

Fadi Samaan

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🔗 <https://github.com/Candl3-ca>

🖱 <https://candl3-ca.github.io/>

PROFESSIONAL EXPERIENCE

01.2022 – 09.2022
Montreal, Canada

STEM Lab Assistant

Vanier College [🔗](#)

- Observed work of teaching staff to evaluate performance and to recommend changes that strengthened teaching skills.
- Recommended, ordered and authorized purchase of instructional materials, supplies, equipment and visual aids designed to meet student educational needs and district standards.
- Addressed public audiences to explain program objectives and to elicit support.
- Conducted and participated in workshops, committees and conferences designed to promote intellectual, social and physical welfare of students.
- Planned and conducted teacher training programs and conferences dealing with new classroom procedures, instructional materials and equipment, and teaching aids.
- Trained instructors to use instructional technology and to integrate technology with teaching.

08.2018 – present
laval, Canada

Client service

MontVR [🔗](#)

- Referred unresolved customer grievances to designated departments for further investigation.
- Built sustainable relationships and trust with customer accounts using open and interactive communication.
- Made appropriate account corrections to resolve customer problems.
- Gave accurate and appropriate information to answer questions, troubleshoot issues and resolve complaints.
- Provided efficient and courteous service to customers at all times.

EDUCATION

2022 – 2024
Montreal, Canada

Certified Cybersecurity

McGill [🔗](#)

2021 – 2022
Montreal, Canada

Computer Science & Technology

Vanier College [🔗](#)

Diploma not fully completed.

2018 – 2021
Montreal, Canada

High School Degree

James Lyng Adult Education Center [🔗](#)

LANGUAGES

English (C2/ 4/4+), **French** (B2-C1, 2/2+/3/3+), **Arabic** (B2-C1, 2/2+/3/3+), **Mandarin** (B1, 1+)

SKILLS

Calm and Professional Under Pressure, Upbeat and Positive Personality, Critical Thinking,
Programming (Knowledgeable at C, C++, C#, Python, Java and Assembly),
Excel at working with office software and most operating systems