

# **OUR TEAM**



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# CONTENT

1

#### **PROBLEM**

What brought us here?

2

#### **ANALYSIS**

What we learned and designed as a result of our researches?

3

#### **DIFFERENCE**

What is our difference?

4

#### **TECHNOLOGIES**

What were the technologies and diagrams used?

5

#### CONCLUSION

To sum up

6

#### **PROTOTYPE**

Prototype of the SER web-site

# INTRODUCTION



**CALL CENTER** 





VIRTUAL ASSISTANT







**CUSTOMER SERVICES** 

# **PROBLEM**

What brought us here?



#### **ANALYSIS**

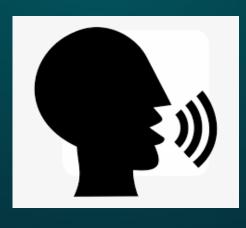
## What we learned and designed as a result of our researches?



Speech is the most important and effective main way of human interaction.



There is a transfer of emotion in every person's speech.

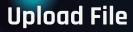


Analyzing speech signals.

# SYSTEM PURPOSE









Machines'
understanding of
human emotions

### SYSTEM PURPOSE





The aim of this system is to analyze the emotional state of these people as a result of taking the texts that people have spoken or written.



### SIMILAR PROJECTS

Papers	Dataset	Emotions	Technique	Accuracy(%)
An Urdu Speech Corpus For Emotion Recognition (2022) [2]	Urdu Emotional Speech Dataset	Angry, Happy, Sad, Neutral	k-NN (with disgust) k-NN (without disgust)	72.5 82.5
Clustering-Based Speech Emotion Recognition (2020) [3]	IEMOCAP	Angry, Happy, Sad, Fear, Surprise, Neutral	CNN + LSTM	72.25
	EMO-DB			85.57
	RAVDEES			77.02
Speech Emotion Recognition with Deep Learning (2020) [4]	RML Dataset	Angry, Disgust, Fear, Happy, Sad, Surprise	Basic AE with SVM	72.83
			Stacked AE with SVM	74.07
Speech emotion recognition with deep convolutional neural networks (2020) [5]	IEMOCAP	DB Fear, Happy, Sad, Surprise	CNN	64.30
	EMO-DB		LSTM	71.61
	RAVDEES			86.1

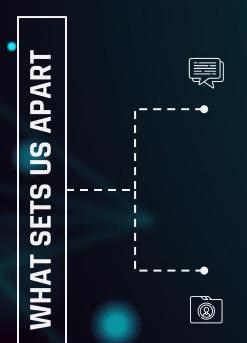




When the projects done in the past are examined, it has been observed that Angry, Disgusted, Fear, Happy, Sad and Surprised emotions intensified.

#### **DIFFERENCE**

What is our difference?





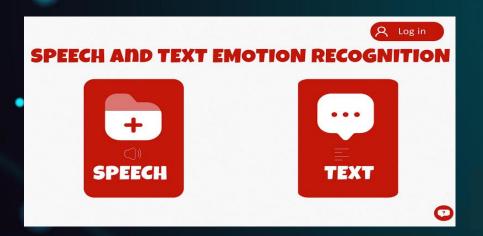


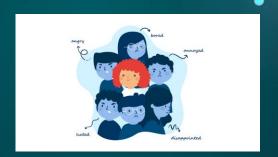


Emotion analysis from text and audio files.



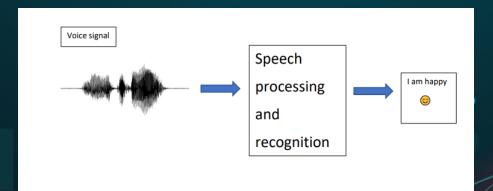
#### CONTRIBUTIONS





We work from both audio and text files.

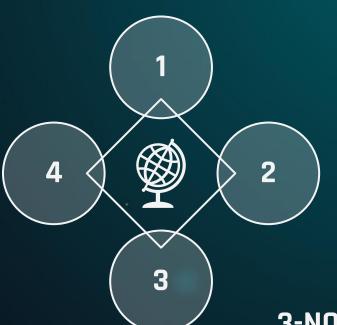
After the audio file is processed, it is converted into text and the mood appears on the screen.



#### **ADVANTAGES**







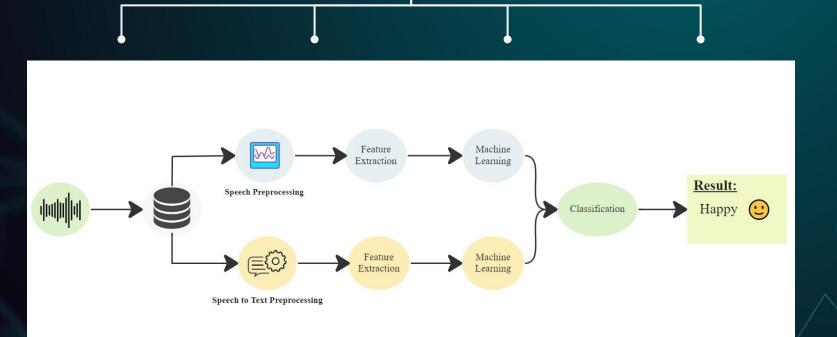


2- FEWER ERRORS



3-NO REQUIREMENT OTHER THAN PC

# **FLOWCHART**

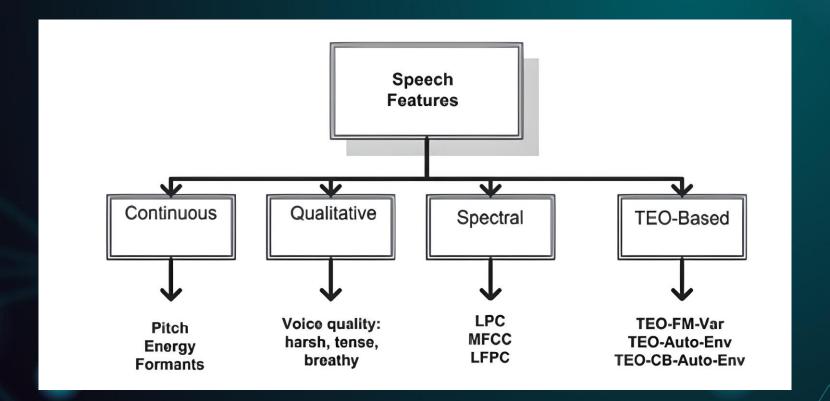


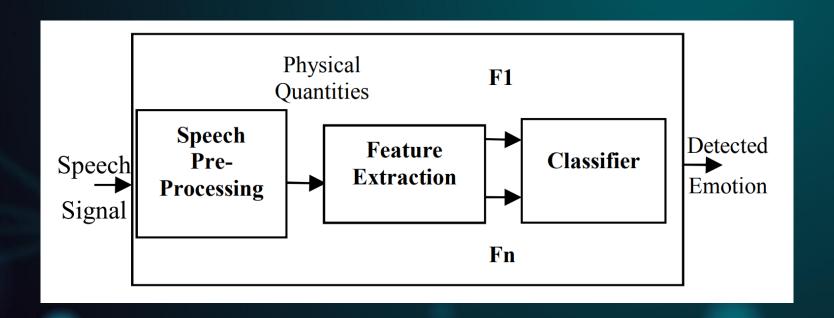
The speech features can be divided into 4 main categories:

- Continuous Speech Features
- Voice Quality Features
- Spectral-Based Speech Features
- Nonlinear TEO-Based Features









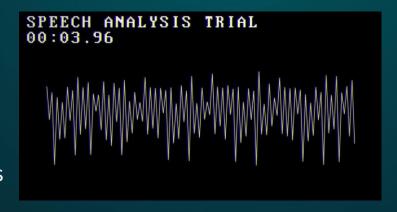
# **Continuous Speech Features:**

- Pitch-Related Features
- Formants Features
  - Energy-Related Features
  - Timing Features



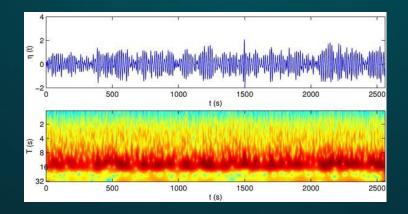
#### Voice Quality Features:

- Voice Level
- Voice Pitch
- Phrase, Phoneme, Word and Feature Boundaries
- Temporal Structures



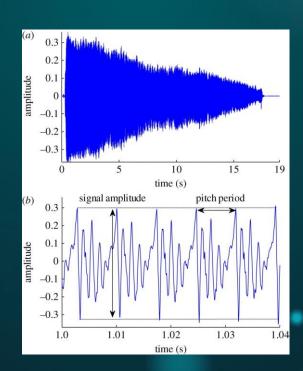
#### **Spectral-Based Speech Features:**

- Linear Predictor Coefficient (LPC)
- Mel Frequency Cepstral Coefficient (MFCC)
- Log Frequency Power Coefficient (LFPC)



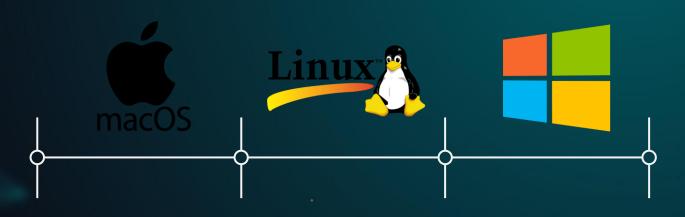
#### Nonlinear TEO-Based Features

- TEO Decomposed FM Variation
  - Normalized TEO Autocorrelation Envelope Area
  - Critical Bandbased TEO Autocorrelation Envelope Area



#### **TECHNOLOGIES**

What were the technologies and diagrams used?



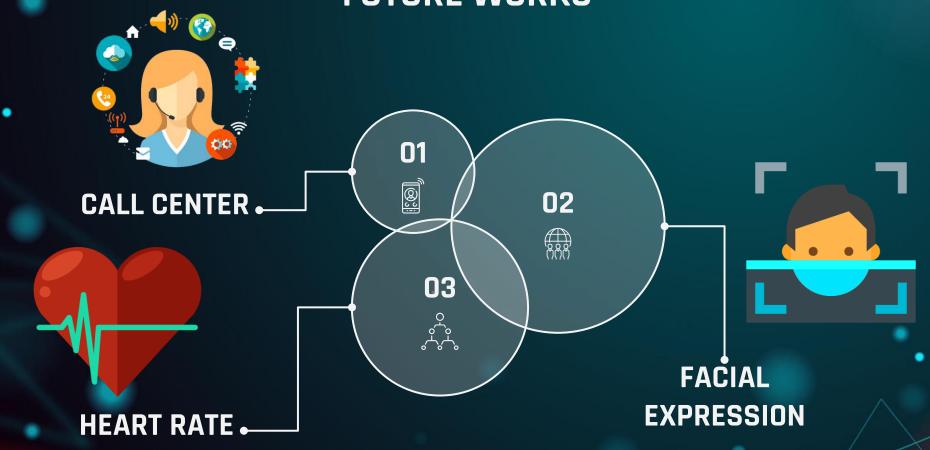






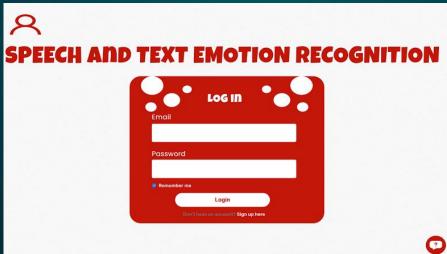


# **FUTURE WORKS**



# **PROTOTYPE**Prototype of the SER web-site

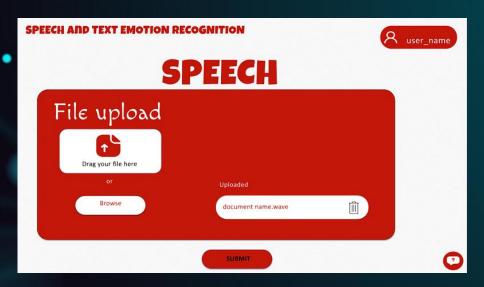


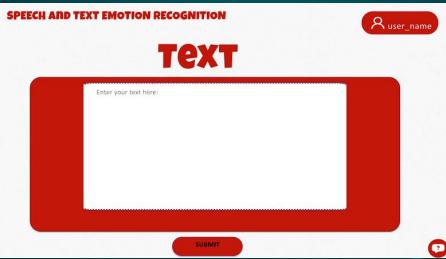


**HOME PAGE** 

**LOGIN PAGE** 

# **PROTOTYPE**Prototype of the SER web-site





**UPLOAD SPEECH FILE PAGE** 

**UPLOAD TEXT PAGE** 

#### **PROTOTYPE**

#### Prototype of the SER web-site



**RESULT PAGE** 

FAQ PAGE

A Log in

# CONCLUSION

To sum up

