

Languages

English

C2/ 4/4+

French

B2-C1, 2/2+/3/3+

Arabic

B2-C1, 2/2+/3/3+

Mandarin

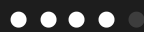
B1, 1+

Japanese

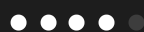
A2, 1

Skills

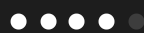
Calm and Professional Under Pressure



Upbeat and Positive Personality

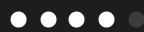


Critical Thinking

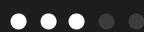


Programming

Knowledgeable at Java, Python



Office software and OS



Proficient at C, C#, Html, CSS, JavaScript, Assembly and C++



Education

Certified Cybersecurity, McGill

2023 – 2024 | Montreal, Canada

Computer Science & Technology, Vanier College

2021 – 2022 | Montreal, Canada

Diploma not fully completed.

High School Degree, James Lyng Adult Education Center

2018 – 2021 | Montreal, Canada

 <https://github.com/Candl3-ca>

 <https://candl3-ca.github.io/>

Professional Experience

STEM Lab Assistant,

Vanier College 

Jan 2022 – Sep 2022

Montreal, Canada

- Observed work of teaching staff to evaluate performance and to recommend changes that strengthened teaching skills.
- Recommended, ordered and authorized purchase of instructional materials, supplies, equipment and visual aids designed to meet student educational needs and district standards.
- Planned and conducted teacher training programs and conferences dealing with new classroom procedures, instructional materials and equipment, and teaching aids.
- Trained instructors to use instructional technology and to integrate technology with teaching.

Client service, MontVR

Aug 2018 – Dec 2022

laval, Canada

- Referred unresolved customer grievances to designated departments for further investigation.
- Built sustainable relationships and trust with customer accounts using open and interactive communication.
- Gave accurate and appropriate information to answer questions, troubleshoot issues and resolve complaints.
- Provided efficient and courteous service to customers at all times.