## **Customer Meeting Expectations and Feedback**

## **Expectations for Ole Connect:**

- 1. Website or mobile app
- 2. Only visible to student body
  - a. Need @sandiego.edu
- 3. Post project/idea and what assistance you need
  - a. Easy to post and view/respond
- 4. User profile with contact information and skills
  - a. Save your favorites/history
- 5. Search tool
  - a. Skills
  - b. Topics
  - c. Similar ideas
- 6. Notification system
  - a. Messaging/Communication
- 7. Grant funding option/accessibility
- 8. Resources tab
- 9. No ideas space
  - a. Get together with other people who don't have ideas
- 10. Warnings against copying ideas

## Feedback for Ole Connect:

Ole Connect's application way very impressive. They implemented lots of features and they seem to have put a lot of thought into the functionality details. The following are a few extra ideas we suggested as customers.

- 1. Notification email when people are interested in your project?
- 2. Subscribe to certain fields to get notifications?
- 3. Adding a field for school? Filter by school.
- 4. Web app?
- 5. On user profile, a list of projects you're interested in
- 6. Allow users to unmark "interested"