

# Résumé of Cam Soper

## Contact

- **Email/Teams:** cam.soper@outlook.com
- **LinkedIn:** linkedin.com/in/camthegeek
- **GitHub:** github.com/camsoper
- **Portfolio:** camsoper.github.io

## Summary

**Developer educator, open-source advocate**, and technical storyteller with deep expertise in **architecting scalable, developer-friendly solutions**. Passionate about making complex technical topics accessible through engaging content, clear documentation, and community-driven learning. Rapidly adapts to emerging technologies, bridging the gap between **innovation** and **practical application**. Comfortable designing and guiding technical strategies that empower developers while ensuring sustainable, scalable systems.

## Key Skills

- **Developer Advocacy & Education** – Creating learning experiences that inspire and empower developers.
- **Solution Architecture & Technical Strategy** – Designing **scalable, developer-friendly** solutions that align with **product vision** and **technical goals**.
- **Polyglot Mindset & Technology Adaptability** – Quickly ramping up on **new programming languages**, leveraging **fundamental principles** over syntax-specific details.
- **Cloud & Infrastructure Expertise** – Deep knowledge of **Azure, .NET, DevOps, containers**, and **scalable architectures**.
- **Open Source & Community Building** – Driving **developer engagement**, fostering **contributions**, and supporting **mentorship** initiatives.
- **AI & Content Automation** – Leveraging **AI-driven tools** to optimize documentation workflows and learning materials.
- **Technical Storytelling & Communication** – Translating **complex concepts** into accessible learning resources via **documentation, video**, and **live events**.
- **Cross-Platform Development Environments** – Architecting developer environments with **Dev Containers, Codespaces**, and **WSL** for seamless onboarding.

## Work Experience

### Microsoft – *Senior Content Developer*

**June 2015 – May 2025**

*Remote*

Focused on developer education, open-source contributions, and making complex technical topics more accessible. Crafted high-impact learning materials across a variety of media to empower developers.

- Managed and maintained a comprehensive ecosystem of **467 Azure and .NET documentation topics**, driving over **1.1 million annual pageviews** and ensuring **developer accessibility at scale**.

- Authored technical documentation for **Azure PaaS products, Azure DevOps, Azure SDK, and .NET**.
- Collaborated with the .NET community team to create **instructional video series, “Let’s Learn” events**, content for **Microsoft conferences**, and other Microsoft learning initiatives.
- **Co-founded and co-hosted On .NET Live**—a community-driven stream supporting .NET developers.
- **Primary author** of Microsoft Learn training content for .NET topics.
- Edited and maintained vendor-created training modules for **.NET Aspire**.
- Designed and implemented **AI-driven documentation tooling**, integrating **GitHub Copilot** to streamline workflows and enhance **content automation** across developer education platforms.
- Built developer environments using **Dev Containers, Codespaces, and WSL**, streamlining onboarding for Linux-first and cross-platform developers.
- Wrote **the entire set of .NET IoT documentation**, bridging hardware integration with .NET development.
- Advocated for **open-source learning**, ensuring training materials, samples, and documentation remained accessible for community contributions.
- Engineered **scalable development environments** leveraging **Dev Containers, Codespaces, and WSL** to optimize **onboarding, cross-platform compatibility, and developer efficiency**.

**Skills & Technologies** Developer Relations • Artificial Intelligence • .NET • ASP.NET Core • Technical Documentation • E-Learning • Containers • Solution Architecture • Microservices • WSL • Dev Containers • Codespaces • GitHub • Azure DevOps

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## **Microsoft – Premier Field Engineer**

**February 2012 – June 2015**

*Various Locations, Remote*

Worked with development teams across industries to solve production issues, optimize performance, and deliver hands-on training focused on .NET and Azure technologies. Supported federal agencies and Fortune 500 companies with deep technical troubleshooting and developer education.

- Consulted on **mission-critical .NET and Azure systems**, diagnosing **scalability challenges**, optimizing **performance**, and guiding **enterprise architecture decisions** across **public sector and Fortune 500 clients**.
- Developed and led **enterprise-focused workshops**, designing **scalable technical curricula** tailored to **Fortune 500** and **government agency** needs.
- **Launched Microsoft’s first fully online Premier workshops**, proving virtual technical education could match in-person effectiveness.
- Worked with **notable customers**, including the White House Communication Agency, US Air Force, US Government Printing Office, Orange County, CA, and Toshiba of America.

**Skills & Technologies** .NET • Azure • Developer Education • Technical Troubleshooting • Performance Optimization • Enterprise Training • Virtual Workshops

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**Fiserv – Sr. Software Engineer / Professional Services Tech Lead**

**September 2007 – February 2012**

*Remote*

Originally hired at Corillian, which passed through CheckFree before becoming Fiserv. Designed and deployed secure, scalable online banking solutions for major financial institutions.

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**RiverPoint Group – Associate**

**July 2007 – September 2007**

*Kansas City, Missouri*

Temporary position contracting with a local media company on a CMS project for a big four accounting firm.

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**Commerce Bank – Web Developer III**

**November 2000 – July 2007**

*Kansas City, Missouri*

Started as a senior programmer analyst working on in-house CRM and became the lead developer for their online banking system.

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**Missouri State University – Professional Education Instructor**

**May 1999 – November 2000**

*Springfield, Missouri*

Taught Microsoft Office and Windows in a professional education setting.

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**KMB Technical Group – Programmer / Consultant**

**May 1991 – October 2000**

*Lake of the Ozarks, Missouri*

Started as an eighth-grade apprentice with the area's only computer consultant. Responsibilities included building computers, training users, and writing software.

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**Education**

**Missouri State University – Bachelor of Science in Communication**

***Cum Laude, Honors College***

**1995 – 1999**

*Springfield, Missouri*

Developed strong analytical, communication, and problem-solving skills through a humanities education, complemented by a minor in Computer Information Systems.

#### **Activities & Honors**

- **Golden Key National Honor Society**
  - **Lambda Pi Eta** – Communication studies honor society
  - **Jazz Band & Marching Band**
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#### **Certifications**

- **Microsoft Certified Solution Developer: .NET (Legacy)**
- **Microsoft Certified Solution Developer: Microsoft Azure Solutions Architect**
- **Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure**