

Callum Good

goodcc97@gmail.com
022 174 0465

<https://callum-good.github.io/>



Summary

Experienced back-end developer with roots in game development and networking. A colourful background in previous jobs and experiences have allowed for a varied skill set and great development in soft skills.

Career History

Service Desk Engineer at HW Richardson

Nov 2020 – Jan 2022

Provided IT support to end users across different companies. This includes troubleshooting, reconfiguring or replacing. Create and manage user accounts across multiple applications and the company's entire user directory. There are several services that need to be set up in a way where they will work together, and these vary depending on the user or company.

Self contracted driver at Deliver Easy

Apr 2020 – Nov 2020

Student IT Adviser at Ask Otago

Feb 2019 – Jan 2020 (11 months)

Provided IT help to students. This was primarily face to face but occasionally over the phone or IM. Additional responsibilities included maintaining various computer labs across campus. This role allowed me to further improve both my people skills and general IT knowledge.

Retail/Reception at Pet Doctors

Mar 2017 - Feb 2018 (11 months)

The retail side included merchandising, serving customers, giving advice and information about animals and products, general cleaning and taking care of animals. Reception for the Vet Clinic included answering phones, booking appointments, relaying client requests with Vets and Vet nurses as well as charging bills. Situations were often very delicate with clients which helped me develop strong soft skills.

Retail Sales Assistant at Nichols Pet Centre

Mar 2016 - Mar 2017 (1 year)

Skills

C#, C++, ASP.NET Core, Laravel, Java, Networking, Cisco, Git, PHP, HTML, CSS, JavaScript, jQuery, Vue.js, SQL, Git, Ruby, Python, Agile, Scrum

Education

Bachelor of Information Technology from Otago Polytechnic & Southern Institute of Technology

Graduated Nov 2020

Achieved high grades and worked a lot in teams/groups. Worked on various Web Development projects, using Laravel before moving over to ASP.NET Core. Many game development projects from a randomly generated dungeon crawler in C++ to a VR game made with Unity.

Certificate of Information Technology (Level 4) from Otago Polytechnic

Graduated 2017

National Certificate of Educational Achievement (level 3) from Kavanagh College

Graduated 2015

References

Ryan Leask Service Desk Team Leader, HWR

Work phone: 027 548 1155 - **Email:** ryan.leask@hwr.co.nz

Jim Dowling CEO at Digital Stock

Phone: 027 954 4155

Steve Dunn Team Administrator and Support Advisor, Student IT

Work phone: 021 279 5171 - **Email:** steve.dunn@otago.ac.nz

Grayson Orr Lecturer at Otago Polytechnic

Work phone: 027 302 6129 - **Email:** graysono@op.ac.nz

Anita Murphy Programme Manager for Undergraduate Studies (SIT)

Phone: +64 3-211-2699 - **Email:** Anita.Murphy@sit.ac.nz
