

Smart Request for a Smarter Campus

Email address

student@jacksonville.edu

Password

☐

Remember me

Forgot password?

SIGN IN

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Privacy

Security

Welcome Ann White

Student ID: 0763428

+ Submit New Request

View My Request

2 Open Request

1 In Progress

4 Closed Request

Recent Request

Request ID	Title	Status	Last Updated
12345	Plumbing	Closed	01/14/2026
67890	Wi-Fi	In Progress	01/20/2026
38657	Heater	To-Do	01/16/2026

[View All Request](#)

Submit New Request

please fill out the form below to submit a new service request. Provide as much details as possible so we can assit you effectively

Name: Ann White

Student ID: 0763428

Subject *

Priority *

Select Priority ▼

Location *

Building

Location *

Room

Phone Number

Email Address *

Description *

Attachments (png, jpg, pdf)

Choose File

No file Chosen

Submit Request

Coments

Request 12345

Low Priority



In Progress

Last Updated 01/26/2026

Staff:Tom Riddle
yesterday 11:32 pm

We have identified a build up hair in the shower drain, wich is causing the back up. You can expect us to arrive between 10am-12pm.

Mark as Read

View Ticket

My Requests

Filter by <div>Status ▼</div>				
Request ID	Subject	Status	Priority	Last Updated
23458	Wifi connection is slow	Closed	High	01/14/2026
89750	Toilet won't flush	To-Do	Medium	01/02/2026
18364	Lighbuld is blown	In Progress	Low	01/30/2026
03739	Broken furniture	Closed	High	01/28/2026
<div>Previous 1 of 1 Next</div>				

Logout

Are you sure you want to logout?

Logout

Cancel

Ticket 12345

Last Updated 01/19/26


Requester Information

Low Priority


In Progress

Name: Ann White	Student ID: 0763428
Building Name: Goodall Hall	Room Number: 312
Email: whitann231@txu.edu	Phone: 322-756-8907

Ticket Details

Subject: Bathtub Drain is Backing Up
Description: My bathtub has been draining very slowly for the past few days. Now water is backing up in my tub and not draining.
 View attachment

Comments

Last Comment: Apparent build up of hair in drain pipe til past p-trap. Cleaned out hair closer but need a drain snake to reach further.
<div>New Comment</div> <div> Click to view all comments</div> <div>In Progress</div>

Welcome, Admin





View Request Queue

Manage Users

+ Create Account

Recent Admin Activity

Date	Admin	Action	Target
01/20/2026	Jr Cruz	Assign Ticket 12345 to Bob Sap	Ticket 12345
01/20/2026	Jr Cruz	Assign Ticket 64521 to Bob Sap	Ticket 64521
01/20/2026	Ann White	Deactivated Staff account S1004	Ticket 85623
01/21/2026	Ann White	Reassigned Ticket 21489 to Bob Sap	Ticket 21489

Logo				Home	Request Queue	User Management	Logout	
Request Queue								
TicketID	Name	Department▼	Title of Request	Priority▼	Assigned To ▼	Last Updated	Assign/ Reassign	Info
12345	Ann White	Plumbing	Bathtub Drain Backup	Low	Unassigned	01/21/2020	Assign	
64521	Jeremy Green	Plumbing	Sink Won't Drain	Medium	Bob Sap	01/21/2020	Assign	
21489	Hassan Smith	Plumbing	Kitchen Sink Leak	Low	Bob Sap	01/20/2020	Reassign	
12765	Christina Good	Plumbing	Toilet Tank Em..	Medium	Bob Sap	01/20/2020	Assign	
Back 1 of 2 Next								

User Management

[+ Create Account](#)

Full Name

Sam Sulek

Email Address

student@campus.edu

Department

IT

Temporary Password

password123

Role

Staff

Status

Active

Cancel

Create Account