Résumé of Cam Soper

Contact

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Summary

Developer educator, **open-source advocate**, and technical storyteller with deep expertise in **architecting scalable**, **developer-friendly solutions**. Passionate about making complex technical topics accessible through engaging content, clear documentation, and community-driven learning. Rapidly adapts to emerging technologies, bridging the gap between **innovation** and **practical application**. Comfortable designing and guiding technical strategies that empower developers while ensuring sustainable, scalable systems.

Key Skills

- Developer Advocacy & Education Creating learning experiences that inspire and empower developers.
- Solution Architecture & Technical Strategy Designing scalable, developer-friendly solutions that align with product vision and technical goals.
- Polyglot Mindset & Technology Adaptability Quickly ramping up on new programming languages, leveraging fundamental principles over syntax-specific details.
- Cloud & Infrastructure Expertise Deep knowledge of Azure, .NET, DevOps, containers, and scalable architectures.
- Open Source & Community Building Driving developer engagement, fostering contributions, and supporting mentorship initiatives.
- Al & Content Automation Leveraging Al-driven tools to optimize documentation workflows and learning materials.
- Technical Storytelling & Communication Translating complex concepts into accessible learning resources via documentation, video, and live events.
- Cross-Platform Development Environments Architecting developer environments with Dev Containers, Codespaces, and WSL for seamless onboarding.

Work Experience

Microsoft - Senior Content Developer

June 2015 - May 2025

Remote

Focused on developer education, open-source contributions, and making complex technical topics more accessible. Crafted high-impact learning materials across a variety of media to empower developers.

 Managed and maintained a comprehensive ecosystem of 467 Azure and .NET documentation and training topics, driving over 1.1 million annual pageviews and ensuring developer accessibility

at scale.

- Authored technical documentation for Azure PaaS products, Azure DevOps, Azure SDK, and .NET.
- Collaborated with the .NET community team to create **instructional video series**, "Let's Learn" events, content for **Microsoft conferences**, and other Microsoft learning initiatives.
- Co-founded and co-hosted On .NET Live—a community-driven stream supporting .NET developers.
- Primary author of .NET training content on Microsoft Learn, including topics like .NET fundamentals, ASP.NET Core, .NET microservices and Azure SDKs.
- Edited and maintained vendor-created training modules for .NET Aspire.
- Designed and implemented **Al-driven documentation tooling**, integrating **GitHub Copilot** to streamline workflows and enhance **content automation** across developer education platforms.
- Built developer environments using **Dev Containers**, **Codespaces**, **and WSL**, streamlining onboarding for Linux-first and cross-platform developers.
- Wrote the entire set of .NET IoT documentation, bridging hardware integration with .NET development.
- Advocated for **open-source learning**, ensuring training materials, samples, and documentation remained accessible for community contributions.
- Engineered scalable development environments leveraging Dev Containers, Codespaces, and WSL to optimize onboarding, cross-platform compatibility, and developer efficiency.

Skills & Technologies Developer Relations • Artificial Intelligence • .NET • ASP.NET Core • Azure • Technical Documentation • E-Learning • Containers • Solution Architecture • Microservices • WSL • Dev Containers • Codespaces • GitHub • Azure DevOps

Microsoft - Premier Field Engineer

February 2012 - June 2015

Various Locations, Remote

Worked with development teams across industries to solve production issues, optimize performance, and deliver hands-on training focused on .NET and Azure technologies. Supported federal agencies and Fortune 500 companies with deep technical troubleshooting and developer education.

- Consulted on mission-critical .NET and Azure systems, diagnosing scalability challenges, optimizing performance, and guiding enterprise architecture decisions across public sector and Fortune 500 clients.
- Developed and led **enterprise-focused workshops**, designing **scalable technical curricula** tailored to **Fortune 500** and **government agency** needs.
- Launched Microsoft's first fully online Premier workshops, proving virtual technical education could match in-person effectiveness.
- Worked with **notable customers**, including the White House Communication Agency, US Air Force, US Government Printing Office, Orange County, CA, and Toshiba of America.

| Skills & Technologies .NET • Azure • Consulting • Developer Education • Technical Troubleshooting • Performance Optimization • Enterprise Training • Virtual Workshops |
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| Fiserv – Sr. Software Engineer / Professional Services Tech Lead |
| September 2007 – February 2012 Remote |
| Originally hired at Corillian, which passed through CheckFree before becoming Fiserv. Designed and deployed secure, scalable online banking solutions for major financial institutions. |
| RiverPoint Group – <i>Associate</i> |
| July 2007 – September 2007 Kansas City, Missouri |
| Temporary position contracting with a local media company on a CMS project for a big four accounting firm. |
| Commerce Bank – Web Developer III |
| November 2000 – July 2007 Kansas City, Missouri |
| Started as a senior programmer analyst working on in-house CRM and became the lead developer for their online banking system. |
| Missouri State University – <i>Professional Education Instructor</i> |
| May 1999 – November 2000 Springfield, Missouri |
| Taught Microsoft Office and Windows in a professional education setting. |
| KMB Technical Group – <i>Programmer / Consultant</i> |
| May 1991 – October 2000 Lake of the Ozarks, Missouri |
| Started as an eighth-grade apprentice with the area's only computer consultant. Responsibilities included building computers, training users, and writing software. |
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| Education |
| Missouri State University - Bachelor of Science in Communication |

Cum Laude, Honors College

1995 - 1999

Springfield, Missouri

Developed strong analytical, communication, and problem-solving skills through a humanities education, complemented by a minor in Computer Information Systems.

Activities & Honors

- · Golden Key National Honor Society
- Lambda Pi Eta Communication studies honor society
- Jazz Band & Marching Band

Certifications

- Microsoft Certified Solution Developer: .NET (Legacy)
- Microsoft Certified Solution Developer: Microsoft Azure Solutions Architect
- Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure