

3E

Features ~ 40%

Would often include:

New functionality and customer facing tasks.

Success measured by usage, adoption or other analytics input.

PO



TEAM



SA



TEAM



Foundation ~ 40%

Doing RCAs to address architectural and quality issues on the running solution.

Technical upgrades and updates - servers, OS, libraries.

Work need to support a sound evolving foundation.

Automated testing and test coverage expansion.

Fixes ~ 20%

- Prioritize time to remove toil
- Incidents, errors found in logs and other known issues.
- Missing documentation.

TEAM

