

Use Case Name:

Actors:

Flow of Events:

1. How & When Use Case Starts & Ends

2. Normal Flow

3. Subflows (if applicable)

4. Exceptional Flows

Note: Use a numbering convention for clarity: (e.g., Under Normal Flow: 2.1, 2.2, 2.3, etc; identify Subflows: S.1, S.2: and identify Alternative/Exceptional flows: E-1, E-2, etc.)