



Camila Fassarella

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Profile

Multi-tasking immigration specialist with 7+ years of experience with client service and global mobility, as well as national immigration (Brazil). Responsible for delivering tailored immigration services to a diverse portfolio of corporate and private clients.

Experience

SENIOR IMMIGRATION CONSULTANT, NEWLAND CHASE; SÃO PAULO, SP – 2014-2020

- Main point of contact to the client during the whole residency/work authorization and visa process to Brazil and their dependents; process starting with the initial contact to identify the appropriate authorization until their arrival in the country to finalize the immigration process when obtaining the local documents;
- Coordinate with teams in various countries to assist with the process when required (i.e. when documents or authorization from the home country is needed);
- Coordinate with internal team for specific outbound visas (LATAM, US, Schengen, China, etc);
- Training to clients, internal staff and other consultants;
- Elaborate and design standard procedure to optimize the time and to better assist the final client;
- Work closely with managers for constant improvement and better solve issues and government requirements that may arise;
- Responsible for maintaining 100% client excellence.

IMMIGRATION SPECIALIST, FRAGOMEN; SÃO PAULO, SP – 2013-2014

- Main point of contact to the client for the whole residency/work authorization and visa process to Brazil and their dependents; process starting with the initial contact to identify the appropriate authorization until their arrival in the country to finalize the immigration process when obtaining the local documents;

MARINE VESSELS CONSULTANT, EMDOC; SÃO PAULO, SP – 2011-2012

- Assistance with organization of the Brazilian season cruises and legal needs, such as visas and records;
- Direct contact with the clients, regarding international legal obligations, customer needs and work.

INTERNATIONAL & CARGO SECURITY AGENT, AMERICAN AIRLINES; SAO PAULO, SP – 2009-2011

- Responsible to analyze and release travel documents, focusing on security procedures and customer service according to US (FAA) regulations;
- Analysis and release of documents for cargo export, such as airwaybill, security declarations and invoice, always following US (FAA) regulations as well. Also responsible for physical cargo inspection;
- Outsourced by TriStar

Education

- **Human Resource Management Specialization** - University of Minnesota - 2020
- **MasterXPAT - Global Mobility Training** - 2019
- **Post-Graduation in Digital Marketing** - Dom Bosco University - 2018-2019
- **Bachelor's in International Relations** - FASM - 2003-2006
- **International Migrations: a global issue** - Sciences Po - 2018
- **Foundations of Everyday Leadership** - University of Illinois at Urbana-Champaign - 2018

Languages

Portuguese - Native

English - Fluent (C2)

French - Advanced (B2)

Spanish - Working Proficiency (B1)

References available on request