

# CALLIHAN "CALLI" HERRMANN • Front-End Developer

callihanh.dev@gmail.com • (336) 327-3502 • [LinkedIn](#) • [Github](#) • [Portfolio](#)

## ABOUT ME

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As a recent graduate of the Turing School of Software and Design, I am excited to apply my problem-solving skills and passion for front-end development. With a foundation in customer service, I'm eager to contribute to a collaborative, innovative team committed to positive societal impact. Adept at fostering teamwork and communication, I'm ready to make a meaningful difference in my next role.

## SKILLS

- |               |                   |             |                  |
|---------------|-------------------|-------------|------------------|
| • React       | • HTML/CSS        | • REST APIs | • Express.js     |
| • TailwindCSS | • Mocha/Chai      | • Github    | • PostgreSQL     |
| • Next.js     | • Cypress         | • Postman   | • Websockets     |
| • Typescript  | • Git             | • Zendesk   | • Twilio Segment |
| • Javascript  | • Agile Workflows | • Supabase  |                  |

## PROJECTS

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**Celestial Cycle**, Team project | 40 hours | [Repo Link](#) | [Deployed Link](#)

**Technologies Used:** Next.js, Typescript, React, Supabase, Cypress, REST API, Passage

**Description:** Responsive web application enabling users to track their menstrual cycle along with their horoscope and moon phase as a part of Women Who Code's Hackathon for Social Impact.

### Key Accomplishments:

- Utilized continuous deployment practices using Vercel to ensure a seamless and bug-free product delivery.
- Implemented real-time data synchronization and user authentication with Supabase and Passage by 1Password.
- Facilitated daily team meetings to review progress, address any merge conflicts, and outline the next steps in the development process.

**Grateful Together**, Team Project | 40 hours | [Repo Link](#)

**Technologies Used:** React, React-Router, Cypress, REST API, Action Cable Websockets, Styled Components

**Description:** Responsive web application that dynamically updates to display users' journal entries in real-time.

### Key Accomplishments:

- Collaborated with a backend team through daily stand-ups to outline and align on the day's expectations and goals.
- Managed agile processes, working in iterations to organize workflow efficiently.

**My Anime Ship**, Solo project | 50 hours | [Repo Link](#)

**Technologies Used:** React, React-Router, Cypress, Express.js, REST API

**Description:** Responsive web application that allows the user to calculate compatibility with chosen anime characters.

### Key Accomplishments:

- Independently developed a RESTful API to seamlessly bridge data communication between the front-end and the custom backend, ensuring a cohesive end-to-end integration.
- Prioritized thorough testing, resulting in a robust and reliable product for a niche audience.

## PROFESSIONAL EXPERIENCE

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**H&R Block**, Associate Team Lead, Garner, NC

Nov 2023 - April 2024

- Led tax office operations, combining Standard Operating Procedures (SOP) management, client service excellence, and escalated issue resolution, while ensuring service quality at the front desk.
- Instrumental in hiring and team scheduling, conducting interviews, and driving alignment with organizational goals and quality standards.

**Pennymac Loan Services**, Loan Processor, Cary, NC

Sep 2021 - Oct 2022

- Assisted in the successful funding of 339 refinance loans, totaling an impressive \$82 million, as of April 6th, 2022.
- Supported clients in collecting application documents and addressing inquiries during the application process.

## EDUCATION

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**Turing School of Software and Design**, Denver, CO

2023

- Accredited Front-End Software Engineering Certificate

**University of NC at Greensboro**, Greensboro, NC

2018

- Bachelor of Arts in Environmental Studies with minors in Photography and American Sign Language