

KAVITHA JAGADEESH

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Motivated and creative Scrum Master/Product Owner with a broad-based background in highly competitive and dynamic organizations, recognized as a decisive leader and excellent team player, committed to forming strong, productive teams.

EXPERIENCE

12/2023 – PRESENT

SENIOR ANALYST, HURON

- Collaborate with Product Manager to create, refine and own the Product backlog as a Product Owner.
- Handle all Scrum ceremonies like daily stand ups, Sprint Retrospective, Backlog refinement and Sprint Planning.
- Plan sprint backlog considering priorities, risks and dependencies.
- Perform Analysis of new features, Gap Analysis and Risk assessment.
- Monitor testing phase and approve test cases.
- Collaborate and plan for efficient and smooth release plans.
- Monitor the Software Development processes, work out requirements and ensure continuous delivery of value to clients.

05/2021 – 06/2023

PRODUCT OWNER, CGI

- Handled multiple scrum teams(Scrum and Kanban teams) as a SAFe Certified Product Owner.
- Mentored team with Impediment resolution, ensuring quality of deliverables.
- Acted as an interface between Global process owners and the Software development teams.
- Handled internal/external License suppliers.
- Handled daily stand ups, Sprint Retrospective, Sprint Planning, Sprint review and PI Planning activities.
- Acted as a voice for Software developers during Management meetings.
- Monitored milestones and deliverables to stay ahead of schedules, achieve continuous improvement and proactively spotted potential roadblocks.
- Employed End-to-End Software Development Life Cycle (SDLC) methodologies during the project.
- Performed Gap analysis and risk assessment.
- Brainstormed with peers and other members of design team to determine enhancements and product features.
- Secured continuous project scope alignment with business objectives and made modifications to enhance effectiveness toward intended result.
- Owned and prioritized product backlog.

- Planned and created Epics, User Stories and Tasks. Produced thorough, accurate and timely reports of project activities.
- Maintained project schedules by managing deadlines and adjusting workflow.
- Allocated and approved team resource usage.
- Collaborated with all the stakeholders regularly to keep a track of the project. Created and maintained all kinds of documents (like FRD, BRD, SRS etc.), reports and team forecasts.
- Reviewed test plans and procedures and analyzed test results for adequate coverage of system requirements.
- Proved successful working within tight deadlines and fast-paced atmosphere.

03/2016 – 07/2017

FUNCTIONAL BUSINESS ANALYST, MERCK

- Worked as part of the SAP EHS cross-functional team as a Product Owner.
- Met with stakeholders to establish favorable business relationships and support mutually beneficial interests.
- Produced Functional design specifications, detailed design specifications and test specification documents.
- Owned and groomed the backlog.
- Identified process inefficiencies through gap analysis and outlined sensible solutions. Created maps, models and templates.
- Worked with members of the design team, as well as functional analysts, technical resources and other stakeholders.
- Led cross-functional teams to analyze and understand enterprise-wide operational impacts and opportunities of technology changes.
- Tested each product's functionality, performance and compliance against design specifications to maintain strong development standards and high customer satisfaction.
- Maintained or updated business intelligence tools, databases or dashboards.
- Handled UAT Sign-off and reporting. Managed timely flow of business intelligence information to users.
- Created few HANA models.
- On-boarded and trained new joiners.

EDUCATION

04/2015

B.E., NITMS(VISVESVARAYA TECHNOLOGICAL UNIVERSITY)

Percentage: 74%

04/2011

PUC, VIJAYA COMPOSITE PU COLLEGE

Percentage: 62%

04/2009

SSLC, A.V. EDUCATION SOCIETY

Percentage: 92%

SKILLS

- Scaled Agile Framework (SAFe), SAP EHS
- Good functional knowledge on various modules
- Agile/Scrum Project Management
- Strong written and verbal communication skills
- Stakeholder management and collaboration between cross-functional teams
- Excellent team leading and organization skills.
- GAP Analysis and Risk Assessment
- BRD, SRS, FSD creation and maintenance
- Good brainstorming, decision-making, conflict-resolution, stakeholder negotiation, problem solving skills
- Business Analysis, Requirements Engineering
- Handling Sprint Planning, Retrospectives, PI planning and Daily Standup meetings
- Impediments resolution
- Epics and User story creation, Backlog grooming and management
- Excellent presentation skills
- Tools: JIRA, Confluence, Gitlab, MS Office
- Coding Languages: C, C++, JAVA, SQL
- Web Technologies: HTML , CSS, Javascript

CERTIFICATION

Certified SAFe 5 POPM