Languages

English
C2/ 4/4+

French
B2-C1, 2/2+/3/3+

Arabic
B2-C1, 2/2+/3/3+

Mandarin
B1, 1+

Japanese
A2, 1

Skills

Calm and Professional Under Pressure ● ● ● ● ○

Upbeat and Positive Personality ● ● ● ● ○
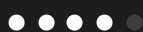
Critical Thinking ● ● ● ● ○
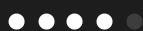
Programming
Knowledgeable at Java ● ● ● ● ○
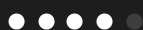
Office software and OS ● ● ● ○ ○
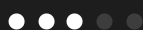
Proficient at C, C#, Html, CSS, JavaScript, Assembly ,Python and C++ ● ● ○ ○ ○

Education

Certified Cybersecurity, *McGill* ⬀
2023 – 2024 | Montreal, Canada

Computer Science & Technology, *Vanier College* ⬀
2021 – 2022 | Montreal, Canada
Diploma not fully completed.

High School Degree, *James Lyng Adult Education Center* ⬀
2018 – 2021 | Montreal, Canada

○ https://github.com/Candl3-ca
↖ https://candl3-ca.github.io/

Professional Experience

STEM Lab Assistant,
Vanier College ⬀
Jan 2022 – Sep 2022
Montreal, Canada

- Observed work of teaching staff to evaluate performance and to recommend changes that strengthened teaching skills.
- Recommended, ordered and authorized purchase of instructional materials, supplies, equipment and visual aids designed to meet student educational needs and district standards.
- Planned and conducted teacher training programs and conferences dealing with new classroom procedures, instructional materials and equipment, and teaching aids.
- Trained instructors to use instructional technology and to integrate technology with teaching.

Client service, *MontVR* ⬀
Aug 2018 – Dec 2022
laval, Canada

- Referred unresolved customer grievances to designated departments for further investigation.
- Built sustainable relationships and trust with customer accounts using open and interactive communication.
- Gave accurate and appropriate information to answer questions, troubleshoot issues and resolve complaints.
- Provided efficient and courteous service to customers at all times.