Jonathan K. Petersen

655 N. Darwin Ave., Logan, UT 84321
(801) 613-0009

EDUCATION

Bachelor of Science, Computer Science
Utah State University, Logan, UT, expected Spring 2016
Emphases: Information Technology, Science, and Software Development
Minors: Mathematics, Management Information Systems

Certificate of Achievement, Computer Repair and Networking
Jordan Applied Technology Center, Sandy, UT. Graduated Spring 2009

High School Diploma
West Jordan High School, West Jordan, UT, Graduated Spring 2009

COMPUTER SKILLS

Languages & Software: C++, Java, PHP, Javascript, Python, Perl, Microsoft Visual Studio, Sublime Text, Eclipse, IntelliJ IDEA.
Operating Systems: Microsoft Windows, Apple OSX, Linux (various).

EXPERIENCE

IT Helpdesk   Fall 2013 - Current
Information Systems Department, Space Dynamics Laboratory,
Utah State University Research Foundation, Logan, UT
- Maintained engineering and operational systems to insure resource availability.
- Developed automated systems to improve team efficiency.

Monitoring Systems Support   Summer 2013
Monitoring Team, Riverton Office Building,
The Church of Jesus Christ of Latter-Day Saints, Riverton, UT
- Maintained Monitoring systems to ensure high availability.
- Aided in development of new monitoring systems.

Geek Squad - Counter Intelligence Agent   Fall 2012 - Spring 2013
Best Buy, Store 945, Logan, UT
- Worked client repairs and ticket system.
- Assisted sales staff with technical sales questions.

Customer Support Specialist.   Fall 2012 - Spring 2013
Best Buy, Store 945, Logan, UT
- Assisted customers in making smart purchase decisions.
- Maintained a clean and productive store.

EXTRA-CURRICULAR ACTIVITIES

2009 Sterling Scholar - Computer Science
2009 A+ Certified
Geek Squad - Excellent Customer Satisfaction