

## ABOUT ME

A versatile product manager with **5+** years of experience, skilled in data analytics, market research, marketing, and software testing. Proficient in **SQL, excel & dashboarding**. Excels in **cross-functional environment** & adept at leading **B2B & enterprise software products**, including SaaS, Data and Data Platforms.

## EDUCATION

- **MBA – XLRI, Jamshedpur** (2020-22)  
‘Treasurer – E Cell, responsible to manage a budget of **\$12.5 Thousand**
- **B.Tech (Engineering)** – Sastra (2012-16)

## AWARDS & RECOGNITION

- Reliance Jio, **Star Award - Top 10%** performers among 250 employees
- **Proctor & Gamble**, Emerging Leader – **Top 200** among 1800 applicants
- **Fellowship**, Make a Difference (MAD) – Impacted 110+ children’s learning outcomes

## ACHIEVEMENTS

- **Cost Savings**  
Benchmarked and led integration of GenAI with document AI platform. Saved **\$1M+ in cost per annum** and reduced the development efforts & time
- **Data-Driven Decision**  
Collected & analyzed **1.48M+ MSME data points** from three sources, mapping potentiality with sales presence in 741 Indian districts to inform **business development strategy**

## TOOLS

- **Analytics** – SQL, Excel, Power BI, Tableau
- **Wireframe & Design** – Draw.io, Figma
- **Project** – Azure Devops, Jira, Asana

## SKILLS

- Agile Software & Scrum Methodologies
- Quantitative & Qualitative Analysis
- Project Management
- Presentation & Negotiation
- Wire-framing, UI/UX
- Big Data & Cloud (Azure & Google)
- Roadmap planning & execution
- A/B Testing
- Verbal & Written Communication

## WORK EXPERIENCE

5+ Years

### Jio Platforms Limited

### Product Manager (Data Platforms - Analytics)

May 2022 – Present

- Championed the expansion, maintenance, and development of Reliance Life Science's **data product portfolio** on **Azure Cloud**. Developed data-driven reports on **PowerBI** to empower **business facing teams** (finance, manufacturing, HR and operations) with insights.
- Liaised with **3 enterprise data teams**, totaling **30 engineers & project managers**, to oversee **data ingestion, access, and quality** in a hybrid cloud environment.
- Innovatively designed and launched a **document processing platform feature**, leveraging **Azure Cloud's OCR and GenAI integrations**. This innovation led to structure unstructured data and **creation of new data sources**
- Orchestrated the **end-to-end development** of **data mesh platform** from concept designs, prototype on **Google Cloud**, serving 14 Line of Business units within Reliance Retail. This resulted in the ingestion and storage of **200 terabytes/day** and processing of **2 terabytes/day**, facilitating data management and analytical capabilities
- Collaborated effectively with the product head to shape the **product roadmap**, gathering **market insights** from research, sales, customer success team and prospects. Utilized persuasion and empathy to influence product direction
- **Prioritized requirements & provided sprint guidance** in collaboration with distributed technical teams including network planning, DevOps, and cloud infrastructure
- Prepared Product Requirement Document (PRDs), playing a pivotal role in delivering solutions for various **Integration(Database & REST API) projects**

### Hueint Private Limited

### Product Manager (SaaS)

Feb 2019 – May 2020

- Led strategic **market trends research** resulting in a **55% revenue increase** by optimizing company's product offerings for the educational sector. Conducted **focus group** studies with **4+ educational institutions** to pinpoint customer needs & pain points
- Managed the full **product development**, prioritizing **40+ features**. Led a cross-functional **team of 7+** through UI/UX design, software development, feedback & deployment of **learning management system**
- **Increased productivity by 25%** through **KPI implementation** for product metrics, development throughput, and iterative enhancements, showcasing strong problem-solving

### Forty-two and more LLP

### Program Manager

June 2018 – Jan 2019

- **Decreased** creative design TAT by **12 minutes** through **agile process** implementation, introducing **Jira** for project management, and documentation restructuring
- Headed SMM & go-to-market strategy for 7+ key clients, **improving lead quality** by **25%** through filtration methods and **reducing CAC by 40%** through regional content ads & SEO practices

### Tata Consultancy Services

### Software Engineer

Jan 2017 – June 2018

- Developed **automation testing** programs addressing areas such as **functionality, database impacts, and usability**. Liaised between customer's UAT team & development team to address change requests and production errors for a banking web technologies application

## INTERNSHIP & PROJECTS

### YesBank

### Market Intelligence & Strategy (2021)

- Identified **\$130+ billion** in **Trade Finance scope** by evaluating gaps & opportunities in MSME manufacturing supply chain. **Collaborated** with **6 group of** internal & external **stakeholders**, delineating global export unit MSME's as a distinct market
- Created an intuitive **dashboard**, visualizing **1.48+ million data points** across 2k+ activities spanning 36 Indian states. **Enhanced sales strategy** in 741 districts through **potentiality map**
- Formulated a **10-step research blueprint** for identifying Trade Finance potential in MSME industries and clusters, facilitating efficient analysis

### Vodafone Idea

### Product Analyst (2021)

- Mapped out the **customer focused decision journey** for **40+ users** to uncover pain points in online SIM ordering.
- Recommended **10+ UI/UX changes** based on quantitative analytical insights from customer value surveys, resulting in **3% Conversion Rate (CAR)** across devices