

Michael "Cameron" Smith

Central City, PA 15926

cameron8325@gmail.com

+1 540 533 8504

Authorized to work in the US for any employer

Work Experience

Filler Operator/Safety Rep

Kraft Heinz Company - Winchester, VA

November 2021 to May 2023

Operate and troubleshoot automated filler. Maintain product quality by following and performing checks as assigned by Quality Suites program, troubleshoot errors and problem solve to prevent future downtime, routinely clean machine, communicate with team (coordinators, techs, operators, utility) to ensure the continued productivity of the system, report any defects/safety violations, assist other departments as needed, wear assigned PPE, complete CBTs, follow all SOP's, collect system Incident Reports for company safety meeting, collaborating with engineers and Head Safety Lead to create a safer work place environment, document downtime hourly, relay information to relieving shift operator and mechanics, assign additional responsibilities as needed.

Machine Operator

ZM Sheet Metal - Winchester, VA

October 2020 to November 2021

Operate and troubleshoot Levels 1-3 Machinery, including Slitter, Leer, Riveter, T Press, and various more. Correspond with Area Manager and formulate part/cut specs. Set up machines, ensuring parts are placed accurately and within deviation coherence using micrometers. Follow all safety guidelines, SOPs, and PPE Requirements. Substitute Operator/Assist other departments as needed.

Help Desk Specialist

WSP/FEMA Contractor - Winchester, VA

June 2018 to May 2019

Duties include installing, supporting and troubleshooting desktop and portable Windows 7 PCs, wired/wireless networking, custom applications and other miscellaneous computer equipment, and common software (MS Office, Adobe Acrobat, VPNs, etc.); Help provide support to 100+ local users and up to 2000+ remote users; Assist in computer inventory collection efforts; Field questions and provide customer service and technical guidance to home inspectors; Interact with field staff and various department managers to identify and report technical issues both internally and externally; Other duties as assigned

Client Services Administrator

WSP Inspection Services - Winchester, VA

September 2017 to June 2018

Performs tasks prior to, during and after presidential declared disasters in support of a Housing Inspection Services contract with FEMA, Conducts customer service surveys by phone on complete, withdrawn, and

missed appointment applications, Utilizes FEMA's NEMIS database to add, edit and access data, Adhering to standard operating procedure of WSP on a daily basis. This job was offered as a Temp position and has ended.

CNC Machinist/Manager

STS - Jacksonville, FL

June 2014 to July 2017

Prepared raw materials for use in the machines; Plan the sequence of necessary actions for the completion of a job; Troubleshoot software issues to restore proper function and operation of machines; Perform routine machine maintenance and repair minor damages; Take measurements and mark material for cutting or shaping; Determine and program size of batches, speed of machine etc.; Create offsets in the machine and ensure product quality; Check output to ensure consistency with specifications and discard defects; Keep records of approved and defective units or final products; Ensure orders are completed on time to be shipped to customer.

General Laborer

Spring Lick Pallet - Keyser, WV

May 2013 to May 2014

Cut raw lumber, hand build/repair pallets, Stack off/Organize Lumber Yard.

Retail Sales/Customer Service Representative

Sugar Magnolias - Romney, WV

March 2011 to January 2014

Received and processed cash and credit payments. Interfaced with customers to determine purchasing needs, directed them to appropriate items, and recommended additional products. Represented the store as an ambassador in a positive and professional manner. Last position held before leaving was Manager. Manager above me was Colleen McGonigle which you may contact at any time. Cleaned shelves, tables, and counters.

Education

Diploma

Hampshire High - Romney, WV

2009 to 2013

Skills

- Communication (7 years)
- Typing (7 years)
- Computer Repair (7 years)
- Customer Service (4 years)
- Customer Support (6 years)
- Client Service (2 years)
- Management (5 years)
- Technical Support (8 years)

- Help Desk
- Leadership (5 years)

Assessments

Work style: Reliability — Proficient

August 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.