

The Value of Community Information for Pricing under Network Externalities

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Motivation

The use of social network information in marketing has become prevalent

- ▶ Many e-commerce websites use some form of social information to provide personalization — offering personalized products, prices, etc

Social Platforms



Social Influence Measurements

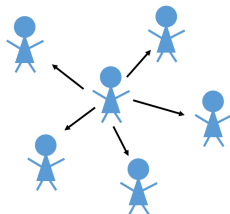
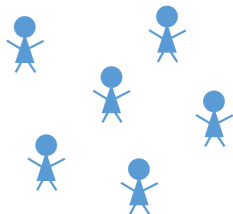


Companies Using Social Information



Fundamental questions: Is it really worthwhile to seek and use network information for pricing? What information is useful and how to use partial information?

Deterministic Model



- ▶ Product is divisible

- ▶ n independent customers

- ▶ $u_i = ax_i - x_i^2 - p_i x_i$

- ▶ $x_i^*(p_i) = \frac{a-p_i}{2}$

- ▶ n customers in binary network G

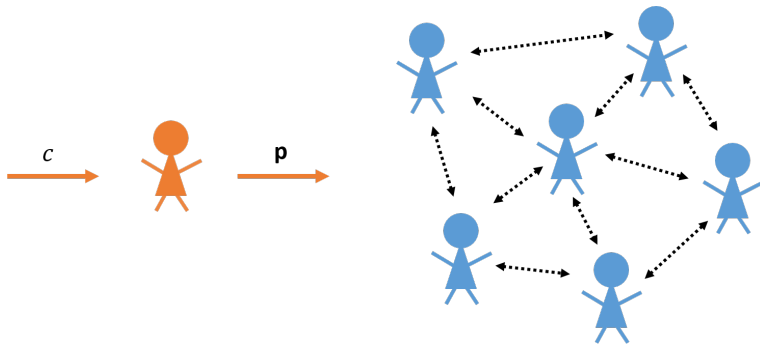
- ▶ $u_i = ax_i - x_i^2 + \sum_{j \neq i} \frac{4\rho x_i G_{ij} x_j}{\|G+G^T\|} - p_i x_i$ ¹

- ▶ Externalities coefficient: $\rho \in (0, 1)$

- ▶ $\mathbf{x}^*(\mathbf{p}) = \frac{1}{2} \left(I - \frac{2\rho G}{\|G+G^T\|} \right)^{-1} (a\mathbf{1} - \mathbf{p})$

¹Candogan et. al. 2012, Bloch and Querou 2013, Fainmesser 2015

Deterministic Model



$$\text{Monopolist: } \max_{\mathbf{p}} (\mathbf{p} - c\mathbf{1})^T \mathbf{x}^*(\mathbf{p})$$

Consumption Equilibria and Optimal Prices

- ▶ Consumption equilibrium:

$$\mathbf{x}^*(\mathbf{p}) = \frac{1}{2} \left(I - \frac{2\rho}{\|G+G^T\|} G \right)^{-1} (a\mathbf{1} - \mathbf{p})$$

- ▶ Optimal price vector:

$$\begin{aligned} \mathbf{p}^* &= \left(\frac{a+c}{2} \right) \mathbf{1} && \text{Common} \\ &+ \left(\frac{a-c}{2} \right) \frac{\rho G}{\|G+G^T\|} \mathcal{K} \left(\frac{2\rho}{\|G+G^T\|} (G+G^T), \frac{1}{2} \right) && \text{Markup} \\ &- \left(\frac{a-c}{2} \right) \frac{\rho G^T}{\|G+G^T\|} \mathcal{K} \left(\frac{2\rho}{\|G+G^T\|} (G+G^T), \frac{1}{2} \right) && \text{Discount} \end{aligned}$$

where $\mathcal{K}(G, \alpha) = (I - \alpha G)^{-1} \mathbf{1} = \sum_{i=0}^{\infty} (\alpha G)^i \mathbf{1}$ is the Bonacich centrality vector.

- ▶ Optimal profit of the monopolist:

$$\pi^* = \frac{1}{2} \left(\frac{a-c}{2} \right)^2 \mathbf{1}^T \left(I - \frac{\rho}{\|G+G^T\|} (G+G^T) \right)^{-1} \mathbf{1}$$

- ▶ Proportional to weighted sum of number of walks of different lengths in multigraph $G + G^T$

Optimal Uniform Prices

- ▶ Optimal uniform price vector: $\mathbf{p}_0 = \frac{a+c}{2} \mathbf{1}$

- ▶ Profit of the monopolist under \mathbf{p}_0 :

$$\pi_0 = \frac{1}{2} \left(\frac{a-c}{2} \right)^2 \mathbf{1}^T \left(I - \frac{2\rho}{\|G+G^T\|} G \right)^{-1} \mathbf{1}$$

- ▶ Proportional to weighted sum of number of walks of different lengths in graph G
- ▶ The optimal uniform price vector doesn't depend on the network information.
 - ▶ Network effects still play a role in determining the consumption equilibrium and the profit.

The Value of Price Discrimination

- ▶ Monopolist's regret under optimal uniform pricing, i.e. -

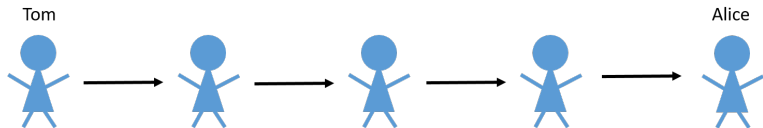
$$R(\mathbf{p}_0) = \frac{1}{2} \left(\frac{a-c}{2} \right)^2 \left[\mathbf{1}^T \left(I - \frac{\rho}{\|G + G^T\|} (G + G^T) \right)^{-1} \mathbf{1} - \mathbf{1}^T \left(I - \frac{2\rho}{\|G + G^T\|} G \right)^{-1} \mathbf{1} \right].$$

- ▶ Monopolist's fractional regret under optimal uniform pricing, i.e. -

$$R_F(\mathbf{p}_0) = 1 - \frac{\mathbf{1}^T \left(I - \frac{2\rho}{\|G + G^T\|} G \right)^{-1} \mathbf{1}}{\mathbf{1}^T \left(I - \frac{\rho}{\|G + G^T\|} (G + G^T) \right)^{-1} \mathbf{1}}.$$

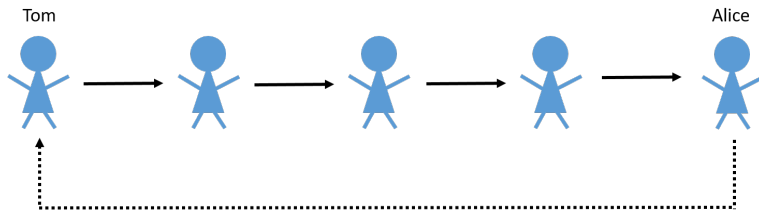
- ▶ Equivalent to value of network information

Is There Any Value of Price Discrimination?



Unbalanced graph: Yes

Is There Any Value of Price Discrimination?



Balanced graph: No

Random Networks

Now we move to random networks. We consider a sequence of networks $G(n)$ indexed by the number of consumers in the network

- Utility for consumer i in the n_{th} network

$$u_i(n) = ax_i - x_i^2 + 4\rho x_i \sum_{j \neq i} \frac{G_{ij}(n)}{\|G(n) + G(n)^T\|} x_j - p_i x_i$$

Goal: Evaluate the asymptotic value of price discrimination for a sequence of random networks

Directed Erdős-Renyi Networks

There has been focus on a special class of random networks — directed Erdős-Renyi (E-R) networks

- ▶ n nodes in the network
- ▶ For each i and j , $g_{ij} = 1$ with probability $p(n)$ and 0 with probability $1 - p(n)$
- ▶ Usually not symmetric

Results: Huang et. al. 2022

Huang et.al. obtained the following results for E-R networks

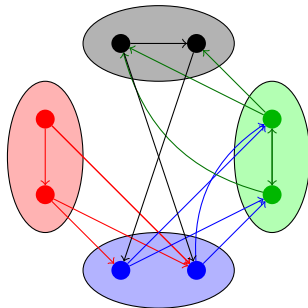
Network Density	Expected Regret	Expected Fractional Regret
$O(n^{-(1+\epsilon)})$	$\Theta(n^2 p(n))$	$\Theta(np(n))$
$\Theta(n^{-1})$	$\Theta\left(\frac{\log \log n}{\log n} n\right)$	$\Theta\left(\frac{\log \log n}{\log n}\right)$
$\omega\left(\frac{\log n}{n}\right)$	$\Theta(p(n)^{-1})$	$\Theta(n^{-1} p(n)^{-1})$

Furthermore, given any sequence of network densities, $p(n)$, for the sequence of Erdős-Renyi random networks, the expected regret $\mathbf{E}_G[R(\mathbf{p}_0)] = o(n)$, and the expected fractional regret $\mathbf{E}_G[R_F(\mathbf{p}_0)] = o(1)$.

When Does Network Information Matter?

Consider a network with communities
(Stochastic Blockmodel)

- ▶ m blocks, $B \in [0, 1]^{m \times m}$, B is not price discrimination free.
 B_{kl} is the probability of link from block k to block l
- ▶ n members in each block,
 $p(n) \in (0, 1)$ is the decay factor. If i in community k and j in community l then
 $P(G_{ij} = 1) = p(n)B_{kl}$
 $p(n) = \omega\left(\frac{\log(n)}{n}\right)$



When Does Network Information Matter?

Optimal price with community level price discrimination

$$\mathbf{p}^* = \left(\frac{a+c}{2}\right) \mathbf{1} + \left(\frac{a-c}{2}\right) \frac{\rho B}{\|B + B^T\|} \mathcal{K} \left(\frac{1}{\|B + B^T\|} (B + B^T), \rho \right) \\ - \left(\frac{a-c}{2}\right) \frac{\rho B^T}{\|B + B^T\|} \mathcal{K} \left(\frac{1}{\|B + B^T\|} (B + B^T), \rho \right)$$

where $\mathcal{K}(B, \alpha) = (I - \alpha B)^{-1} \mathbf{1} = \sum_{i=0}^{\infty} (\alpha B)^i \mathbf{1}$ is the Bonacich centrality vector.

Information requirement: $\Theta \left(\underbrace{mn \log(m)}_{\text{Community identity}} + \underbrace{m^2}_{\text{Matrix B}} \right)$

A directed stochastic block model has expected fractional regret:

Community Level Pricing	Uniform Pricing
$\Theta(n^{-1}p(n)^{-1})$	$\Theta(1)$

Fractional regret of community level pricing is $o(1)$ and for uniform pricing is constant.

When Does Network Information Matter?

Consider a network with communities (Stochastic Blockmodel) (4 communities, $a = 6$, $c = 4$, $p(n) = 0.9$)



Application

Consider pricing across neighborhoods in California

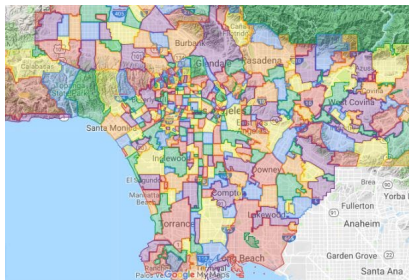


Figure: Neighborhoods of Los Angeles. Using block prices we set a price for each neighborhood.

Conclusions

- ▶ For a large class of random network models, the asymptotic fractional regret going to 0.
- ▶ For stochastic blockmodels, network information is useful but knowledge of community membership and community influence structure is sufficient.

Thank You!