

# Callum Pope

## Identity & Access Management Consultant

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### Profile

Confident, reliable and multi-skilled consultant with a comprehensive understanding and experience in designing, developing, and deploying Identity and Access Management (IAM) infrastructure, alongside maintaining and triaging existing client infrastructure through five years of experience delivering successful identity solutions for both multinational enterprises and small-medium business solutions. Excellent cross-functional collaborator with an ability to perform well under pressure and relate with stakeholders of all seniorities and technical ability. Curious personality with a positive mindset and a dedication to continued growth. Security cleared to a high government standard.

### Professional Experience

February 2023 – January 2024 Remote	<b>Identity Consultant</b> <i>Kocho</i> 
March 2019 – February 2023 Cardiff, United Kingdom	<b>Senior Identity &amp; Access Management Specialist</b> <i>Kocho</i>  <i>(Formerly known as Oxford Computer Group UK &amp; ThirdSpace)</i>  Developed and maintained identity solutions that utilised the full Microsoft Identity Stack, onboarded prospective clients with a managed service approach and particular emphasis on guiding towards cloud-centric environments. Spearheaded development of proprietary state analysis software, harmonising existing identity and mobility workloads and earning the business Microsoft Partner of the Year 2020 in Security & Compliance. Administered maintenance, modification, problem resolution and incident management. Decreased client support requests 35% YoY through setting best practice standards, creating and maintaining a consistent knowledge base and providing proactive solutions.
February 2017 – March 2019 Cwmbran, United Kingdom	<b>Identity &amp; Access Management Specialist</b> <i>Kocho</i> 
September 2016 – February 2017 Bridgend, United Kingdom	<b>SQL Service Reporting Consultant</b> <i>CGI</i>   Interpreted and analysed business reporting requirements and communicated technical details to key non-technical stakeholders. Oversaw investigation, development, modification and testing for critical business analysis reporting solutions, utilised SQL Server Reporting Services (SSRS), Power BI (PBI) and Power Automate to create penetrable and user-friendly reporting solutions, transformed and cleansed data sources to ensure seamless data transition using extract, transform, load methodology (ETL)

March 2016 –  
September 2016  
Bridgend, United Kingdom

### Access Management Consultant

CGI

Employed, shared and contributed to company knowledge resources, oversaw changes, incidents and problems as direct client POC on 24-hour on-call basis and in keeping with strict service level agreements, lead internal collaboration to organize, categorize and maintain sensitive client data, assisted with onboarding of junior colleagues in a senior capacity.

## Education

January 2024 – present  
Manchester, UK

### Computer Science (Accelerated)

Lancaster University

2012 – 2015  
Ebbw Vale, United Kingdom

### Information Technology Extended Diploma (Level 3 WBQ)

Gwent College / Coleg Gwent

#### Achieved Distinction

2015  
Aberystwyth, UK

### Computer Science

Aberystwyth University

## Certificates

### (MCSE) Microsoft Certified: Cybersecurity Architect Expert

Microsoft, SC-100

### (MCSA) Microsoft Certified: Identity and Access Administrator Associate

Microsoft, SC-300

### Privileged Access Management (PAM) in Microsoft Identity Manager (MIM)

Oxford Computer Training

### Analyzing Data with Power BI Burning Suit

### Azure AD Connect Masterclass OCG Learning

### Microsoft Identity Manager Advanced OCG Learning

### Microsoft Identity Manager Expert OCG Learning

### Microsoft Identity Manager Foundation OCG Learning

## Technical Competencies

### Platforms

UNIX, Linux, Windows, Mac OS, Microsoft Cloud Services (Microsoft Azure) and Amazon Web Services (AWS)

### Tools & Applications

- Microsoft Identity Stack
  - Microsoft Identity Manager (MIM) and it's predecessors
  - Azure Active Directory Connect (AADConnect)
  - Active Directory Federation Services (AD FS)
  - Password hash synchronization, pass-through authentication & single-sign on
  - Graph API & REST API
- Enterprise Mobility & Security
  - Microsoft Intune
  - Azure Information Protection (AIP)
  - Microsoft Secure Score
  - Microsoft Advanced Threat Analytics (ATP)
  - Azure Active Directory
  - Microsoft Cloud App Security (CAS)
- SoftwareIDM Identity Panel & Identity Tools
- Microsoft Exchange 2003 - 2019
- SQL Server 2003 - 2019
- SQL Server Reporting Services (inc. custom T-SQL reporting)
- PowerBI and Data Analytics
- Power Automate

## Professional Projects

January 2020 – present

### **Security Researcher**

*Tesla Motors Inc.*

Registered and successful 'good-faith' security researcher for Tesla, disclosing software and hardware vulnerabilities to security teams through comprehensive research reports.