



Welcome Ann White

Student ID: 0763428

[+ Submit New Request](#)[View My Request](#)[2 Open Request](#)[1 In Progress](#)[4 Closed Request](#)

Recent Request

Request ID	Title	Status	Last Updated
12345	Plumbing	Closed	01/14/2026
67890	Wi-Fi	In Progress	01/20/2026
38657	Heater	To-Do	01/16/2026

[View All Request](#)

Home / Submit Request

Comments 1

Submit New Request

please fill out the form below to submit a new service request. Provide as much details as possible so we can assist you effectively

Name: Ann White

Student ID: 0763428

Subject *

Priority *

Location *

Select Priority ▼

Building

Room

Phone Number

Email Address *

Description *

Attachments (png, jpg, pdf)

Choose File

No file Chosen

Submit Request

[Home / Comments](#)

Comments

Request 12345

Low Priority

🕒 In Progress

Last Updated 01/26/2026

Staff:Tom Riddle
yesterday 11:32 pm

We have identified a build up hair in the shower drain, which is causing the back up. You can expect us to arrive between 10am-12pm.

[Mark as Read](#)[View Ticket](#)

[Home](#) / [My Request](#)

My Requests

Filter by

Status ▼

Request ID	Subject	Status	Priority	Last Updated
23458	Wifi connection is slow	Closed	High	01/14/2026
89750	Toilet won't flush	To-Do	Medium	01/02/2026
18364	Lighbuld is blown	In Progress	Low	01/30/2026
03739	Broken furniture	Closed	High	01/28/2026

Previous 1 of 1 Next

Logout

Are you sure you want to logout?

Logout

Cancel

Plumbing Department

Request Queue

Filter by		Last Updated ▼						
TicketID	Name	Subject	Status	Last Updated	Priority	Assign to Yourself?	More Info	
12345	Ann White	Bathtub Drain...	To-Do	01/19/26	Low	<button>Assign</button>	i	
64521	Jeremy Green	Sink Won't Drain	In Progress	01/20/26	Medium	<button>Assigned</button>	i	
21489	Hassan Smith	Kitchen Sink Leak	To-Do	01/20/26	Low	<button>Assign</button>	i	
12765	Christina Good	Toilet Tank Em...	In Progress	01/22/26	Medium	<button>Assigned</button>	i	
98345	Sam Nguyen	Water Pressure...	To-Do	01/22/26	High	<button>Assign</button>	i	
55432	Gracie Anders	Public Toilet Clo...	In Progress	01/22/26	Medium	<button>Assigned</button>	i	

[See Closed Requests](#)

Back 1 of 4 Next

Ticket 12345

Last Updated 01/19/26

Requester Information

Low Priority

In Progress

Name: Ann White

Building Name: Goodall Hall

Email: whitann231@txu.edu

Student ID: 0763428

Room Number: 312

Phone: 322-756-8907

Ticket Details

Subject: Bathtub Drain is Backing Up

Description: My bathtub has been draining very slowly for the past few days. Now water is backing up in my tub and not draining.

[View attachment](#)

Comments

Last Comment: Apparent build up of hair in drain pipe til past p-trap. Cleaned out hair closer but need a drain snake to reach further.

[New Comment](#)

Click to view all comments

In Progress ▾

Welcome, Admin

[View Request Queue](#)[Manage Users](#)[+ Create Account](#)

Recent Admin Activity

Date	Admin	Action	Target
01/20/2026	Jr Cruz	Assign Ticket 12345 to Bob Sap	Ticket 12345
01/20/2026	Jr Cruz	Assign Ticket 64521 to Bob Sap	Ticket 64521
01/20/2026	Ann White	Deactivated Staff account S1004	Ticket 85623
01/21/2026	Ann White	Reassigned Ticket 21489 to Bob Sap	Ticket 21489

Request Queue

TicketID	Name	Department▼	Title of Request	Priority▼	Assigned To ▼	Last Updated	Assign/ Reassign	Info
12345	Ann White	Plumbing	Bathtub Drain Backup	Low	Unassigned	01/21/2020	Assign	
64521	Jeremy Green	Plumbing	Sink Won't Drain	Medium	Bob Sap	01/21/2020	Assign	
21489	Hassan Smith	Plumbing	Kitchen Sink Leak	Low	Bob Sap	01/20/2020	Reassign	
12765	Christina Good	Plumbing	Toilet Tank Em..	Medium	Bob Sap	01/20/2020	Assign	

User Management							+ Create Account
UserID	Name	Email	Department	Role	Status	Assign Role	Actions
S1001	Jr Cruz	jrcruz@campus.edu	HVAC	Staff	Active	Change ▾	Edit / Deactivate
S1002	Bill Smith	bsmith@campus.edu	IT	Staff	Active	Change ▾	Edit / Deactivate
S1003	Bob Sap	bsap@campus.edu	Plumbing	Staff	Active	Change ▾	Edit / Deactivate
S1004	Sam Sulek	ssulek@campus.edu	Electrician	Staff	Inactive	Change ▾	Edit / Deactivate

User Management

[+ Create Account](#)

Full Name

Sam Sulek

Email Address

student@campus.edu

Department

IT

Temporary Password

password123

Role

Staff

Status

Active

[Cancel](#)[Create Account](#)