# **Camron Jones**

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#### **SUMMARY OF QUALIFICATION:**

- Able to prioritize and meet deadlines while conducting multiple tasks
- Able to communicate & work effectively with colleagues, staff, and supervisor
- Able to learn new programs, software, policies, and procedures quickly
- Skilled in working with details
- Strong ethical work ethics with a "whatever it takes" attitude

#### **LANGUAGES:**

- <u>Java</u>
- <u>Python</u>
- HTML
- CSS
- JavaScript

#### **DEVOLOPER TOOLS:**

- <u>Git</u>
- <u>GitHub</u>

#### **PROFESSIONAL EXPERIENCE:**

#### **Crew Member**

05/23 - 07/23

Willy's Mexican Grill, Athens, GA

- Responsible for greeting guests and taking their orders accurately in a friendly manner.
- Knowledge of the menu items and their ingredients and packaging as well as familiarity with the step-by-step procedure for making various food and beverage products.
- Preparation of food and beverage items and maintaining quality standards of the products prepared.
- Responsible for friendly and efficient customer service.
- Cash handling and accurate cash control.
- Delivering food and drink orders to guests and confirming accuracy of orders.
- Maintaining the cleanliness in the dining room and other service areas accessed by guests, and various stations or food production or storage areas.
- Follow brand standards, company rules and policies and job responsibilities as assigned by the supervisor.

#### **UITS Front Desk Support**

10/24 - Present

UITS Front Desk, Columbus State University, Columbus GA

- Provided technical support and troubleshooting to students, faculty, and staff, including password resets, hardware repairs, and general IT assistance.
- Utilized ticketing systems to manage, track, and resolve incoming service requests efficiently.
- Delivered exceptional customer service, ensuring clear communication and timely solutions for a variety of technical issues.
- Collaborated with a team to coordinate and prioritize tasks, improving overall department workflow and problem resolution time.
- Gained proficiency with various management tools and IT troubleshooting techniques, enhancing support efficiency and user satisfaction.
- Demonstrated strong interpersonal skills, maintaining a professional and approachable demeanor in high-pressure situations.

### **EDUCATION**

### **Columbus State University**

Computer Science (BS) - Software System Concentration, Expected Graduation May 2027

### **Clarke Central High School**

College Prep Diploma (Honor Graduate), May 2023

### Athens Career Academy/ Athens Technical College (Dual Enrollment)

Certificate of College Credit, May 2023

## HONORS AND AWARDS

Perfect Attendance – Clarke Central Baseball – Regional 5A Honorable Mention

### **AFFLIATIONS**

### Kappa League

ACM – Columbus State University: The CSU ACM strives to achieve excellence in all areas and aspects of computing in both our members' academic and professional careers. Our chapter, founded in 2012, is one of the leading student organizations in the College of Business at CSU. We continuously reach out to the University's community and share our knowledge and passion of computing in order to enrich the community and hone our skills as computer scientists. Together as a team we will enhance our skills, grow as an organization, and improve the computing capabilities of CSU, Columbus, and beyond.

<u>Colorstack – Columbus State University</u>: We're a tech nonprofit cultivating the strongest cross-campus community of its kind to deliver community building, academic support, and career development opportunities at scale.

### PROJECTS-

**Python:** Natural Disaster Simulator – This is a Simulator that informs people about what to do when a certain disaster is happening to them. **Java: My Reminder App-** This app allows people to make reminders to help themselves to remember events that they have coming up. It reminds you when the event gets closer to happening so you will be there on time.