

Introduction:

Aurora is a senior majoring in computer science at UW-Madison

Chat Box (Bucky AI) Feedback:

Aurora thinks it is well-structured but suggests can have **improvements**:

- Recommends providing a simple, preset question or prompt for users as they enter the chat, which would help guide users on how to interact with Bucky more effectively.
- Suggests placing FAQs directly on the front page, so users can quickly access common solutions without needing to search or navigate away.
- The help button located in the corner of the page, is hard to find.
- Aurora admits she wouldn't have noticed the help button if it hadn't been pointed out.
- Aurora suggests integrating the help button within the Bucky AI chat or moving it to a more visible position.

Chat Box Rating:

- Aurora rates the chat box function a **5 out of 10**.
- While the function is helpful, its usability could be improved:

Including a **search bar** at the top of the chat, allowing users to quickly find relevant help or the person they want to contact.

“Select In Course Search” button in DARS Feedback:

Aurora finds the “Select in Course Search” function useful for identifying and accessing required courses directly from DARS.

However, Aurora has confusion over the navigation process:

- When she wants to return to DARS from the course search page, she has to manually click back through multiple steps. She thinks it is inconvenient and proposes a solution.

- Aurora suggests adding a **‘Back to DARS’** button on the course search page itself, which would make returning to the DARS page quicker and more efficient.

DARS Function Rating:

- Aurora rates the DARS course selection function a 5 out of 10.
- She acknowledges that while the feature is functional, it has room for improvement.