



## Scoring Inquiry

It is the responsibility of teams to maintain services to the 'public.' It is also the responsibility of teams, in the event of service failure, to determine the cause of failure and to take corrective action.

At the same time, network managers may seek the services of outside consultants where efforts to resolve the issue of a failed service have been unsuccessful. Use this inject to solicit assistance from the scoring manager as to why a service is failing.

Response to such inquiry is at the discretion of the scoring manager.

Results and status of any scoring inquiry will typically be communicated via this inject. Look for an added file attachment on the Scoring Inquiry inject from a source other than your team. Your original request will be marked invalid as a means to track completions.

Communications might also be forthcoming via the Zoom conference to your remote judge, or directly to your team for hosted events.