Shivam Panchbhai

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Summary

- As an experienced Software Engineer, I have successfully worked with hospitals across the USA, collaborating with various vendors including Community Works & Cerner Works helping them in document imaging & setting up Linux servers.

Skills, Software's & tools

- JAVA, Remedy tool, Jenkins automation tool, Git, JIRA, backend configurations, Visual Studio Code, CDIConfig & Image type tool, msgviewwin application, Remote Desktop Connection, Splunk, Royal TS, Chef, Millennium, Discern Visual Developer application, DCP: DB Power Plan Tool etc.

Experience

• Software Engineer	Oracle	BLR, India	07/22 – present
• Software intern	Oracle	BLR, India	09/21 – 07/22

Projects

EDM (Enterprise Document Management): BPP (Batch Prep Parse) builds.

- Utilizing the gathered information to create and test imaging system builds. This includes testing files with simulated patient data to ensure the system functions seamlessly.
- Transitioning the tested build to the client's team after rigorous testing, which typically involves trial runs in non-production and production environments.
- Proficiently resolved issues that arise during the build and deployment process. Every build presents unique challenges, and I excel at identifying and resolving issues efficiently.
- Comprehensive documentation of troubleshooting processes and solutions, ensuring a streamlined approach for future reference.

AMS (Application Management Services) builds.

- Implemented solution functionality and components in both Prod and Non-Prod environments while gathering requirements, assessing scope, and estimating delivery effort for efficient project planning.
- Applied change management processes throughout the service request life cycle, ensuring consistency and minimizing disruptions, while also conducting troubleshooting and configuration validation for successful implementation in client domains.
- Effectively communicated with clients and internal stakeholders to ensure a clear understanding of project progress and address concerns. Evaluated the impact of changes within client environments, providing recommendations aligned with Cerner standards, thus contributing to process enhancement.

CAMM7 (Care Aware Multimedia Archive) Appliance builds.

- Built multiple server nodes for CAMM7 ECG VM Appliances, involving tasks such as installing software, configuring filesystems, adding support accounts, and upgrading server OS. Also, managed networking, including requesting IP allocations for clustered and non-clustered nodes, as well as requesting ACLs to open Cerner firewall for servers at client sites.
- Onboarded new clients, set up their CLIs to assist CAMM7 in storage, and facilitated the acquisition of client system accounts while adjusting the remedy configuration based on their nearest server location.
- Configured back-end services supporting study validation and OAuth, and honed technical troubleshooting skills, including the correct procedures for logging tickets based on specific issues.

Education

Master of Engineering   Manipal Institute of Technology, Udupi, India
- Major in Machine Learning

Bachelor of Engineering   KaviKulguru Institute of Technology & Science, Ramtek, India
- Major in Computer Technology

Others

- Certificate of C programming from Udemy.
- Organized a Kahoot session(quiz) for India Consulting Services team.
- Certificate of "Crash Course on Python" from Coursera.