

Calvin Estrada

San Antonio, TX

Willing to relocate: Anywhere

Work Experience

Line Cook

Which Wich Superior Sandwiches

January 2020 to March 2020

Compose fresh customized gourmet sandwiches

Deliver superior sandwiches to all Which Wich guest in a fun, energetic and vivacious way

Operated up to date operational system cash registers that provided fast and high quality service o.

Prepared, stocked, and handled fresh ingredients for the creation of gourmet

Sandwiches

Maintain property and equipment to ensure Guests have a safe and superior dining experience

Face sales and customer relations - Sandwich creation and speedy preparation - Management of a group of sandwich workers and revenue for a period of the day

Tendered cash in a timely fashion without exceeding a count of

\$250 throughout the day -Recorded food count and managed inventory when low while ensuring the current stock was

Assisted in the training and successful development of newly hired employees that contributed to the culture of Which Wich o.

Exercised flexibility in a busy work environment by adapting to various positions in a single shift Enhanced skills in customer service, teamwork, and communication Worked

Presenting a clean and polished image through attire

Support a culture of team work and respect

Demonstrate the following qualities: Honesty and Reliability o

Always be truthful and honest with fellow Team Members,

Management and Guests o. Arrive on time and ready for work

Follow company policies and procedures

Demonstrate Superior Service by providing service with Vibe

Demonstrate the 10 Points of Superior Service

Cashier

Panera Bread Company

August 2017 to January 2020

Replenish merchandise and ensured stock availability within the assigned cashier area

Worked way up to Barista, where I made speciality drinks

Training new panera associates / cashiers

Responded to customers' complaints and resolved issues

Answering phones and phone inquiries from customers

Taking customer orders and making cash and credit card transactions

Cleaning the bakery area, closing registers and setting up for the next morning

Prepared food according to customer requests

Answering questions about the menu
Making sure that customer's are treated with respect & kindness
Cleaned empty tables and interacted with customers as dining room associate
Received and completed monetary transactions from customers
Answering phones and taking pickup orders
Learn from the policies and operational procedures in place
Greeting and conversing with customers at the register and in the dining room to create a warm and welcoming atmosphere
Assisted in stocking shelves, rotating merchandise and marking prices
Maintain coffee, ice, and drink;/food necessities
Performed maintenance and custodial duties
Taking orders and helping customers understand the menu

Cashier

Lowe's Companies, Inc
March 2016 to July 2016

Helping cashiers to help customers
Provide a memorable experience for all customers and give every reason to continue a relationship
Receive payment by cash, check, credit card, or automatic debit
Work in highly fast paced environment
Keep accountability of all outside merchandise
Answered questions regarding the store and merchandise
Provided a rapid, professional, and courteous check out experience
Ensure the restock on the sales floor and defective merchandise
Identified potential shoplifters and alerted management
Resolve employee conflicts and ensure that any customer complaints are handled

Cashier

Gamestop, Inc
November 2014 to February 2015

Cashing out customers, and assisting customers
Welcoming customers and cashier Stock and organization of merchandise
Shown products that fit needs and provide excellent customer service - Assist Store Manager to ensure customer complaints are handled
Assist customers, Cleaning, Stocking
Worked seasonally for GameStop helping customers locate products, explain product choices and options
Aided in recommending merchandise and products to customers Responsible in handling funds Customer service on the store floor
Fixing and organizing product displays, restocking, customer service, running the register, sales
Acted as cashier to ring up customers

Education

High school diploma

High School in Highschool
2014

Skills

- Busser
- Food Preparation
- Food Safety
- Food Production
- Kitchen Experience
- POS
- Cooking
- Culinary Experience
- Meal Preparation
- Merchandising
- Cleaning Experience
- Host/Hostess
- Custodial Experience
- Kitchen Management Experience
- Serving Experience
- Cash Handling
- Retail Sales
- Catering
- Inventory Control
- Restaurant Experience
- Banquet Experience
- Microsoft Word
- Home Care
- Menu Planning

Certifications and Licenses

ServSafe

Food Handler Certification