

Callum Reynolds

Software Developer

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Hello there, thank you for taking the time to look at my CV. I'm a problem-solving driven developer with a growth mindset who loves collaborating and coding to implement quality solutions.

Please have a look at my profiles freely: [LinkedIn](#) | [Github](#)

- HTML5 | CSS3 | Bootstrap4
- JavaScript ES6 | Angular | jQuery
- .NET 6 | ASP.NET
- MSSQL | Oracle | MySQL | Dapper
- Git | GitHub | Trello
- Azure | DevOps
- SumoLogic

EML

Jan 2022 – Present

Junior Software Developer

- Investigating production bugs and implementing solutions used by clients
- Working on new features to improve business processes
- Upgrading services to newer versions of .NET
- Completing maintenance work on backlogged tickets
- Assisting with the move of on-prem services to Azure
- Deploying production code changes with Octopus Deploy
- Managing source control with Azure DevOps and Git
- Experience with builds using TeamCity

EML

Sep 2020 - Jan 2022

Junior Application Support Analyst

- Front-line troubleshooting of application and infrastructure failure events
- Owning the end-to-end process of monitoring, identifying, triaging, incident management and technical troubleshooting of support requests
- Communicating and tracking support incidents both internally and externally
- Creation and review of SQL scripts to adjust key operating parameters
- Providing technical support and guidance to new partners and clients integrating with our platform
- Review of monitoring dashboards and log files
- Observing, documenting and resolving reoccurring issues to continuously improve operations

Automation Sales

August 2019 – Present

Internal Sales/Database Management

- Managed data transfer/update from the Siemens Mall website to Jiwa (database)
- Extracted all the product part numbers, descriptions, list prices, weights, and product data sheets from the Siemens Mall website using Python
- Extracted data for other brands (Allen-Bradley, Schneider) beyond this
- Assisted with photography of product parts to store in the database and website
- Updated and formatted this data in Jiwa so the website data displayed correctly
- Assisted with project management of the new website
- Completed sales work beyond this; worked on quotes, orders and logistics