

Introduction:

Ava is a sophomore majoring in Biochemistry at UW-Madison

Chat Box (Bucky AI) Feedback:

Ava thinks it could be helpful but do have concern:

- Ava shared her concern about how accurate the answer can get, provided by the Bucky (AI)
- Ava likes that there is other advisor on the chat-box too, which can answer some unique questions that AI can't figure out

Chat Box Rating:

- Ava rates the chat box function an **8 out of 10**.
- With the chat-box new feature, student can get answers on some frequently asked questions and able to connect to an advisor easily
- Make the AI answer as accurate as possible is suggested

“Select In Course Search” button in DARS Feedback:

Ava finds the “Select in Course Search” function really helpful and wish it could really be on the webpage. With new feature student can cut down their time on searching though course.

- Ava did not give any suggestion on how to improve this feature overall, she is happy about how this works and think it's easy to work with and understand

DARS Function Rating:

- Ava rates the DARS course selection function a 9 out of 10.
- Ava thinks DARS course selection feature is well structured and easy to work with, no suggestions given.