

Waleed Yasin Khan

Islamabad,
Pakistan

Phone No.: +92-300-7366897 (Whatsapp) | +92-316-4463337

Email: waleed.yk07@gmail.com

Linkedin: <https://www.linkedin.com/in/waleed-khan-44527388>

OBJECTIVE

Seeking a job to contribute my role towards the goal of the organization while using knowledge and practical skills.

SUMMARY

Fullstack software developer with overall experience of **08 years** in **05 different organizations** plus **02 times rebadging** and consultant/freelance work in multiple startups. Has a hands-on experience on multiple technology stacks and has worked in all software development phases. Has led a team of software developers and participated in architectural design activities.

PROFESSIONAL EXPERIENCE



Jazz - PMCL, Islamabad

September 2022 Till Date

Expert Digital Products

Responsibilities:-

- Gathering and evaluation requirements shared by the growth team for the self-service app "Jazz World"
- Writing business requirement documents precisely and clearly for Jazz World app to share with the development teams.
- Establish acceptance criteria and write test cases accordingly.
- Reviewing solution draft and suggesting modifications if required.
- Planning Deliveries.
- Successfully implemented Jazz World App regression pipeline to ensure app performance as per business needs and identify issues daily.
- Following up on action items.

- Coordination with multiple teams to ensure smooth delivery.
- Successfully mapped firebase events in the OTT app "Tamasha" and integrated with BigQuery.

afiniti

Afiniti Ltd., Islamabad

January 2022 Till September 2022

Senior Software Development Engineer for Test

Responsibilities:-

- Worked in the Media Server team of Mega ACD project.
- Responsible for designing and implementing media server testing solutions for regression and sanity testing.
- Engage and coordinate with cross teams to identify and rectify fixtures in case of bugs report.

systems

Systems Limited, Islamabad

Rebadged from Telenor Pakistan

April 2020 to March 2021

Advisory Software Engineer

Responsibilities:-

- End to End ownership of TP APIGW and DaaS, including planning and stakeholder management.
- Oversee and manage the design and implementation of new applications.
- Ensure quality coding standards and documentation.



Telenor Pakistan, Islamabad

February 2018 to April 2020

Software Development Specialist

Responsibilities:-

- Writing well-designed, testable, and efficient code.
- Take part in software and architectural development activities.
- Gather requirements from Telenor Group Partners; Google, Facebook, Trulio, and other partners for integration with Telenor Pakistan API-Gateway.
- Design and Develop Restful API Wrapper Services to be exposed online.
- Draft technical documentation for partners for successful integration with the TP platform.
- Successful end-to-end migration of the APIGEE platform in the fusion data center.
- Developed a thorough understanding of Google Dialog flow and ran successful POC of TP Services using Google Assistant (AoG).
- End to End Development of Contact Center IVR, from Scoping to Development and production deployment.
- End to End Development of Greenfield project - DaaS (Data as a Service) platform, including frontend single page application and backend services.



Apollo Telecom - Huawei Technologies Pvt. Ltd. (Telenor IPCC Project), Lahore
Rebadged from Huawei Technologies

November 2016 to February 2018

Sr. Support Associate – Huawei Contact Center MS

Responsibilities:-

- Develop and Modify Skill Queue Routing Strategies as per Business requirement.
- Engage in Developing and Debugging IVR flows with the Telenor IVR development team.
- Support in the Integration of GFEP nodes with 3rd party platforms.
- Configure Dtpoxy to transfer GFEP output to IVR.
- Develop an understanding of 3rd party platforms to integrate with IPCC nodes.

- Troubleshoot all IVR and integrations-related issues and provide timely resolutions.
- Customize BICP reports.
- Solve BICP reports-related issues.
- Gather business requirements and attend meetings with the planning team to develop end-to-end understanding to be engaged in CR development and deployment till successful launch.



Huawei Technologies Pvt. Ltd. – People Pvt. Ltd. (Telenor IPCC Project), Lahore

August 2015 to November 2016

SLM Engineer – Huawei Contact Center MS

Responsibilities:-

- Manage ongoing CRs.
- Document Customer requirements.
- Analyze requirements and write technical documents.
- Provide estimation for CRs in consent with HQ.
- Support in TP IVR development team in developing IVR flows.
- Troubleshoot all report-related issues.
- Customize on-site Huawei applications in coordination with Huawei HQ.



WorldCall Telecom Ltd, an Oman Tel Company, Lahore

February 2014 to February 2015

Executive II - Planning & Engineering

- Fiber optic project planning and reporting.
- Develop a dashboard application of all ongoing fiber optic deployment projects for management using VBA for Excel.
- Maintenance of the database of every fiber optic corporate client.

SUCCESSFUL PROJECTS

- Telenor Pakistan Contact Center IVR.
- DaaS Platform.
- Successful POC of Google AOG.
- PUBG Voucher Service for Telenor Pakistan.

- APIGEE migration, including backend services.

TECHNICAL SKILLS

- Spring Framework Ecosystem: Spring Boot, Spring Security, Spring Data JPA, Spring Unit/Shallow/Integration Testing
- Angular 2+: Angular Material, NgRx, Scully, Unit/Shallow/Integration Testing for Angular and NgRx
- Python 3, Pandas Library, Data Science using Python
- Shell Scripting
- RDBMS: Postgres, MySQL, Oracle Database
- Understanding of Docker, Git, linting.

EDUCATION

MS Project Management

August 2019 to March 2021

University: Riphah International University, Islamabad

B.E. Electrical

August 2008 to January 2013

University: University of Engineering and Technology, Taxila

Intermediate in Computer Sciences (ICS)

August 2006 to August 2008

Board: Federal Board of Intermediate and Secondary Education, Islamabad

Secondary School Certification (Matriculation)

August 2006

Board: Board of Intermediate and Secondary Education, Multan

SELF ASSESSMENT

- Self-Learner
- Goal Oriented
- Can-do Attitude
- Hard Worker
- Team Player