

All Tools (/enterprise/en/tool)

Application Scenarios:

Recommended Tools

ServiceTurbo Cloud



oriented to products,service products,industries,provides one-stop tools services for huawei and partner engineers

Huawei Data Storage Infocenter

For Huawei Storage Products



Find all after-sales information of storage products.

Info-Finder

For Enterprise Network Product



Query product information in one-stop mode, covering product specifications, life cycle, hardware, license, alarm, command, MIB, and log information.

All Tools

3D Multimedia Center

For Enterprise Network Product

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Explore Huawei network products with 3D interactive experience online.

Cloud Computing & Big Data Compatibility Query



Compatibility Query Services help you to quickly confirm the compatibility of related products.

Cloud Computing & Big Data Information Service Platform-New Arrival



Real-Time, On-Demand, All-Online Information resources about project delivery, operation, O&M, and secondary, development all in one place.

eSight EasyGet



This tool allows users to obtain software and documents by version or application scenario in one-click mode.

eSight Info-Finder Tool

For eSight Product



eSight Info-Finder allows users to query eSight product documentation, including querying devices by eSight, querying eSight by device, and querying alarms, version differences, and upgrade paths. It can also calculate the number of equivalent NEs based on the eSight version, managed NE types, and N

FusionInsight HD Bookshelf



Quickly get the product documents according to the version and scene, and help you to easily complete the delivery and maintenance of Huawei FusionInsight HD products.

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Manages after-sales documents of Huawei products, and supports search, download, auto upgrade, and feedback. Collects links for commonly used after-sales services, such as command or alarm search and trouble ticket online submission.

HUAWEI CLOUD Stack Account Query Service



Helps you quickly obtain account and password information of HUAWEI CLOUD Stack

HUAWEI CLOUD Stack Cases



Help you quickly locate and resolve problems.

HUAWEI CLOUD Stack Feature Query Service



The feature query service helps you quickly confirm features supported by products in each HUAWEI CLOUD Stack version.

Intelligent Data Information Center

For Huawei Intelligent Data Products



Find all after-sales information of GaussDB and FusionInsight products.

IP Encyclopedia



The IP Encyclopedia aims to provide simple and easy-to-understand definitions and explanations for popular technologies in the IP network field, including virtualization, wireless, routing and switching, programmable networks, cyber security and more. We use cookies on this site, including third party cookies, in order for the site to work properly and to analyse traffic, offer enhanced functionality, social media features and personalise content and ads. [Learn more](#)

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NCE EasyGet



Obtain NCE software packages and documents in batches based on application scenarios.

OceanStor Dorado Infocenter



Helps you quickly obtain the after-sales documentation, tools, videos, and training courses of OceanStor Dorado, improving maintenance and delivery efficiency.

Product Comparison Tool

For Enterprise Network Products



Compare different models of Enterprise Network products in terms of specifications, physical features, reliability, capabilities, compatibility, etc.

Quick Start Customization

For Collaboration Device Series products



Customize quick start guides tailored to your environments, and export with just one click.

ServiceTurbo Cloud



oriented to products,service products,industries,provides one-stop tools services for huawei and partner engineers

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Specifications Query Tool

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Provides query, comparison, and specification-list export functions for software specification of Huawei access network products.

ICS Lite



Enables users to browse and search for documents in .hwics or .hdx format on the local PC.

SmartKit

For Server, Storage, Cloud computing



IT Products Tools Collection. Provides deployment, maintenance, upgrade tools platform for Huawei storage/server/cloud-computing products.

Huawei Data Storage Infocenter

For Huawei Storage Products



Find all after-sales information of storage products.

(<https://support-it.huawei.com/storage/#/home>)

Info-Finder

For Enterprise Network Product



Query product information in one-stop mode, covering product specifications, life cycle, hardware, license, alarm, command, MIB, and log information.

(<https://support.huawei.com/enterprise/en/infofinder>)

Troubleshooting Insights

For Enterprise Network Products



A set of troubleshooting flows or steps to systematically diagnose, isolate, and repair faults and malfunctions in Network products and solutions.

(<http://support.huawei.com/online/toolsweb/tsrev/en/index.html>)

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Data Storage Academy

For Huawei Storage Products



Only officially designated enablement platform of Huawei data storage field. It combines materials learning, video watching, discussing, online practicing and testing to make enablementasier.
(<https://support-it.huawei.com/academy/#/enablement/courseHome>)

ES Series SSD Compatibility Query Assistant



Query information about the compatibility of Huawei ES Series SSD products.

(<http://support-it.huawei.com/es-ssd-compatibility-assistant/indexen>)

Follow Me



ManageOne Scenario Based Demos-Let Us Show You How

(<http://support-it.huawei.com/followme/#/home?lang=en>)

FusionInsight Developer Platform



A comprehensive pool of Bigdata R&D resources from Huawei FusionInsight for developers and data scientists.

(<http://support-it.huawei.com/solution-fid-gw/#/bigdata-fusioninsight-developer?lang=en>)

FusionInsight HD Patch Download Service



Quickly get the software package based on the version and related products to help you easily complete the delivery and maintenance of Huawei FusionInsight HD Patch products

([https://support-it.huawei.com/solution-sds-gw/#/fipatch?](https://support-it.huawei.com/solution-sds-gw/#/fipatch?product=FusionInsightHDpatch)

[product=FusionInsightHDpatch](#))
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Quickly get the software package based on the version and related products to help you easily complete the delivery and maintenance of Huawei FusionInsight HD Upgrade products.

(<https://support-it.huawei.com/solution-sds>

GENEX Probe

gw/#/home?



It is used to collect test data of wireless network air interface. It is suitable for GSM/GPRS/EDGE, WCDMA/HSPA/HSPA WiMax LTE FDD/TDD and eLTE network.

([https://serviceturbocloud-](https://serviceturbocloud-cn.huawei.com/#/toolssummary?entityId=2a071d9c-fbae-457d-8e7e-09a2029bee60)

cloud-

cn.huawei.com/#/toolssummary?

entityId=2a071d9c-

fbae-

457d-

Hardware Query Tool

8e7e-

09a2029bee60)

For Enterprise Network Products



This tool will be officially incorporated into Info-Finder on March 1, 2020. If you have added the link of this tool to favorites, you will then be automatically redirected to Info-Finder.

([http://support.huawei.com/online/toolsweb/einfofinder/Hardware?](http://support.huawei.com/online/toolsweb/einfofinder/Hardware?module=1&language=en)

module=1&language=en)

Rainbow



Rainbow is a Huawei P2V/V2V migration tool that supports the migration of mainstream X86 operating systems and virtualization platforms to Huawei's private cloud platform. The tools are easy to use, the migration process is visualized, and it is online and efficient.

([https://serviceturbocloud-](https://serviceturbocloud-cn.huawei.com/#/toolssummary?entityId=f6fdff3b-6017-4175-88eb-b51fa8c95c6c)

cloud-

cn.huawei.com/#/toolssummary?

entityId=f6fdff3b-

6017-

4175-

Storage 3D Experience Center

88eb-

b51fa8c95c6c)

For Huawei Storage Products



Take an interactive tour of Huawei storage devices in 3D.

([http://support-](http://support-it.huawei.com/3d-center/#/home)

it.huawei.com/3d-

center/#/home)

Storage Spare Parts Query

For Huawei Storage Products



Search for spare parts by BOM number, storage model, SN or Contract Number. Export spare parts manuals tailored to your system.

([https://support-](https://support-it.huawei.com/spareparts/#/home)

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GaussDB 200 Upgrade Package Download Service

For GaussDB 200 product



Quickly get the software package based on the version and related products to help you easily complete the delivery and maintenance of Huawei GaussDB 200 Upgrade Download products.
(<https://support-it.huawei.com/solution-sds-gw/#/home?product=GaussDBUpgrade>)



FusionInsight HD Maintenance Guide(Huawei engineer)
product=GaussDBUpgrade)



Includes cases for installation, maintenance, and secondary development, and is suitable for all V100R002 versions
(<http://support.huawei.com/hedex/hdx.do?docid=DOC1000449505&path=PBI1-21430725/PBI1-21430806/PBI1-21431665/PBI1-21110924&detailId=PBI1-21112791>)

Hardware Configuration Tool
21112791)
For Enterprise Network Products



Hardware configuration illustrator for Huawei Enterprise Network products and components. Model, calculate, save, and export chassis diagrams, weight, power, and heat consumption data in real time.
(http://support.huawei.com/online/toolweb/network_hdcfg/index?domain=0&lang=en)

MIB Query and Download Tool

Provide data communication product MIB query and download



You can query detailed information about MIB nodes and download MIB files for Huawei Enterprise products.
(<https://support.huawei.com/mibtoolweb/enterpriseMibInfo/en>)

PoE Power Calculation



This tool calculates the total required PoE power based on the number of PDs, the maximum power required by a single PD, and the cable length between PDs and the switch.
(http://support.huawei.com/online/toolweb/network_hdcfg/PoE?lang=en&domain=0)

Product Image Gallery

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Obtain product photos, visio-format templates, and network element icons.

(http://support.huawei.com/online/toolsweb/Network_imagelib/index?

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