Résumé of Cam Soper

Contact

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Summary

Developer educator, open-source advocate, and technical content creator with over a decade of experience shaping developer learning experiences. Passionate about making complex technical topics accessible through engaging content, clear documentation, and community, dedicated to empowering developers with practical knowledge while bridging technical depth through storytelling.

Work Experience

Microsoft – Senior Content Developer

June 2015 – May 2025
Remote

Focused on developer education, open-source contributions, and making complex technical topics more accessible. Crafted high-impact learning materials across a variety of media to empower developers.

- **Maintained 467 topics** across Azure and .NET documentation, driving over **1.1 million annual pageviews** of documentation and training material.

- Authored technical documentation for **Azure PaaS products, Azure DevOps, Azure SDK, and .NET**.

- Collaborated with the .NET community team to create **instructional video series, "Let's Learn" events**, content for **Microsoft conferences**, and other Microsoft learning initiatives.
- **Co-founded and co-hosted** *On .NET Live*—a community-driven stream supporting .NET developers.

- **Primary author** of Microsoft Learn training content for .NET topics.

- Edited and maintained vendor-created training modules for **.NET Aspire**.

- Developed **internal AI-driven content tools**, integrating GitHub Copilot to optimize documentation workflows.

- Built developer environments using **Dev Containers, Codespaces, and WSL**, streamlining onboarding for Linux-first and cross-platform developers.

- Wrote **the entire set of .NET IoT documentation**, bridging hardware integration with .NET development.

- Advocated for **open-source learning**, ensuring training materials, samples, and documentation remained accessible for community contributions.

- Designed and maintained **cross-platform learning content**, integrating WSL and containerized environments for seamless Linux-first workflows.

Skills & Technologies   Developer Relations • Artificial Intelligence (AI) • .NET • ASP.NET Core • Technical Documentation • E-Learning • Containers • Solution Architecture • Microservices • WSL • Dev Containers •

Codespaces • GitHub • Azure DevOps

Microsoft – Premier Field Engineer

February 2012 – June 2015
Various Locations, Remote

Worked with development teams across industries to solve production issues, optimize performance, and deliver hands-on training. Supported federal agencies and Fortune 500 companies with deep technical troubleshooting and developer education.

- Provided **on-site and remote Premier support** for .NET and Azure, diagnosing issues, resolving production blockers, and optimizing performance.

- Delivered **custom and prebuilt developer workshops**, tailoring education to enterprise needs.

- **Launched Microsoft's first fully online Premier workshops**, proving virtual technical education could match in-person effectiveness.

- Worked with **notable customers**, including the White House Communication Agency, US Air Force, US Government Printing Office, Orange County, CA, and Toshiba of America.

Skills & Technologies   .NET • Azure • Developer Education • Technical Troubleshooting • Performance Optimization • Enterprise Training • Virtual Workshops

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Fiserv – Sr. Software Engineer / Professional Services Tech Lead

September 2007 – February 2012
Remote

Originally hired at Corillian, which passed through CheckFree before becoming Fiserv. Implemented online banking solutions for major financial institutions.

RiverPoint Group – Associate

July 2007 – September 2007
Kansas City, Missouri

Temporary position contracting with a local media company on a CMS project for a big four accounting firm.

Commerce Bank – Web Developer III

November 2000 – July 2007
Kansas City, Missouri

Started as a senior programmer analyst working on in-house CRM and became the lead developer for their online banking system.

Missouri State University – Professional Education Instructor

May 1999 – November 2000
Springfield, Missouri

Taught Microsoft Office and Windows in a professional education setting.

KMB Technical Group – Programmer / Consultant

May 1991 – October 2000
Lake of the Ozarks, Missouri

Started as an eighth-grade apprentice with the area's only computer consultant. Responsibilities included building computers, training users, and writing software.

Education

Missouri State University – Bachelor of Science in Communication

1995 – 1999
Cum Laude, Honors College
Springfield, Missouri

Developed strong analytical, communication, and problem-solving skills through a humanities education, complemented by a minor in Computer Information Systems.

Activities & Honors

- **Golden Key National Honor Society**
- **Lambda Pi Eta** – Communication studies honor society
- **Jazz Band & Marching Band**

Certifications

- **Microsoft Certified Solution Developer: .NET (Legacy)**
- **Microsoft Certified Solution Developer: Microsoft Azure Solutions Architect**
- **Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure**