E-Commerce System Requirements Document

System Overview

The goal of this e-commerce system is to provide a platform where customers can browse products, add multiple credit cards to their account, and make purchases. The system will manage the relationships between customers, their credit cards, the products available for sale, and their purchase history.

1. Data Requirements

Customer Table:

- Purpose: Stores customer account information.
- Attributes:
 - Customer ID: Unique identifier for each customer (auto-generated).
 - Full Name: The full name of the customer.
 - Email: The customer's email address (must be unique).
 - · Address: The customer's shipping address.
 - o Phone Number: The customer's phone number.
- Use Case: When a new customer registers on the system, they will provide their name, email, address, and phone number, which are stored in this table.

Product Table:

- Purpose: Stores the details of products available for sale.
- Attributes:
 - o Product ID: Unique identifier for each product (auto-generated).
 - Name: The name of the product (e.g., "Smartphone").
 - Price: The price of the product
 - Description: A detailed description of the product.
 - Seller: The seller or vendor of the product.
- Use Case: A customer can browse available products by querying the product table, based on attributes such as name, price, and seller. Admins can add new
 products to the system.

Credit Card Table:

- Purpose: Stores the credit card information associated with a customer.
- Attributes:
 - o Credit Card Number: The credit card number.
 - CVV: The CVV (Card Verification Value) of the credit card.
 - Expiration Date: The expiration date of the credit card.
 - Customer ID: A reference to the customer associated with the credit card.
- Use Case: A customer can add multiple credit cards to their account. This allows them to select a payment method during checkout. The system should
 ensure that credit card data is stored securely.

Purchase Table:

- Purpose: Stores details of the purchases made by customers.
- Attributes:
 - Purchase ID: Unique identifier for each purchase (auto-generated).
 - Date: The date when the purchase was made.
 - **Description**: A description of the purchase (e.g., "Smartphone purchase").
 - Customer ID: A reference to the customer who made the purchase.
 - Credit Card Number: A reference to the credit card used for the purchase.
 - Product ID: A reference to the product purchased.
- Use Case: When a customer makes a purchase, a new record is created in the Purchase table, linking the customer, credit card, and product. The purchase date and description will help identify the transaction for order processing and tracking.

2. Use Cases

Use Case 1: Register a Customer

- Description: A new user creates an account on the platform by providing their full name, email, address, and phone number.
- Steps:
 - 1. Customer navigates to the registration page.
 - 2. Customer enters their personal details.
 - 3. System validates the input (e.g., ensuring unique email)
 - 4. Customer is created in the system.
- Outcome: A new customer is registered in the system.

Use Case 2: Browse Products

- Description: A customer browses products available for purchase.
- · Steps:
 - 1. Customer logs into the system (optional).
 - 2. Customer views the list of products, filtered by price, name, or seller.
 - 3. Customer can view detailed descriptions of the products.
- Outcome: The customer can view product information retrieved from the system.

Use Case 3: Add Credit Card

- Description: A customer adds one or more credit cards to their account for future purchases.
- Steps:
 - 1. Customer logs into their account.
 - 2. Customer navigates to the payment methods page.
 - 3. Customer enters their credit card details (card number, CVV, expiration date).
 - 4. System validates and securely stores the credit card details, associating it with the customer's account.
- Outcome: The credit card is added to the system and linked to the customer.

Use Case 4: Make a Purchase

- Description: A customer selects a product, adds it to the cart, selects a payment method (credit card), and completes the purchase.
- Steps:
 - 1. Customer browses products and selects one.
 - 2. Customer adds the product to their cart.
 - 3. Customer selects a credit card from the available cards.
 - 4. Customer confirms the purchase.
 - 5. System generates a new record in the Purchase table with the customer's ID, the selected credit card, and the purchased product.
- Outcome: A new purchase is recorded, and the inventory or product stock is updated accordingly.

3. Non-Functional Requirements

Security:

- Credit card information must be encrypted to ensure that sensitive data is protected.
- · Access to personal data (e.g., customer details) should be restricted to authorized users only.

Scalability:

- The system should be able to handle a large number of customers, products, and transactions simultaneously.
- It should support high availability during peak shopping times (e.g., Black Friday).

Performance:

• The system should respond quickly to user actions, such as loading product pages or processing transactions.

Usability:

• The interface should be user-friendly, allowing customers to easily browse products, manage their accounts, and make purchases.

4. Deliverables

- Document: Requirements document in PDF format, detailing the data requirements, use cases, non-functional requirements, and system behavior.
 Functional Overview: Clear description of the system flow for different user interactions (browsing, registering, and purchasing).