USER STORIES

These are the user stories the team captured as part of Research, User interivews and reviews. While most of these were addressed in multiple sprints, there are few that are listed in the product backlog to review and priorrtize for future sprints.

- **User Story# 1:** As a Caseworker or Parent, I would like to search for childcare providers in my vicinity so that I can choose the best provider for a child.
- **User Story# 2:** As a Parent, I want to have a list of licensed childcare facilities that accept the Mississippi Childcare Payment System subsidies so that I can use my Mississippi Childcare Payment System subsidy and save time by only looking at qualifying facilities/providers.
- **User Story# 3:** As a Parent, I want to do a radius search from my home or office for childcare options so that I can find a location convenient for me.
- **User Story# 4:** As a Parent, I want to know if a childcare service has availability for my child/children's age and needs so that I don't waste time exploring options that cannot take on any more children.
- **User Story# 5:** As a Parent, I want to search for locations along my route from home to work so that I can save time on my commute.
- **User Story# 6:** As a Parent, I want to know more information about different childcare options like certifications or licensing so that it I can find the best fit for my son.
- **User Story# 7:** As a Parent, I want to know how much my co-pay would be for a given childcare facility so that I can easily make an informed decision
- **User Story# 8:** As a Parent, I want to be able to organize all of the different childcare options I have so that I can easily compare different options and services.
- **User Story# 9:** As a Parent, I want to be able to easily record childcare options I have looked at so that I don't have to continually repeat my background research.
- **User Story# 10:** As a Caseworker (State), I want to be able to export my search results and send to myself via SMS, email, or print/PDF so that I can be more organized, have easy access to the data and avoid carrying extra paper.
- **User Story# 11:** As a Caseworker (State), I want to be able to add notes on each childcare provider to my search results so that I can save time on documenting when I contacted providers.
- **User Story# 12:** As a Caseworker (State), I want to have date and time stamps on my search results so that I can save time on documenting when I contacted providers.
- **User Story# 13:** As a Caseworker (Contractor), I want to be able to pull together a list of childcare options and send to a foster family so that I can help the family find a good fit for the child and save time.
- **User Story# 14:** As a Parent, I want to know that childcare facility I have chosen is reputable and comes recommended so that I can feel confident in my childcare choice.

- **User Story# 15:** As a Caseworker (Contractor), I want to be able to easily pull up and search for providers on a mobile device or tablet so that I can quickly contact providers

- **User Story# 16:** As a Parent, I want to see photos of the facility so that I can screen whether the facility might be a good fit for my child.

- **User Story# 17:** As a Parent, I want to easily find the contact information for a childcare provider so that I can save time and connect with the childcare facility sooner.

- **User Story# 18:** As a Parent, I want to be able to search by provider name for childcare providers

- **User Story# 19:** As a parent, I want to if the childcare centers accept Child Care Certificate Program vouchers and how much my co-pay will be.

- **User Story# 20:** As a Parent or Caseworker, I want the search bar to predict what I am typing based on popular searches, so that I can quickly and easily pull up a listing for a provider.