

# OverIT – Multi-Location Retail UniFi Modernization

## Year-1 Financial Prospectus (Lender / Investor Package)

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Confidential – For financing and underwriting discussions only.

## Executive Summary

**Business.** OverIT designs and supervises standardized UniFi network, security camera, and access-control rollouts for multi-location retail brands. Physical installation is executed by a vetted MSP/subcontractor network; OverIT provides architecture, templates, training, and expert escalation for complex issues.

**Customer.** Multi-location small businesses with repeatable retail footprints (e.g., 10-site brands) seeking consistent, centrally managed networking and security across locations without the cost and complexity of bespoke enterprise solutions.

**How OverIT gets paid.** A 15% project uplift on the MSP implementation invoice per location (hardware + cabling materials + MSP labor). The uplift compensates OverIT for design and rollout expertise; no recurring support is assumed in Year 1.

**Why this wins.** A repeatable rollout playbook, UniFi trainer-level expertise, rapid time-to-live (pilot in ~2 days once scheduled), and scalable delivery via MSP partners. The model avoids heavy fixed headcount while capturing margin on every replicated location.

**Economic credibility.** Throughput is constrained by OverIT architect hours (not MSP availability). At 2 delivery staff x 20 hrs/week x 48 weeks, Year 1 capacity is ~270 locations (at ~7 OverIT hrs/location). Projections below are therefore capacity-capped.

**Financing and repayment story (illustrative).** Model assumes \$500k SBA debt and \$400k private note (interest-only at 10%, 36-month maturity). With SBA amortized on a typical 7(a) maturity (up to 10 years for working capital/equipment per SBA guidance), the Strong case produces DSCR >1.25 in Year 1 and positive cash after debt service. Repayment of the private note principal by month 36 requires either scaling beyond the Strong case (e.g., 3 new customers/month) or higher average invoice per location; sensitivities quantify the required levels.

## Year-1 Snapshot (Capacity-Capped Scenarios)

Case	New customers signed (Yr1)	Locations delivered (Yr1)	Avg invoice/location (assumed)	OverIT fee (15%) per location	Revenue (Yr1)	EBITDA (cash basis)
Base	12	98	\$5,435	\$815	\$79,894	\$68,470
Strong	24	196	\$6,625	\$994	\$194,775	\$183,351
Stretch	36	294	\$7,420	\$1,113	\$327,222	\$315,798

## Year-1 Financial Prospectus

### Revenue Stream Definition

Single primary revenue stream in Year 1:

Stream	Architecture & Design Uplift (15% of MSP implementation invoice)
Payer	End-client brand (preferred) or MSP (pass-through); modeled as earned per location
Billing unit	Per location project
Trigger	Signed SOW with the end client; fee invoiced to MSP based on final project invoice
Included scope	Architecture/design, rollout templates, training/enablement, complex-issue escalation, remote supervision/config guidance
Recurring revenue	None modeled in Year 1; post-install support requires a separate contract

### Unit Economics (Per Location)

Core per-location implementation cost (illustrative baseline from inputs; excludes permits/rentals and sales tax):

UniFi hardware (typical)	\$3,000
Other materials (typical)	\$300
MSP labor (typical)	10 hours x \$75/hr = \$750
Total MSP invoice (baseline)	\$4,050
OverIT fee (15%) on invoice	\$607.50
OverIT cash COGS	\$0 assumed in Year 1 (owner time treated as distributions; see Appendix for normalization)
Gross margin on fee	100% cash gross margin (before operating expenses)

Important: DSCR and payback are highly sensitive to average invoice per location. Projections use an assumed package mix (Core network only vs Full Stack with cameras/access). See Sensitivity section.

## Capacity Model (Throughput Constraints)

OverIT delivery staff	2 people
Available hours	20 hrs/week per person x 48 weeks/year = 1,920 hrs/year
OverIT effort per 10-location customer	70 hrs total (pilot-first: 10 hrs pilot + 6 hrs per additional location + 6 hrs governance)
Implied OverIT effort per location	~7 hrs/location average over first 10 locations
Implied annual capacity	~270 locations/year (1,920 / 7)
Quality guardrail	Stretch case requires additional capacity (extra architect hours or further standardization)

## Funnel Model (Inputs and Conversions)

Pipeline is expressed in Qualified Opportunities (QOs) per month (ready for SOW). Co-selling with MSP partners is the dominant source.

Qualified opportunities per month (Base/Strong/Stretch)	Direct: 2/4/6; MSP channel: 4/8/15
Close rate QO -> Signed SOW (Base/Strong/Stretch)	20% / 40% / 60%
Capacity-capped new customers modeled	Base 1 per month; Strong 2 per month; Stretch 3 per month
Typical customer size	10 locations (pilot-first then replicate)
Sales cycle	Proposal to SOW within ~2 weeks; scheduling within ~1 month; full rollout targeted within ~2 months

## Monthly Projections (Base / Strong / Stretch)

Assumptions: pilot-first rollout pattern of 2 locations in month 1 after SOW, then 4 and 4 in the next two months. Revenue is recognized on locations delivered.

### Base Case – 1 new 10-location customer/month (avg invoice \$5,435/location assumed)

Month	New customers signed	Locations delivered	Revenue	EBITDA (cash basis)
M1	1	0	\$0	\$-952
M2	1	2	\$1,630	\$678
M3	1	6	\$4,892	\$3,940
M4	1	10	\$8,152	\$7,200
M5	1	10	\$8,152	\$7,200
M6	1	10	\$8,152	\$7,200
M7	1	10	\$8,152	\$7,200
M8	1	10	\$8,152	\$7,200
M9	1	10	\$8,152	\$7,200
M10	1	10	\$8,152	\$7,200

M11	1	10	\$8,152	\$7,200
M12	1	10	\$8,152	\$7,200

#### Strong Case – 2 new 10-location customers/month (avg invoice \$6,625/location assumed)

Month	New customers signed	Locations delivered	Revenue	EBITDA (cash basis)
M1	2	0	\$0	\$-952
M2	2	4	\$3,975	\$3,023
M3	2	12	\$11,925	\$10,973
M4	2	20	\$19,875	\$18,923
M5	2	20	\$19,875	\$18,923
M6	2	20	\$19,875	\$18,923
M7	2	20	\$19,875	\$18,923
M8	2	20	\$19,875	\$18,923
M9	2	20	\$19,875	\$18,923
M10	2	20	\$19,875	\$18,923
M11	2	20	\$19,875	\$18,923
M12	2	20	\$19,875	\$18,923

#### Stretch Case – 3 new 10-location customers/month (avg invoice \$7,420/location assumed; exceeds current hour capacity without stretch resources)

Month	New customers signed	Locations delivered	Revenue	EBITDA (cash basis)
M1	3	0	\$0	\$-952
M2	3	6	\$6,678	\$5,726
M3	3	18	\$20,034	\$19,082
M4	3	30	\$33,390	\$32,438
M5	3	30	\$33,390	\$32,438
M6	3	30	\$33,390	\$32,438
M7	3	30	\$33,390	\$32,438
M8	3	30	\$33,390	\$32,438
M9	3	30	\$33,390	\$32,438
M10	3	30	\$33,390	\$32,438
M11	3	30	\$33,390	\$32,438
M12	3	30	\$33,390	\$32,438

#### Operating Expense Summary

Marketing/outreach hosting	\$100/month
Software/subscriptions	\$100/month
Insurance	\$652/month
Travel/incidental	\$100/month
Total modeled OpEx	\$952/month (\$11,424/year)

Owner payroll	Not modeled in cash-basis EBITDA; see Appendix for normalized salary view
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## Debt Service Illustration and DSCR

Illustrative assumptions (for underwriting discussion; final terms set by lenders/investors):

- Prime rate assumed 6.75% (Feb 2026).
- SBA debt: \$500,000 at Prime + 1% (7.75%); baseline amortization shown at 10 years (typical 7(a) maturity is 10 years or less unless real estate/equipment with longer life).
- Private investor note: \$400,000; 10% interest-only; 36-month maturity (balloon principal).

## DSCR Summary (Year 1)

Case	EBITDA (Yr1)	Annual debt service (10-yr SBA + investor IO)	DSCR (10-yr SBA)	DSCR (3-yr SBA)
Base	\$68,470	\$112,006	0.61x	0.30x
Strong	\$183,351	\$112,006	1.64x	0.81x
Stretch	\$315,798	\$112,006	2.82x	1.39x

Note: A 3-year SBA amortization is shown as a conservative stress; SBA maturities are typically up to 10 years for working capital/equipment and up to 25 years for real estate, per SBA program guidance.

## Sensitivity (Key Drivers)

### One-way sensitivity around Strong case (2 new customers/month; SBA 10-yr amortization)

Driver	Setting	Year1 EBITDA	DSCR
Avg invoice	90%	\$163,874	1.46x
Avg invoice	100%	\$183,351	1.64x
Avg invoice	110%	\$202,828	1.81x
New customers/mo	1	\$85,964	0.77x
New customers/mo	2	\$183,351	1.64x
New customers/mo	3	\$280,738	2.51x
Fee %	12%	\$144,396	1.29x
Fee %	15%	\$183,351	1.64x
Fee %	18%	\$222,306	1.98x

Break-even check (Strong case): to achieve DSCR 1.25x in Year 1, required average invoice per location is approximately \$5,151 (assuming 15% fee, 196 locations delivered, and \$11,424 annual OpEx).

## Risks, Mitigations, and Monitoring

1) Unknown existing wiring/ISP constraints	Mitigation: pre-design discovery checklist; remote ISP coordination playbook; escalation paths. Monitor: % of sites with scope changes after discovery.
2) Construction or landlord schedule slips	Mitigation: milestone-based scheduling windows; prioritize pilot and shift installer schedule. Monitor: average days from SOW to scheduled install.
3) MSP install quality variability	Mitigation: installer vetting, training requirements, standardized BOM + config templates, acceptance test checklist per site. Monitor: post-install rework hours per location.
4) Hardware availability / lead times	Mitigation: standardize SKUs; pre-order critical devices; maintain small buffer inventory at MSP. Monitor: lead time deltas on top SKUs.

## Compliance / Eligibility / Use-of-Proceeds (Summary)

This operating model is a services business that designs and supervises low-voltage technology deployments executed by third-party installers. Key compliance considerations:

- Permits, lift rentals, and any trade licensing requirements are the responsibility of the installing MSP/subcontractor and vary by jurisdiction.
- Cameras/access-control deployments may implicate privacy and signage requirements; policies should be standardized per client and location.
- If SBA financing is used, the SBA 7(a) program allows proceeds for working capital and equipment; maturities are typically 10 years or less unless real estate/equipment warrants longer terms (see Sources).

## Appendices

### Appendix A — Assumptions List

**Core offer:** Architecture and design oversight for UniFi-based modernization; delivered via MSP/subcontractor install. One-time project fee.

**Customer type:** Multi-location retail brand (10 locations typical), pilot-first rollout.

**Revenue model:** OverIT earns 15% uplift on the MSP's implementation invoice per location (hardware + cabling materials + MSP labor). Excludes permits/rentals.

**MSP install cost (core example):** UniFi hardware ~\$3,000; other materials ~\$300; labor 8-12 hrs at \$75/hr (typical 10 hrs). Sales tax excluded in base model.

**Rollout cadence:** Pilot-first; Month 1 after SOW: 2 locations; Month 2: 4 locations; Month 3: 4 locations (10 total).

**OverIT effort (governance):** Pilot location: 10 hrs; each additional location: 6 hrs; plus 6 hrs/customer rollout governance (assumption to reconcile to 70 hrs/customer).

**OverIT capacity (Year 1):** 2 people; 20 hrs/week each; 48 weeks/year = 1,920 hrs/year available for this line.

**Operating expenses (cash basis):** \$952/month (marketing/outreach hosting \$100; software \$100; insurance \$652; travel \$100). Owner payroll not modeled; treated as distributions.

**Pipeline inputs:** Qualified opportunities per month (Direct/MSP): Base 2/4; Strong 4/8; Stretch 6/15. Close rates: 20%/40%/60%.

**Modeled new customers/month:** Capacity-constrained starts: Base 1/mo; Strong 2/mo; Stretch 3/mo (requires capacity stretch or additional architect).

**Average invoice per location (pricing mix):** Not fully specified; modeled as package mix assumptions: Base \$5,435; Strong \$6,625; Stretch \$7,420. See sensitivity for invoice size impact.

**Financing (illustrative):** SBA loan \$500k at Prime+1 (assume Prime 6.75% -> 7.75%); investor note \$400k, 10% interest-only, maturity 36 months (balloon). SBA amortization assumed 10 years for baseline; 3-year shown as conservative alternate.

## Appendix B — Definitions of Metrics

**Qualified Opportunity (QO):** An account with confirmed budget/timeline fit where an SOW can be issued.

**Close rate:** Signed SOWs divided by qualified opportunities.

**Locations/customer:** Average number of retail sites in a rollout account (10 assumed).

**Utilization:** Billable/available hours; here used to cap throughput based on OverIT architect hours.

**DSCR:** Debt Service Coverage Ratio = EBITDA divided by annual debt service (illustrative; lenders may adjust for taxes, capex, owner compensation).

## Appendix C — Customer Personas and Premium Experience

**Multi-location Owner/COO:** Wants consistent uptime/security and predictable rollouts across locations. Premium experience: single pilot launch, clear standards, repeatable schedule, minimal disruption, consolidated documentation.

**Ops/IT Lead (Brand-side):** Needs standardized network segmentation, remote visibility, and clear escalation. Premium experience: pre-approved templates, clean handoff docs, rapid troubleshooting, consistent device naming and monitoring.

**MSP/Subcontractor Partner:** Wants a sellable, repeatable package and fast answers to edge cases. Premium experience: clear BOM, cabling plans, acceptance tests, live escalation during install windows, and predictable payment terms.

## Appendix D — Sources (Plain URLs)

- **U.S. Small Business Administration – 7(a) Terms, conditions, and eligibility (maturity terms; interest rate maximums). Last updated Dec 5, 2024.**

<https://www.sba.gov/partners/lenders/7a-loan-program/terms-conditions-eligibility>

- **U.S. Small Business Administration – Types of 7(a) loans (program overview).**

<https://www.sba.gov/partners/lenders/7a-loan-program/types-7a-loans>

- **YCharts – US Bank Prime Loan Rate (prime rate data).**

[https://ycharts.com/indicators/us\\_bank\\_prime\\_loan\\_rate](https://ycharts.com/indicators/us_bank_prime_loan_rate)