

Callum Good

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<https://callum-good.github.io/>



Summary

Experienced back-end developer with roots in game development and networking. A colourful background in previous jobs and experiences have allowed for a varied skill set and great development in soft skills.

Career History

Service Desk Engineer at HW Richardson

Nov 2020 - Present

This role includes providing support and daily management scheduling to end users. Responsibilities include strategy and planning, acquisition and deployment and operational management.

Self contracted driver at Deliver Easy

Apr 2020 - Present

Student IT Adviser at Ask Otago

Feb 2019 – Jan 2020 (11 months)

Provided IT help to students. This was primarily face to face but occasionally over the phone or IM. Additional responsibilities included maintaining various computer labs across campus. This role allowed me to further improve both my people skills and general IT knowledge.

Retail/Reception at Pet Doctors

Mar 2017 - Feb 2018 (11 months)

The retail side included merchandising, serving customers, giving advice and information about animals and products, general cleaning and taking care of animals. Reception for the Vet Clinic included answering phones, booking appointments, relaying client requests with Vets and Vet nurses as well as charging bills. Situations were often very delicate with clients which helped me develop strong soft skills.

Retail Sales Assistant at Nichols Pet Centre

Mar 2016 - Mar 2017 (1 year)

Skills C#, C++, ASP.NET Core, Laravel, Java, Networking, Cisco, Git, PHP, HTML, CSS, JavaScript, jQuery, Vue.js, SQL, Git, Ruby, Python, Agile, Scrum

Education **Bachelor of Information Technology** from Otago Polytechnic & Southern Institute of Technology
Graduated Nov 2020
Achieved high grades and worked a lot in teams/groups. Gained experience in Networking, programming, web development, databases game development Linux, Security, Git and working with computer hardware.

Certificate of Information Technology (Level 4) from Otago Polytechnic
Graduated 2018

National Certificate of Educational Achievement (level 3) from Kavanagh College
Graduated 2015

References **Jim Dowling** CEO at Digital Stock
Phone: 027 954 4155

Steve Dunn Team Administrator and Support Advisor, Student IT
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Grayson Orr Lecturer at Otago Polytechnic
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