



Coronavirus (COVID-19) Update

Dear Palace Cinema Guest,

Due to the Coronavirus situation we have decided to reduce the capacity of our cinema. Currently we would not want to completely close but if that is a necessary step to ensure good health of all our guests we will take the action. All VIP+ Members will be allowed priority access to the cinema, other guests can book the available capacity shown on the booking page. Unfortunately, we will not be allowing anyone who has been advised to self-isolate by the government to enter the cinema. This step ensures the safety of yourself and other guests. All our films will be showing reduced capacity on the booking page until further notice.

If you have booked any film at the Palace Cinema we would be happy to refund you in full. To claim your refund please email PalaceCinema@blacksinc.co.uk. If you have any questions or concerns please contact us by using the email stated above.

We hope you understand the measures we are taking and that our guests health is top priority.

Warm Regards,

The Executive Team