ZimDash Demo Questions Checklist

HIGH-PRIORITY QUESTIONS
1. Do I receive full source code (customer app, rider app, backend, admin panel)?
2. Is the backend fully self-hostable without recurring fees?
3. Can the app operate fully with cash-only payments?
4. Is there a "Cash Paid" workflow built in?
5. Does the admin panel show rider earnings and delivery totals?
6. Can I deactivate a rider from the admin panel instantly?
7. Does the system include real-time tracking? What technology is used?
8. Is push notification support (FCM) already implemented?
9. Are both rider and customer apps included in the purchase?
10. Is full documentation included (backend, API, installation)?
11. Can I modify pricing, commission, and distance formulas?
12. Are there any limitations on branding or commercial usage?

TECHNICAL QUESTIONS
13. What backend framework is used (Laravel, Node.js, Django, etc.)?
14. What database is required (MySQL, PostgreSQL, Firebase)?
15. Is backend code modular and easy to customize?
16. Is role-based access control included (admin, dispatcher, superadmin)?
17. Does the system support zones or distance-based pricing?
18. Does the template support rider verification/KYC?
19. Can I self-host on AWS, DigitalOcean, Render, or shared hosting?

BUSINESS & LICENSE QUESTIONS
20. Is it a lifetime license or subscription-based?
21. Are future updates included? If not, what is the additional cost?
22. Are there hidden fees after the initial purchase?
23. How long is customer support available after purchase?
24. Can I deploy the app in multiple cities?
25. Can I publish under my own branding fully?

RED FLAG QUESTIONS
26. Is the backend code fully editable (not encrypted)?
27. Will the system function fully without online payment gateways?
28. Are any core features locked behind extra payments?
29. Is the real-time tracking code fully included?
30. Can I add my own map API keys without limitation?

REQUEST LIVE DEMO OF THESE SCREENS
• Customer app full delivery flow
• Rider app accepting & completing orders
• Real-time tracking on map
• Admin dashboard: deliveries, riders, commissions
• Rider deactivation workflow
• Cash-payment confirmation flow