

SYED MUSTAQ AHAMED

<https://portfolio-syed-mustaq-ahamed.vercel.app>

Software Development Engineer

My Contact

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Education

Vemana Institute of Technology, Visvesvaraya Technological University | Aug 2021

Bachelors in Computer Science & Engineering

Christ Junior College, Pre-University | May 2016

Science, PCMB

Anand Shiksha Kendra, Central Board of Secondary Education | May 2014

High School

Languages

English



Hindi



Kannada



Urdu



Volunteering

Times ascent JOB FAIR Volunteer | July 2017

The Times Of India

Volunteered to support candidates visiting the campus for recruitment drives held at Vemana Institute of Technology sponsored by The Times of India.

Rally for Rivers | September 2017

Volunteered to support the program launched by Sadhguru to save India's rivers.

Expertise

Frontend - HTML, CSS, Bootstrap, JSP, Angular

Backend - Java, Advanced Java, Python

Database - MySQL, Oracle, MongoDB, phpMyAdmin

Artificial Intelligence - Machine Learning, Deep Learning, Neural Networks, Wit.ai, Chatbot development

System Administration - Red Hat, Admin.NET

Projects

Static Hair Extractor

Built a vacuum cleaner model that extracts hair which utilizes waste material as a resource, and hair used in applications like alternative fuel technology, alternative concrete technology, and thereby in designing an ultimate cleaning system.

[Github Link](#) | [Demo Link](#)

Deep Learning with RNN

Designed a machine learning model for predicting emotion from text using **recurrent neural networks**.

[Github Link](#) | [Demo Link](#)

Online Food Ordering System

The online food ordering system in PHP is a simple project developed using **PHP, JavaScript, and CSS**. The project connects restaurants with different customers

[Github Link](#) | [Demo Link](#)

SocioNet

The website "Socio-Net" developed using **JSP** and **Oracle Database** is used to connect people in a very easy, simple, and efficient way and one can share their feelings, information, and ideas.

[Github Link](#)

Achievements

Infosys InStepBizHacks Finalist | Aug 2023

- Secured 6th place at the business plan hackathon **InStepBizHacks** conducted by Infosys under the theme "The Advent of AI"
- Developed a healthcare application that facilitates interaction between patients, hospitals, pharmaceutical companies, and medical professionals.
- Presented the idea in front of founder Mr.N. R. Narayana Murthy.

[Github Link](#) | [Demo Link](#)

VTU Final Year Project Sponsorship | June 2021

- Recipient of INR: 5000 Sponsorship from VTU and privately funded final year project from Alumnus of INR: 7000

VTU Final Year Project Sponsorship | June 2021

- Recipient of INR: 7000 Sponsorship from Alumnus

Professional Experience

Infosys | Senior Technical Process Executive

Dec '2022 – Present (1 year)

Key responsibilities:-

- Conversion to Infosys internal Employee after contract period.
- Part of Mercedes-Benz ServiceDesk team at Infosys BPM project - Daimler AG
- Handling technical onboarding process for Internal, external, dealers, and corporate customers of Mercedes-Benz and Mercedes-Benz financial service employees.

Internal Certification Details:-

Collaborative Developers Pool 200 (CDP200)

Oct '2023 – Dec '2023

- Automation training conducted in VBA programming technology
- Developed and designed an automation application to save 30 minutes of consolidation time for ServiceNow tickets using VBA programming.
- Developed and designed an automation prototype to save 1 hour for the Customer Satisfaction report (CSAT) prepared by the Quality team using VBA programming

i-Source Infosystems | IT Analyst

May '2022 – Dec '2022 (7 months)

Key responsibilities:-

- Part of Daimler AG project for Mercedes-Benz Project at Client-Infosys.
- Responsible for onboarding and offboarding 100 employees and providing their technical access to Daimler and Mercedes-Benz applications.
- Provided System Administration and user Administration via an internal software called GEMS software for Mercedes-Benz Users.
- Created 150+ Salesforce Accounts for Mercedes-Benz dealers.
- Managed 150+ SAP Accounts for Users.
- Played a key role in access management for Mercedes-Benz dealerships by leveraging the Jira tool to create and track tickets, resulting in a more organized and responsive support system
- Handling ServiceNow and CISM Tickets via CISM and ServiceNow Portals.

Conneqt Business Solutions Ltd | Customer Care Executive-Operations

Dec '2021 – March '2022 (3 months)

Key responsibilities:-

- Infosys IT filling Trainee for Google IT support and Lumen Technologies.
- Training completed in Cloud computing, Information security, cyber security, Active directory fundamentals, messaging protocols, basic corporate software and tools
- Soft skills training in IT customer support and application management.

Internship Experience

Karnataka German Technical Training Institute |

RedHat System Administrator Intern

March '2021 (1 month)

Key responsibilities:-

- Underwent training in RHCSA (RedHat Certified System Administration) to perform the following tasks:-
- Understand and use essential tools for handling files, directories, command-line environments, and documentation
- Create simple shell scripts
- Operate running systems, including booting into different run levels, identifying processes, starting and stopping virtual machines, and controlling services
- Configure local storage using partitions and logical volumes
- Create and configure file systems and file system attributes, such as permissions, encryption, access control lists, and network file systems
- Deploy, configure, and maintain systems, including software installation, update, and core services
- Manage users and groups
- Manage security, including basic firewall and SELinux configuration
- Perform basic container management using Docker

Trade Stack Labs| Winter Intern

Dec '2020 (1 month)

Key responsibilities:-

- Part of the software development team working on developing a global financial website for custom tariff conversion on goods and services across countries.
- Successfully demonstrated importing Excel file data into the MongoDB server.
- Designed login and sign-up forms using React.js
- Demonstrated CRUD Operations using MongoDB.
- Developed the Rest-API(Delete API) using React for the financial website.

Kynasys Technologies Pvt Ltd | Software Developer Intern

Jan '2020 – Sept '2020 (9 months)

Key responsibilities:-

Developed and supported final-year student projects:-

- Fake News Detection using Machine Learning.
- Time-Table Generator Using Genetic Algorithm.
- Book Inventory System Using Javascript.
- E-learning Website Using ASP.net.
- Human Pose Detection using Deep Learning.
- Accident Detection and Rescue System Using Arduino.

Future Tech | Software Developer Support Staff

May '2021 – Aug '2022 (15 months)

Key responsibilities:-

- Contributed to almost 10 projects with Engineering and M.Tech students to develop, analyze, and guide projects in various technologies like Python, PHP, Machine Learning, and Deep Learning.
- **Projects:** Learning management system, E-recruitment Website, PDF to audio converter, Mouse cursor detection using facial recognition, Phishing website detection system, plant leaf disease detection system, and crime prediction using deep learning.

Training Expertise

Capgemini Technoserve C2TC Training | Technoserve India Foundation | Nov'2020 – Nov'2021

- Part of Campus to technical careers training conducted by Capgemini's CSR-funded organization.
- Training conducted for C++, Java, Python, Javascript, MySQL, MongoDB, HTML, CSS, PHP and soft skills.
- Training conducted in Java tech stacks like Core Java, Hibernate, Springboot, Spring, and SDLC.

Projects

Online Shopping Mall System| Aug'2021 – Sept'2021

- Developed an Online Shopping Mall Management System that keeps a record of owner, user, customer, employee, item, and shop details.
- The project aim is to create an e-commerce-like website to provide customers with an easy way of shopping.
- The application is an attempt to provide the advantages of online shopping to customers of an actual shop to buy the products anywhere through the internet.

Technology: Hibernate

Frontend: HTML, CSS, JavaScript

Backend : JAVA, JSP, SERVLETS, JDBC, MYSQL

Placement Management system | Sept'2021 – Oct '2021

- The website is developed as an alternative to modern placement management systems in universities.
- The website supports interaction between students, placement center, admin, college
- Our task was to develop APIs in Springboot to demonstrate the CRUD operations.

Technology: Springboot

Backend : JAVA, Postman

Virtue e-Varsity| March 2022 –April 2022

- Training completed for interview preparation in Java frameworks like Hibernate, Spring, and Spring Boot.
- Underwent training in exception handling, threads, ArrayList, Linked list, constructors, inheritance, and access modifiers.
- Covered tech stacks like Hibernate, Springboot, Servlets, and JSP.

Technology: Java

Frameworks: Hibernate, Springboot, Spring

Udemy Trainings

Angular – The Complete Guide | March 2022 Succesfully completed the angular course taught by instructor Maximilian

Project: Recipe Book

An Angular app that lists the details of Recipes which is in production.

Technology: Angular, Firebase

Frontend: Angular, HTML, CSS

Backend: Firebase

Website link

React – The Complete Guide 2023 | Ongoing

Enrolled for **the react course** taught by instructor Maximilian

Project: Meet up website

A Next.js application that is used to plan events across the city.

Technology: Next.js, Firebase

Frontend: Next.js, HTML, CSS

Backend: MongoDB

Website link

React – The Complete Guide 2023 | Ongoing

Enrolled for **the react course** taught by instructor Maximilian

Project: Quotes App

A react application that can store and display a number of quotes entered by users across the network. It also has a comment section to write reviews for the corresponding quotes made by the users.

Technology: React, Firebase

Frontend: React, React Routers, HTML

Backend: Firebase

Website link

React – The Complete Guide 2023 | Ongoing

Enrolled for **the react course** taught by instructor Maximilian

Project: Food ordering app

A friendly user-interface app built with features along with a shopping cart and a food menu to order food.

Technology: React, React hooks

Frontend: React, HTML, CSS