## **Scoring Inquiry**

It is the responsibility of teams to maintain services to the 'public.' It is also the responsibility of teams, in the event of service failure, to determine the cause of failure and to take corrective action.

The Windows workstation located outside your firewall is intended to be a troubleshooting resource for teams to be able to scan your services from a 'public' perspective.

At the same time, network managers may seek the services of outside consultants where efforts to resolve the issue of a failed service have been unsuccessful. Use this inject to solicit assistance from the scoring manager as to why a service is failing.

Response to such inquiry is at the discretion of the scoring manager. If information is forthcoming it will be communicated as an additional response to this inject.