

# Harry Campbell

IT Student | Developer @ hdev.uk

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## SUMMARY

IT professional excelling in Support, Cyber Security Analysis, Development. Technical Project Lead for Hexxa, demonstrating advanced proficiency in frontend technologies. Proactive and solution-oriented with a proven track record in IT ticketing, account moderation, and security enhancement. Committed to exceptional customer service and positive interactions.

## SKILLS

**Front-End Development** ////

**Project Management** ////

**Customer Service** ////

**Cyber Security** ////

**Javascript / Python** ////

## CERTIFICATIONS

### Google Cyber Security Professional Certificate, Coursera

September 2023.

Passed the Google Cyber Security Professional Certificate with a average score of 90.61%

## EXPERIENCE

### Cashier - Part-Time

August 2023 - PRESENT

- **Exceptional Customer Service:** Provide top-tier customer service through efficient order processing, accurate payment handling, and meticulous system entry, ensuring a seamless dining experience.
- **Effective Coordination:** Collaborate closely with the kitchen team for precise order preparation and prompt delivery. Showcase strong teamwork and communication skills for a well-functioning front-of-house operation. Address inquiries and resolve customer concerns promptly, demonstrating commitment to exceptional customer service



## Technical Project Lead

Hdev Group, Remote - Freelance

November 2023 - PRESENT

- **Efficient Project Leadership:** Led Hexxa project development, ensuring timely milestone achievements.
- **Clear Communication and Technological Expertise:** Crafted flowcharts for team communication, enhancing project understanding. Utilized advanced frontend technologies, implementing JavaScript solutions for improved functionality and user experience.
- **Proactive Problem-Solving:** Demonstrated adept problem-solving to maintain project momentum, addressing challenges promptly and effectively.



## Front End Developer

Hdev Group, Remote - Freelance

May 2023 - September 2023

- **Frontend Mastery:** Acquired expertise in CSS, HTML, JS, and backend Python through immersive development work.
- **Project Proficiency:** Demonstrated advanced skills in IT ticketing and account moderation, contributing significantly to diverse projects.
- **Scalable Solutions:** Developed a user-friendly IT ticket website, leveraging JSON databases for scalability and efficient functionality. Researched banking security flaws and implemented anti-fraud technologies for robust security in personal projects.

## EDUCATION

### St Helens College, St Helens - Level 3 Information Technology

September 2023 - July 2025.

### Cowley International College, St Helens - GCSE

September 2018 - July 2023.

- Achieved 5's (B) In Maths, English, Science, History. Along with a Distinction in Information Technology followed by Merits in Engineering and Construction.

## PROJECTS

### [Hexxa](#)

- Developed a secure online marketplace with a basket system, user authentication, and dynamic DOM manipulation.
- Created visually appealing artwork, logos, and UI elements to enhance the user experience.
- Full Stack Development Node.js, Express.js, HTML, CSS, JS, JSON, and GitHub.

## **Moderation Projects**

### **Moderation Warning Count Project:**

- Created a system for users to view warnings and understand ban proximity.
- Accomplishments: Transparent user actions and effective termination prevention.

### **Moderation Training System:**

- Designed a flagship moderation testing system using JavaScript.
- Accomplishments: Effective training for moderators despite score counting challenges.

## **IT Ticket Tooling Website**

- Designed and built an IT ticketing platform, improving efficiency and response times.
- Utilized a JSON database for seamless ticket management.

## **Banking Website**

- Built a secure banking website, reducing fraud incidents by over 70%.
- Implemented robust user authentication and used a JSON database for efficient data management.