

calista.donohoe@gmail.com

Brooklyn, NY





SELECTED PROFESSIONAL & WORK EXPERIENCES

Library Page at New York Public Library (New York, NY)

OCTOBER 2022 - PRESENT

- Assist and serve a diverse public by providing information and materials at the Art & Architecture Collection reference desk
- Independently complete various sorting and processing tasks while handling special and valuable articles
- Maintain organization of resource materials according to prescribed standards

Baker, Cake Decorator, Trainer at Brooklyn Whiskers (Brooklyn, NY)

NOVEMBER 2021 - OCTOBER 2022

- Kept an extensive menu of pastries prepped and stocked throughout the day
- Trained new employees on completing daily schedule in an efficient manner
- Compiled inventory of wholesale order items and prepared special orders as needed

Multimedia Archive Volunteer at Rainforest Foundation US (Brooklyn, NY)

MARCH 2022 - AUGUST 2022

Reviewed, cataloged, and filed a large collection of photos dating back to non-profit's founding in 1988

Manager, Trainer, Baker at Make, Believe Bakery (Denver, CO)

APRIL 2018 - OCTOBER 2021

- Assessed bread production team's responsibilities and delegated tasks
- Created and implemented a schedule to efficiently make, shape, and bake hundreds of breads and pastries on a daily basis

Pastry Cook, Trainer, Baker at Daylight Mind (Kailua-Kona, HI)

JANUARY 2017 - DECEMBER 2017

- Taught new employees about bread-making processes, specialized techniques, and necessary equipment
- Prepared dessert items from scratch for three locations

Captioning Coach & Captioning Assistant at CapTel, Inc. (Milwaukee, WI)

MAY 2015 - AUGUST 2016

- Provided accurate, real-time telephone captioning services for the hearing impaired
- Closely monitored new employees during real-time captioning and provided feedback while enforcing quality standards, confidentiality policies, and call floor guidelines.

SELECTED EDUCATION

Pratt Institute

Master of Library & Information Science Candidate AUGUST 2022 - MAY 2024 (Anticipated)

Metropolitan State University of Denver

Bachelor of Arts in English, Minor in Linguistics AUGUST 2020 - DECEMBER 2021

GRADUATED SUMMA CUM LAUDE

University of Wisconsin - Milwaukee

JANUARY 2013 - MAY 2016

3.96 GPA

AWARDS & RECOGNITIONS

Provost's Award

Awarded by MSU Denver in December 2021

English Department Graduate Honoree

Awarded by MSU Denver in December 2021

President's Honor Roll

Awarded by MSU Denver in May 2021

Dean's List

Awarded each semester while attending UW-Milwaukee

SKILLS & INTERESTS

- Skills: Time management; prioritization; research; communication; Google Workspace; Sierra
- Interests: Drawing/illustration; painting; printmaking; photography; reading; history; hiking; camping; cats