolve Delete

Number CNAE0011999

Assigned to mid user

Task type Cisco NAE Incidents

State Open

Category TENANT\_FORWARDING

Sub Category INTERFACE

Fabric ID d9e15b75-19402c77-0f0a-41d8-9ec6-b5409e60cb96

Candid nae-sandbox.cisco.com

First Seen 2020-04-23T09:55:57Z

Last Seen 2020-05-19T01:55:59Z

Mnemonic LEAF\_UNCONFIGURED\_INTERFACE\_OPER\_DOWN\_AD

Priority 4 - Low

Urgency 3 - Low

Severity EVENT\_SEVERITY\_WARNING

Smart Event bbf7b8eb5e7012b6e4ca168a1751546b

Description Remediation Activity Occurrence

Suggested Next Steps

Determine if the interface needs fabric access policies configured. If it does not, then as a best practice, admin shut interfaces that are unconfigured.

Resolution Agree

AutoResolve Script -- None --

Update Resolve Delete

Related Links

NAE Support

# Resources & Next Steps

Learn More

- [Cisco Network Assurance Engine](#)
- [NAE ServiceNow Solution Overview](#)
- [NAE Service-Now Demo](#)

Build your own  
Self-Driving Data  
Center

- [Try NAE on DevNet Sandbox](#)
- [Download NAE Plugin on ServiceNow Store](#)
- [Review NAE REST API Guide](#)
- [Request NAE Trial License](#)





Thank you

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# Possibilities

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