Callan Mix

208.227.4978 • callanmix@gmail.com • linkedin.com/in/callan-mix/ • callanmix.github.io

Education

Bachelor of Science in Data Science (Minor in Finance) December 2020
Brigham Young University - Idaho Rexburg, ID

Technical Skills

- Microsoft Power BI
- Tableau
- Excel and VBA
- R
- Python
- SQL
- Java and HTML
- Qualtrics
- TensorFlow / Sklearn

Work Experience

Data Analyst October 2021 – Present
Kroll – Class Action Settlements Remote
- Developed Python packages for data cleansing and analysis, optimizing data quality for further processing
- Created dynamic Power BI data dashboards that replaced outdated versions, enabling quicker updates and delivering comprehensive insights to stakeholders across the organization
- Spearheaded the implementation of a streamlined data flow process, transferring data manipulation responsibilities from case teams to the data team. This enhancement significantly improved efficiency, accuracy, and standardization of incoming client data

Forecast and Inventory Analyst January 2021 – October 2021
Orbit Irrigation Products North Salt Lake, UT
- Forecasted $150+ million worth of products over 100s of accounts, creating annual plans for financial planning and monthly plans for supply chain management
- Worked with companies from startups to Fortune 500 to establish purchase expectations (forecasting) and maintain healthy inventory levels on extremely seasonal products
- Designed and implemented numerous Power BI dashboards that tracked key indicators for the dept.
- Developed dozens of ad hoc requests into new reports that collected and summarized data, with processes built in to be able to easily refresh for future use over multiple departments

Data Analyst November 2019 – December 2020
Data and Analytics BYU-Idaho Rexburg, ID
- Interacted with multiple departments to summarize and present data to key decision-makers at BYU-I
- Developed new training in Power BI for training incoming hires focused on DAX measures, data governance, and DAX studio

Internships

Data Analyst January 2020 - April 2020
Ada County Idaho Sheriff's Office Boise, ID
- Developed VBA scripts to transform and save data cutting time spent manually organizing data by over 90%
- Built and maintained Tableau dashboards reporting on customer feedback surveys

Customer Analyst January 2020 - April 2020
Freestyle CX Boise, ID
- Contracted with multiple companies to administer and evaluate consumer experience surveys to answer specific company questions
- Pulled key insights from 100+ pages of survey data to present consumer wants and needs, touchpoints journey maps, and personas
- Designed and implemented a dynamic Power BI Dashboard template reducing Dashboard building time from 100+ hours to less than 10

Full-Time Volunteer Representative October 2015 - October 2017
The Church of Jesus Christ of Latter-day Saints Baton Rouge, LA
- Led a team of more than 20 people by analyzing team statistics to determine weekly training meeting topics and teaching methods, assisting in achieving team improvement goals

Languages Spanish: Conversational and Written