

Vision

Is a service for residents and porters of residential units who have to manage visits, deliveries, and ensure security efficiently without relying on physical intercom systems. It is called UnitEase and is a web application that provides a streamlined, secure, and user-friendly way to handle visitor access, package deliveries, and internal communication. Unlike traditional intercom systems and manual logs our service offers real-time notifications, QR code entry, detailed logging, and an integrated communication platform, enhancing convenience and security for both residents and porters.

Product Vision Board

1. Vision:

Create an efficient and secure web application to manage visits, deliveries, and communications in residential units. It will improve the comfort and safety of residents and optimize the work of porters and administrators.

2. Target Group:

- **Residents:** People living in residential units who want to manage their visits and deliveries efficiently and safely.
- **Porters:** Employees responsible for security and reception in residential units who need a tool to manage entries and exits effectively.
- **Administrators:** People in charge of managing the residential unit who need a way to communicate news and manage common area reservations.

3. Needs:

- **Residents:**
 - Notify porters about visits and deliveries without using the intercom.
 - Generate QR codes for frequent visitors.
 - Receive news and updates from the administration.
 - Easily and orderly reserve common areas.
- **Porters:**
 - Manage and record entries and exits of visitors and vehicles.
 - Receive clear and detailed notifications of visits and deliveries.
- **Administrators:**

- Communicate news and updates to all residents.
- Manage and organize reservations for common areas.
- Keep detailed records of entries and exits to improve security.

4. Product:

A web application with these features:

- **Different profiles** for residents, porters, and administrators.
- **Notification system** for residents to inform porters about visits and deliveries.
- **QR code generation and scanning** for frequent visitors.
- **News and updates communication** from the administration to residents.
- **Common area reservation module** with calendar and availability view.
- **Detailed access control and record** for visitors and vehicles.
- **Internal messaging system** to facilitate communication between porters and residents.

5. Business Goal:

- **Increase operational efficiency:** Reduce the time and effort needed to manage visits, deliveries, and reservations in residential units.
- **Improve security:** Provide detailed and strict control of entries and exits, reducing the risk of unauthorized access.
- **Increase resident satisfaction:** Offer a modern and convenient solution that eliminates the hassle of using intercoms and manual management of visits and deliveries.
- **Expand the user base:** Encourage more residential units to adopt the application, increasing business profitability.
- **Optimize internal communication:** Facilitate the sharing of important news and updates, improving communication between administration and residents.

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